



LASSEN COUNTY EMERGENCY RESOURCES

FLOOD RESOURCES

Lassen County Sheriff's Department

"LCSO established a Facebook account for the purposes of forming a mechanism of communicating between the LCSO and the public."

Contact: (530) 251-8103

Website:

<https://www.facebook.com/LassenSheriff/>

Last Verified On: 02/10/2026

Caltrans

"Check current highway conditions"

Website: <https://roads.dot.ca.gov/>

Last Verified On: 02/10/2026

NOAA

"Weather, water and climate data, forecast warnings"

Website:

<https://www.cnrfc.noaa.gov/index.php?zoom=8&lat=40.445&lng=-122.315&CNRFC=false&COUNTIES=true>

Last Verified On: 02/10/2026

Cal OES

"Cal OES tracks a variety of potential threats to the well being of the citizens of California."

Websites: <https://myhazards.caloes.ca.gov/>

Last Verified On: 02/10/2026

FIRE UPDATE RESOURCES

Watch Duty

Website: <https://www.watchduty.org/>

Last Verified On: 02/10/2026

CalFIRE

Website: <https://www.fire.ca.gov/incidents>

Last Verified On: 02/10/2026

EVACUATION RESOURCES

American Red Cross

“If you are in need of emergency assistance, please contact the American Red Cross Recovery Line.”

Contact: (855) 755-7711

Last Verified On: 02/10/2025

Susanville Salvation Army

“If you are in need of emergency assistance, please contact the Susanville Salvation Army.”

Contact: (530) 257-0314

Last Verified On: 02/10/2025

DISASTER ASSISTANCE

Alliance for Workforce Development

“Alliance for Workforce Development is offering assistance to those affected by the Dixie Fire. If you have been displaced from your job or need help with employment, training or assistance applying for Unemployment due to the wildfire, Alliance for Workforce Development has services available.”

Contact: (530) 283-1606

Email: afwdcontact@ncen.org

Website: <https://afwd.org/>

Last Verified On: 02/10/2025

Safe and Well

“The Red Cross offers the Safe and Well secure and private website. Safe and Well allows people to list their own status and allows friends and family to search for messages from their loved ones. The Safe and Well website is a free public reunification tool that allows individuals and organizations to register and post messages to indicate that they are safe, or to search for loved ones. The site is always available and open to the public and available in Spanish. Registrations and searches can be done directly on the website.”

Website: <https://www.redcross.org/get-help/disaster-relief-and-recovery-services/contact-and-locate-loved-ones.html>

Last Verified On: 02/10/2025



LASSEN COUNTY EMERGENCY RESOURCES

COUNTY EMERGENCY SERVICES

Lassen County Public Health – Power Outage Charging station

“Lassen County Public Health has made space available for residents to utilize generator and emergency power for the use of oxygen equipment ONLY. This utilization can include charging devices for oxygen equipment and the use of power to run concentrators while conserving oxygen tanks.”

Location: 1445 Paul Bunyan Road, Suite D
Susanville, Ca. 96130

Facebook:

<https://www.facebook.com/LassenPH/>

Contact: (530) 251-8183 or (530) 249-8126

Last Verified On: 02/10/2025

Lassen County Emergency Services

“The local Emergency Services agency works with federal, California State, and Lassen County agencies to prepare for emergencies, respond to emergencies, and provide emergency recovery services. Emergency Services responds to any emergency that poses a major threat to public safety or causes a significant disruption to civil society, including natural disasters, severe weather incidents, and civil unrest. You may contact Emergency Services for questions about Susanville emergency preparedness, natural disaster preparedness and Emergency first response services.”

Location: 697 California 36 #345
Susanville, Ca. 96130

Contact: (530) 257-8504

Last Verified On: 02/10/2025

COUNTY EMERGENCY SERVICES

NIXLE

“Receive email and text messages from local fire and law enforcement agencies that include public safety messages as well as emergency information.”

Text: Your zip code to 888-777

Website: <https://local.nixle.com/register/>

Last Verified On: 02/10/2025

CLOTHING RESOURCES

Lassen Family Services

“The community Clothing Closet is available to all individuals in need. Gently used and new clothing is available by appointment only.”

Location: 1306 Riverside Drive
Susanville, CA 96130

Contact: (530) 257-4599

Website: <http://www.lassenfamilyservices.org/>

Last Verified on: 02/10/2025

CALIFORNIA HOME INSURANCE PLAN

California Fair Property Insurance Plan

Location: 3435 Wilshire Blvd. Suite 1200

Los Angeles, CA 90010

Contact: (800) 252-0089

Email:

<https://www.cfpnet.com/index.php/contact-us/>

Last Verified On: 02/11/2025

FIND A PHARMACY

Medi-Cal Rx

“Find A Pharmacy”

Contact 24/7: (800) 977-2273

Member Portal: <https://medi-calrx.dhcs.ca.gov/member/>

Website: <https://medi-calrx.dhcs.ca.gov/home/find-a-pharmacy>

Last Verified On: 02/11/2025

Partnership HealthPlan of California – Pharmacy Directory

Contact: (800) 863-4155

Website:

<http://www.partnershiphp.org/Members/Medi-Cal/Pages/Find-a-Primary-Care-Provider.aspx>

Last Verified On: 02/11/2025

FOOD RESOURCES

CalFresh

“Benefits include: helping people buy healthy food, help families to afford healthy foods, and most stores accept Electronic Benefit Transfer (EBT) cards, issued by CalFresh.”

Location: 1616 Chestnut Street

Susanville, CA 96130

Contact: (530) 251-8152

Website:

<http://www.lassencounty.org/dept/community-social-services/community-social-services>

Last Verified: 02/11/2025

Lassen-Modoc Food Bank

Location: 611 Main Street

Susanville, CA 96130

Contact: (530) 257-4884

Last Verified: 02/11/2025

Food Bank of Northern Nevada

“Through a variety of programs and services, the Food Bank of Northern Nevada and our partner agencies provide food to people in need right in the areas where they live.”

Contact: (775) 331-3663

Website: <https://fbnn.org/get-help/neighborhood-pantry/>

Last Verified On: 02/11/2025

Westwood Family Resource Center

Location: 464725 Road A21

Westwood, CA 96137

Contact: (530) 256-3706

Website:

<http://fortsagefamilyresourcecenter.yolasite.com>

Last verified on: 02/11/2025



LASSEN COUNTY EMERGENCY RESOURCES

MENTAL HEALTH RESOURCES

Carelon Behavioral Health (formerly Beacon)

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

Contact: (855) 765-9703

Website: <https://www.carelon.com>

Last Verified On: 02/10/2025

Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7.”

Contact: (800) 985-5990

Website: <https://strengthafterdisaster.org/>

Last Verified On: 12/12/2022

REPLACING LOST DOCUMENTS

California Driver’s License

Contact: (800) 777-0133

Website: <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 02/10/2025

Replacement Passports

Contact: (877) 487-2778

TTY: (888) 874-7793

Website:

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 02/10/2025

Replacement Permanent Resident Card

Contact: (800) 375-5283

Website: www.uscis.gov

Last Verified On: 02/10/2025

Replacement Social Security Cards

Contact: (800) 72-1213

TTY: (800) 325-0778

Website:

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 02/10/2025

Medicare Card

Contact: (800) 633-4227

TTY: (877) 486-2048

Website: <https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Last Verified On: 02/10/2025

U.S. Savings Bonds

Contact: (844) 284-2676

Website:

https://www.treasurydirect.gov/indiv/research/indept/h/eonds/res_e_bonds_eereplace.htm

Last Verified On: 02/10/2025

Veterans’ Service Records

Contact: (866) 272-6272

Website: <https://www.archives.gov/veterans>

Last Verified On: 02/10/2025



LASSEN COUNTY EMERGENCY RESOURCES

ROAD CLOSURES

Caltrans

“Check current highway conditions”

Website: <https://roads.dot.ca.gov/>

Last Verified On: 02/10/2025