

**November 4, 2025**

**Medi-Cal**

**Important Provider Notice: #521**

**Subject: Timely Payment of Claims – Effective January 1, 2026**

Beginning January 1, 2026, in accordance with the Department of Managed Health Care (DMHC) APL 25-007 – Assembly Bill 3275, complete claims that are received will be paid or denied within 30 calendar days. Partnership will notify providers no later than 30 calendar days after the receipt of a claim. If the claim was received prior to January 1, 2026, current guidelines of paying / denying a claim within 45 business days remain in effect.

If a claim received on and after January 1, 2026, is not reimbursed within 30 calendar days, interest accrues at 15% per annum, beginning the first calendar day after the 30-calendar day period. If interest payment is not included in the claim payment or paid within five working days of the claim payment, Partnership will pay the provider an additional fifteen dollars (\$15) or ten percent (10%) of the accrued interest of the claim. The requirement of interest and penalty applies to all claims, including claims for emergency services and care.

For further guidance, see APL 25-007 (OFR) – Assembly Bill 3275 (Claim Reimbursement) at this link: [https://www.dmhc.ca.gov/Portals/0/Docs/OPL/APL25-007-AssemblyBill3275Guidance\(Claim%20Reimbursement\)\(4\\_1\\_2025\).pdf?ver=i37HpYGfgP6BHL3ghvJ4QQ%3d%3d](https://www.dmhc.ca.gov/Portals/0/Docs/OPL/APL25-007-AssemblyBill3275Guidance(Claim%20Reimbursement)(4_1_2025).pdf?ver=i37HpYGfgP6BHL3ghvJ4QQ%3d%3d)

For further information regarding this, please contact the Partnership Claims Department at **(707) 863-4130** or **(855) 798-8757**.