

MARIN COUNTY UTILITY RESOURCES

FINANCIAL ASSISTANCE RESOURCES

Ritter Center

“Case management team is available to help people budget their fixed income and ensure that all of their bills, such as rent and utilities, are paid on time.”

Location: 16 Ritter Street
San Rafael, CA 94901

Contact: (415) 457-8182, ext. 130

Website: <https://rittercenter.org/housing-services/case-management/>

Last Verified On: 08/13/2025

Salvation Army

“Help struggling families and individuals avoid falling into the cycle of crisis by supplementing their income with utility, rent and other vital payments.”

Location: 351 Mission Avenue
San Rafael, CA 94901

Contact: (415) 459-4520

Website:

https://sanrafael.salvationarmy.org/san_rafael/overcome-poverty/

Last Verified On: 08/13/2025



St. Vincent de Paul Society – Crisis Assistance

“Many people find themselves in crisis when financial difficulties cause bills to pile up for essentials like rent, utilities, and food. Our primary goal is to keep you from losing your housing.”

Location: 820 B Street
San Rafael, CA 94901

Contact: (415) 454-0366

Website: <https://www.vinnies.org/need-help/behind-on-bills/>

Last Verified On: 08/13/2025

LOW-COST & FREE INTERNET

EveryoneOn

“We help bring low-cost internet service and affordable computers to those who need it.”

Website: <https://www.everyoneon.org/>

Last Verified On: 08/13/2025

Xfinity Internet Essentials

“Internet Essentials provides affordable home Internet for qualifying households — as well as low-cost computers, free WiFi hotspots, and free Internet training.”

Website:

<https://www.xfinity.com/learn/internet-service/internet-essentials>

Last Verified On: 08/13/2025

AT&T Access Internet

“Access from AT&TTM provides low-cost internet service for eligible households. Includes Wi-Fi & installation, with no equipment fees, no deposit, and no annual contract.”

Website: <https://www.att.com/internet/access/>

Last Verified On: 08/13/2025

LOW-COST & FREE INTERNET, continued

Lifeline – Discount Phone and Internet Search

“This tool can help you find companies in your area that offer [Lifeline](#), which can reduce the cost of your phone or internet service by providing a monthly discount.”

Website: <https://cnm.universalservice.org/>

Last Verified On: 08/13/2025

MEDICAL EQUIPMENT RESOURCES

PG&E Portable Battery Program

“The Portable Battery Program (PBP) offers extra support to those who are reliant on electricity for medical needs. Through the program, qualifying customers can receive backup portable batteries. These batteries can help power medical devices, assistive technology and durable medical equipment during outages.”

Website:

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/portable-battery-program.html>

Last Verified On: 08/13/2025

UTILITY DISCOUNT & PAYMENT ASSISTANCE PROGRAMS

PG&E CARE Program

“Discount program that helps eligible customers pay their energy bills.”

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page

Last Verified On: 08/13/2025

PG&E FERA Program

“The Family Electric Rate Assistance (FERA) program helps eligible customers pay their energy bill. Income-qualified customers get an 18% monthly discount on electric rates. Participants must be a household with three or more people.”

Website:

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/family-electric-rate-assistance-program-fera.html>

Last Verified On: 08/13/2025

UTILITY DISCOUNT & PAYMENT ASSISTANCE PROGRAMS, Continued

PG&E Medical Baseline Program

“The Medical Baseline Program is also known as Medical Baseline Allowance. It assists residential customers who depend on power for certain medical needs.”

Website:

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/medical-baseline-program.html>

Last Verified On: 08/13/2025

PG&E LIHEAP Program

“Low-Income Home Energy Assistance Program (LIHEAP) provides up to \$1,000 in financial assistance to pay your eligible household energy costs including your bill for heating, cooling and home weatherization expenses. Program eligibility is based on federal income guidelines.”

Contact: (866) 675-6623

Website:

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/low-income-home-energy-assistance-program.html>

Last Verified On: 08/13/2025

PG&E REACH Program

“Receive a one-time energy credit for up to \$300 through the Relief for Energy Assistance through Community Help (REACH) Program (energy credit support is subject to funding availability). This program helps you pay for energy when a sudden hardship occurs.”

Contact: (877) 660-6789

Agency Finder:

<https://www.hardshiptools.org/AgencyFinder.aspx>

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page

Last Verified On: 08/13/2025

BayREN

“Are you a homeowner, business owner, or a property manager? BayREN empowers residents of the Bay Area with education and resources to lower bills and increase energy savings.”

Website: <https://www.bayren.org/>

Last Verified On: 02/09/2026