MENDOCINO COUNTY UTILITY RESOURCES

FINANCIAL ASSISTANCE RESOURCES

County of Mendocino
Location: 501 Low Gap Road
Ukiah, CA 95482
Contact: (707) 463-7700
Website:
https://www.mendocinocounty.gov/departments/social-services
Last Verified On: 08/14/2025

LOW-COST & FREE INTERNET

EveryoneOn
"We help bring low-cost internet service and affordable computers to those who need it."
Website: https://www.everyoneon.org/
Last Verified On: 08/14/2025

Xfinity Internet Essentials
"Up to 75 Mbps. Free equipment, no credit check, no term contract, and access to Xfinity WiFi. hotspots."
Website:
https://www.xfinity.com/learn/internet-service/internet-essentials
Last Verified On: 08/14/2025

AT&T Access Internet
"Eligible households whose maximum available speed available at their home is 50 Mbps or less and who do not need unlimited monthly data may qualify for a lower priced offer. A Wi-Fi gateway/modem and installation are included with all Access from AT&T plans at no charge."
Website: https://www.att.com/internet/access/
Last Verified On: 08/14/2025

Lifeline – Discount Phone and Internet Search
"This tool can help you find companies in your area that offer Lifeline, which can reduce the cost of your phone or internet service by providing a monthly discount.."
Website: https://cnm.universalservice.org/
Last Verified On: 08/14/2025

MEDICAL EQUIPMENT RESOURCES

PG&E Portable Battery Program
"PG&E's Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations."
Website:
https://www.pge.com/en/account/billing-and-assistance/financial-assistance/portable-battery-program.html
Last Verified On: 08/14/2025

UTILITY DISCOUNT & PAYMENT ASSISTANCE PROGRAMS

PG&E CARE Program
" Discount program that helps eligible customers pay their energy bills."
Contact: (866) 743-2273
Website:
https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page
Last Verified On: 08/14/2025

PG&E Medical Baseline Program
" The Medical Baseline Program is also known as Medical Baseline Allowance. It assists residential customers who depend on power for certain medical needs."
Contact: (866) 743-2273
Website:
https://www.pge.com/en/account/billing-and-assistance/financial-assistance/medical-baseline-program.html
Last Verified On: 08/14/2025

PG&E FERA Program
" The Family Electric Rate Assistance (FERA) program helps eligible customers pay their energy bill. Income-qualified customers get an 18% monthly discount on electric rates. Participants must be a household with three or more people."
Contact: (877) 660-6789
Email: CAREandFERA@pge.com
Website:
https://www.pge.com/en/account/billing-and-assistance/financial-assistance/family-electric-rate-assistance-program-fera.html
Last Verified On: 08/14/2025

UTILITY DISCOUNT & PAYMENT ASSISTANCE PROGRAMS, continued

PG&E LIHEAP Program
" Low-Income Home Energy Assistance Program (LIHEAP) provides up to $1,000 in financial assistance to pay your eligible household energy costs including your bill for heating, cooling and home weatherization expenses. Program eligibility is based on federal income guidelines."
Contact: (866) 675-6623
Website:
https://www.pge.com/en/account/billing-and-assistance/financial-assistance/low-income-home-energy-assistance-program.html
Last Verified On: 08/14/2025

Community Development Commission (CDC) of Mendocino County – Rental Assistance
"Provides rental assistance to homeless disabled persons."
Location: 1076 N. State Street
Ukiah, CA 95482
Contact: (707) 463-5462
Website: http://cdchousing.org/
Last Verified On: 08/14/2025

PG&E REACH Program
" Receive a one-time energy credit for up to $300 through the Relief for Energy Assistance through Community Help (REACH) Program (energy credit support is subject to funding availability). This program helps you pay for energy when a sudden hardship occurs."
Contact: (800) 933-9677
Agency Finder:
https://www.hardshiptools.org/AgencyFinder.aspx
Website:
https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page
Last Verified On: 08/14/2025

City of Ukiah – Senior Citizen Monthly Discount
"A credit of $40, $30, or $20 per month is applied toward electric charges to eligible senior households."
Location: 300 Seminary Avenue
Ukiah, CA 95482
Contact: (707) 463-6228
24-Hour Power Outage Hotline: (707) 463-6288
Website: http://www.cityofukiah.com/utility-services/
Last Verified On: 08/14/2025