

# NAPA COUNTY CRISIS RESOURCES

Available resources and services for those experiencing a crisis.  
**In the case of a life-threatening emergency, call 911.**

## 24-HOUR CRISIS SERVICES

### CA Youth Crisis Line (CYCL)

“CYCL operates 24/7 as the statewide emergency response system for youth (ages 12-24) and families in crisis. Professionally trained staff and volunteer counselors provide crisis intervention counseling and resource referrals to service providers in the caller’s local community. Thoughts of suicide, depression, bullying, health and identity questions, trauma, human trafficking or any teen-related struggle are discussed with a crisis counselor in confidence and without judgement.”

**Call or Text:** (800) 843-5200

**Website:** <https://calyouth.org/cycl/>

Last Verified On: 02/10/2026

### Family Urgent Response System (FURS)

“A toll-free hotline available 24 hours a day, 7 days a week staffed with caring counselors trained in conflict resolution and de-escalation techniques for children and youth impacted by trauma

**Call or Text Hotline:** (833) 939-3877

**Website:**

<https://cdss.ca.gov/inforesources/cdss-programs/foster-care/furs>

Last Verified On: 02/10/2026

### 988 Lifeline

“At the 988 Suicide & Crisis Lifeline, we understand that life's challenges can sometimes be difficult. Whether you're facing mental health struggles, emotional distress, alcohol or drug use concerns, or just need someone to talk to, our caring counselors are here for you. You are not alone.”

**Call or Text:** 988

**Website:** <https://988lifeline.org/>

Last Verified On: 02/10/2026



### Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7/365.”

**Call or Text:** (800) 985-5990

**Website:** <https://strengthafterdisaster.org/>

Last Verified On: 02/10/2026

### The Trevor Project, LGBTQ Youth

“We provide information & support to LGBTQ young people 24/7, all year round.”

**Contact:** (866) 488-7386

**Text:** START to 678-678

**Website:** <https://www.thetrevorproject.org/>

Last Verified On: 02/10/2026

### National Runaway Safeline

“Get support. We are here to listen and here to help. We will listen to your story. We are available 24/7 for youth and families in crisis.”

**Call or Text:** (800) 786-2929

**Website:** <https://www.1800runaway.org/youth-teens/>

Last Verified On: 02/10/2026



# NAPA COUNTY CRISIS RESOURCES

## 24 HOUR CRISIS SERVICES, CONTINUED

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### Your Life Your Voice

“You don’t have to face your problems alone. If you are having thoughts of harming yourself or you are being abused, please call us.

Counselors are ready for your call 24/7.”

**Contact:** (800) 448-3000

**Text:** VOICE to 20121

**Website:**

<https://www.yourlifeyourvoice.org/Pages/home.aspx>

[aspx](#)

Last Verified On: 02/10/2026

## COUNTY EMERGENCY SERVICES

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### Everbridge Nixle

“Receive alerts for severe weather, criminal activities, severe traffic, missing persons, or local events. Everbridge Nixle keeps you up-to-date with relevant information from your local public safety departments and schools.”

**Text:** Your zip code to 888-777

**Website:**

<https://www.everbridge.com/products/nixle/>

Last Verified On: 02/10/2026

## DOCUMENT REPLACEMENT

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### California Driver’s License

**Contact:** (800) 777-0133

**Website:** <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 02/10/2026

### Veterans’ Service Records

**Contact:** (866) 272-6272

**Website:** <https://www.archives.gov/veterans>

Last Verified On: 02/10/2026

### Medicare Card

**Contact:** (800) 633-4227

**TTY:** (877) 486-2048

**Website:**

<https://www.medicare.gov/basics/get-started-with-medicare/using-medicare/your-medicare-card>

Last Verified On: 02/10/2026

### Replacement Permanent Resident Card

**Contact:** (800) 375-5283

**Website:** <https://www.uscis.gov/i-90>

Last Verified On: 02/10/2026

# NAPA COUNTY CRISIS RESOURCES

## DOCUMENT REPLACEMENT, CONTINUED

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### Replacement Passports

**Contact:** (877) 487-2778

**TTY:** (888) 874-7793

**Website:**

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 02/10/2026

### Replacement Social Security Cards

**Contact:** (800) 772-1213

**TTY:** (800) 325-0778

**Website:**

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 02/10/2026

## DOMESTIC VIOLENCE CRISIS

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### Napa County Child Welfare Services

“Programs include emergency response, dependency investigations, family reunification and maintenance, Family preservation, adoptions, independent Living Programs, and more”.

**Location:** 1195 Third Street

Napa CA. 94559

**24/7 Child Abuse Hotline:** (707) 253-4261

**Toll Free:** (800) 464-4216

**Website:**

<https://www.countyofnapa.org/225/Child-Welfare-Services>

Last Verified On: 02/10/2026

### Napa Emergency Women’s Services (NEWS)

“Dedicated to providing safety, hope, healing and Empowerment for survivors of domestic and sexual abuse”.

**Location:** 1141 Pear Tree Lane, Suite 220, Napa, CA 94558

**24-Hour Hotline:** (707) 255-6397

**Contact:** (707) 252-3687

**Website:** <https://www.napanews.org/>

Last Verified On: 02/10/2026

### The US National Domestic Violence Hotline

**Hotline:** (800) 799-7233

**Text:** START to 887-88

**Website:** <https://www.thehotline.org/>

Last Verified On: 02/10/2026

### The Rape, Abuse & Incest National Network (RAINN)

“Largest anti-sexual violence organization.

Carries out programs to prevent sexual violence, help survivors, and ensure that perpetrators are brought to justice.”

**24/7 Help Hotline:** (800) 656-4673

**Website:** <https://www.rainn.org/>

Last Verified On: 02/10/2026

### Helping Survivors

“Helping Survivors is an organization on a mission to help heal, educate, and empower people who have been impacted by sexual assault and abuse. We provide individuals with accurate, trustworthy and up-to-date information regarding their legal, financial, and healthcare options for individuals after experiencing sexual assault and abuse.”

**National Sexual Assault Hotline:** (800) 656-4673

**Website:** <https://helpingsurvivors.org/>

Last Verified On: 02/10/2026

# COLUSA COUNTY CRISIS RESOURCES

## MENTAL HEALTH CRISIS SERVICES

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### Carelon Behavioral

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

**Contact:** (855) 765-9703

**Website:** <https://www.carelon.com>

Last Verified On: 02/10/2026

### Napa County Crisis Stabilization Service Program (CSSP)

“Provides immediate response on a short term basis (lasting less than 24 hours) to help individuals of all ages affected by problems and symptoms associated with acute mental health crises.”

**Location:** 2751 Napa Valley Corporate Way, Building B

Napa, CA 94558

**24-Hour Hotline:** (707) 253-4711

**Website:**

<https://www.countyofnapa.org/306/Mental-Health-Crisis-Services>

Last Verified On: 02/10/2026

## SEXUAL ASSAULT CRISIS RESOURCES

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### Napa Emergency Women’s Services (NEWS)

“Dedicated to providing safety, hope, healing and Empowerment for survivors of domestic and sexual abuse”.

**Location:** 1141 Pear Tree Lane, Suite 220, Napa, CA 94558

**24-Hour Hotline:** (707) 255-6397

**Contact:** (707) 252-3687

**Website:** <https://www.napanews.org/>

Last Verified On: 02/10/2026

### Helping Survivors

“Helping Survivors is an organization on a mission to help heal, educate, and empower people who have been impacted by sexual assault and abuse. We provide individuals with accurate, trustworthy and up-to-date information regarding their legal, financial, and healthcare options for individuals after experiencing sexual assault and abuse.”

**National Sexual Assault Hotline:** (800) 656-4673

**Website:** <https://helpingsurvivors.org/>

Last Verified On: 02/10/2026

### RAINN

“RAINN (Rape, Abuse & Incest National Network)...in partnership with more than 1,000 local sexual assault service providers across the country and operates the DoD Safe Helpline for the Department of Defense. RAINN also carries out programs to prevent sexual violence, help survivors, and ensure that perpetrators are brought to justice.”

**National Sexual Assault Hotline:** (800) 656-4673

**Website:** <https://www.rainn.org/>

Last Verified On: 02/10/2026

### Male Survivor

“Committed to preventing, healing, and eliminating all forms of sexual victimization of boys and men through support, treatment, research, education, advocacy, and activism.”

**Website:** <https://malesurvivor.org/>

Last Verified On: 02/10/2026



# NAPA COUNTY CRISIS RESOURCES

## PET ASSISTANCE

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### **RedRover**

“Provides emergency sheltering, training, consultations for animals displaced by natural disasters and other crises.”

**Contact:** (916) 429-2457

**Website:** <https://redrover.org/relief/>

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