



# NAPA COUNTY EMERGENCY RESOURCES

**NO EMERGENCY IDENTIFIED AT THIS TIME**

## COUNTY EMERGENCY SERVICES

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### Everbridge Nixle

“Receive alerts for severe weather, criminal activities, severe traffic, missing persons, or local events. Everbridge Nixle keeps you up-to-date with relevant information from your local public safety departments and schools.”

**Text:** Your zip code to 888-777

**Website:**

<https://www.everbridge.com/products/nixle/>

Last Verified On: 02/12/2026

### ALERT Napa County

“ALERT Napa County is a system that enables the agencies within Napa County to provide you with critical and non-critical information in a variety of situations.”

**Contact:** (707) 299-1592

**Email:** [emergencyservices@countyofnapa.org](mailto:emergencyservices@countyofnapa.org)

**Website:**

<https://www.napacounty.gov/2481/Emergency-Notifications>

Last Verified On: 02/12/2026

## PUBLIC SAFETY POWER SHUTOFFS RESOURCES

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### PG&E Community Resource Centers

“We open drop-in Community Resource Centers during the day in counties impacted by a PSPS.”

**Website:**

<https://pgealerts.alerts.pge.com/ways-we-can-help/>

Last Verified On: 02/12/2026

## EVACUATION RESOURCES

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### Red Cross Assistance Line

“Northern California”

**Contact:** (866) 272-2237

**Website:**

<https://www.redcross.org/local/california/northern-california-coastal/get-help.html>

Last Verified On: 02/12/2026

### The Salvation Army

“Disaster services, food & Nutrition programs, Emergency Shelter

**Location:** 590 Franklin Street, Napa CA 94559

**Contact:** (707) 226-8150

**Website:**

<https://www.salvationarmyusa.org/usa-western-territory/>

Last Verified On: 02/12/2026

### Buddhist Tzu Chi Foundation, 2020 Northern California Wildfire Relief

“If your home incurred major damage after the LNU, CZU, and SCU Lightning Complex Fires You may qualify for emergency financial aid from TZU Chi Northwest.”

**Location:** 2355 Oakland Road  
San Jose, CA 95131

**Contact:** (408) 457-6969

**Website:** <https://tzuchi.us/>

Last Verified On: 02/12/2026



# NAPA COUNTY EMERGENCY RESOURCES

## FOOD RESOURCES

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### Napa Senior Center

“Meals on Wheel are packaged out of this location”

**Location:** 1500 Jefferson Street  
Napa Ca. 94559

**Contact:** (707) 255-1800

**Website:**

<https://www.cityofnapa.org/386/Adults-Seniors>

Last Verified On: 02/12/2026

## FIND A PHARMACY

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### Medi-Cal Rx

“Find A Pharmacy”

**Contact 24/7:** (800) 977-2273

**Member Portal:** <https://medi-calrx.dhcs.ca.gov/member/>

**Website:** <https://medi-calrx.dhcs.ca.gov/home/find-a-pharmacy>

Last Verified On: 02/12/2026

## MENTAL HEALTH RESOURCES

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### Carelon Behavioral Health

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

**Contact:** (855) 765-9703

**Website:** <https://www.carelon.com>

Last Verified On: 02/11/2026

### Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7. Our mission is to provide a hub to share stories of hope and recovery encompassing all types of natural and human-caused disaster. **Strength After...** highlights the resilience of individuals and communities while providing a resource for other survivors and responders.”

**Contact:** (800) 985-5990

**Website:** <https://strengthafterdisaster.org/>

Last Verified On: 02/11/2026

# NAPA COUNTY EMERGENCY RESOURCES

## DISABILITY & ADVOCACY SUPPORT RESOURCES

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### Disabled or Electricity Dependent Services – Disability Services and Legal Center

“Stay prepared for Public Safety Power Shutoff (PSPS) events! If you rely on power for a life-sustaining medical device (CPAP, BiPAP, oxygen, refrigerated medication, etc.), you are encouraged to apply for the Disability Disaster Access and Resource (DDAR) program.

Those who qualify, the DDAR program can assist with: a loaner back-up battery system, creating an emergency plan, hotel/lodging support during outages, food/gas vouchers, Accessible Transportation.”

**Contact Jordan:** (707) 331-1839

**Website:**

<https://disabilitydisasteraccess.org/application/>

**Application:**

[https://docs.google.com/forms/d/e/1FAIpQLSe02AaXnC0FuvmMY7jYXb6ZXfKGIoZ1OGS0oVG8\\_O-M3MTtFA/viewform](https://docs.google.com/forms/d/e/1FAIpQLSe02AaXnC0FuvmMY7jYXb6ZXfKGIoZ1OGS0oVG8_O-M3MTtFA/viewform)

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### Disability Rights California

“Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available 9 a.m. – 4 p.m. Monday through Friday.”

**Contact:** (800) 776-5746

**TTY:** (800) 719-5798

**Website:**

<https://www.disabilityrightsca.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 02/11/2026

### PG&E Portable Battery Program

“The Portable Battery Program (PBP) offers extra support to those who are reliant on electricity for medical needs. Through the program, qualifying customers can receive backup portable batteries. These batteries can help power medical devices, assistive technology and durable medical equipment during outages.”

**Contact:** (877) 660-6789

**Website:**

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/portable-battery-program.html>

Last Verified On: 02/11/2026

## ROAD CLOSURES

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### Caltrans

“Check Current Highway conditions”

**Website:** <https://roads.dot.ca.gov/>

Last Verified On: 02/12/2026

## AIR QUALITY RESOURCES

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### Air Now

“Get air quality data where you live”

**Website:** <https://www.airnow.gov/>

Last Verified On: 02/12/2026



# NAPA COUNTY EMERGENCY RESOURCES

## REPLACING LOST DOCUMENTS

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### California Driver's License

**Contact:** (800) 777-0133

**Website:** <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 02/11/2026

### Replacement Permanent Resident Card

**Contact:** (800) 375-5283

**Website:** <https://www.uscis.gov/i-90>

Last Verified On: 02/11/2026

### Medicare Card

**Contact:** (800) 633-4227

**TTY:** (877) 486-2048

**Website:**

<https://www.medicare.gov/basics/get-started-with-medicare/using-medicare/your-medicare-card>

Last Verified On: 02/11/2026

### Veterans' Service Records

**Contact:** (866) 272-6272

**Website:** <https://www.archives.gov/veterans>

Last Verified On: 02/11/2026

### Replacement Passports

**Contact:** (877) 487-2778

**TTY:** (888) 874-7793

**Website:**

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 02/11/2026

### U.S. Tax Returns

**Contact:** (800) 829-1040

**Website:** <https://www.irs.gov/forms-instructions>

Last Verified On: 02/11/2026

### U.S. Savings Bonds

**Contact:** (844) 284-2676

**Website:**

[https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res\\_e\\_bonds\\_eereplace.htm](https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm)

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### Replacement Social Security Cards

**Contact:** (800) 772-1213

**TTY:** (800) 325-0778

**Website:**

<https://www.ssa.gov/myaccount/replacement-card.html>

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### Napa County Birth Certificates

**Contact:** (707) 253-4247

**Fee:** \$34.00 per copy

**Website:**

<https://www.napacounty.gov/1339/Birth-Death-Marriage-Certificates>

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## CALIFORNIA HOME INSURANCE PLAN

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### California Fair Property Insurance Plan

**Contact:** (800) 339-4099

**Email:**

<https://www.cfpnet.com/index.php/contact-us/>

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# NAPA COUNTY EMERGENCY RESOURCES

## COMMUNITY ORGANIZATIONS ACTIVE IN DISASTER (COAD) FLOOD RESOURCE

### **Recovery Resource Center**

“Dealing with financial challenges after a disaster can be daunting - you are not alone.”

**Disaster Distress Helpline:** (800) 985-5990

**Website:**

<https://www.readynapacounty.gov/27/Recovery-Resource-Center>

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### **Register with FEMA**

“FEMA can help support your recovery from a major disaster.”

**Contact:** (800) 621-3362

**Website:**

<https://www.fema.gov/assistance/individual>

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### **United Policyholders**

“Access information about navigating your insurance with Untied Policyholders. They are a nonprofit organization offering webinars and guidance in navigating insurance and wildfire recovery”

**Website:** <https://uphelp.org/>

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