

# NAPA COUNTY UTILITY RESOURCES

## FINANCIAL ASSISTANCE RESOURCES

### Season of Sharing

“Provide temporary financial assistance to individuals and families in crisis to pay for housing and emergency needs that cannot be met through other resources.”

**Contact:** (707) 299-1890

**Website:**

<https://www.countyofnapa.org/3445/Season-of-Sharing>

Last Verified On: 8/13/2025

### Napa County Society of St. Vincent DePaul

**Contact:** 707-257-0387

**Location:** 960 Caymus Street  
Napa, CA 94559

**Website:** <http://napasvdp.weebly.com/>

Last Verified On: 8/13/2025



### The Salvation Army

“Supplementing income with utility, rent, and other vital payments.”

**Location:** 590 Franklin Street  
Napa, CA 94559

**Contact:** (707) 226-8150

**Website:**

<https://napa.salvationarmy.org/napa/overcome-poverty>

Last Verified On: 8/13/2025

## LOW-COST & FREE INTERNET

### EveryoneOn

“We help bring low-cost internet service and affordable computers to those who need it.”

**Website:** <https://www.everyoneon.org/>

Last Verified On: 8/13/2025

### Xfinity Internet Essentials

“Internet Essentials provides affordable home Internet for qualifying households — as well as low-cost computers, free WiFi hotspots, and free Internet training.”

**Website:**

<https://www.xfinity.com/learn/internet-service/internet-essentials>

Last Verified On: 8/13/2025

### AT&T Access Internet

“Access from AT&TTM provides low-cost internet service for eligible households. Includes Wi-Fi & installation, with no equipment fees, no deposit, and no annual contract.”

**Website:** <https://www.att.com/internet/access/>

Last Verified On: 8/13/2025

### Lifeline – Discount Phone and Internet Search

“This tool can help you find companies in your area that offer [Lifeline](#), which can reduce the cost of your phone or internet service by providing a monthly discount.”

**Website:** <https://cnm.universalservice.org/>

Last Verified On: 8/13/2025

## MEDICAL EQUIPMENT RESOURCES

---

### **PG&E Portable Battery Program**

“The Portable Battery Program (PBP) offers extra support to those who are reliant on electricity for medical needs. Through the program, qualifying customers can receive backup portable batteries. These batteries can help power medical devices, assistive technology and durable medical equipment during outages.”

**Website:**

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/portable-battery-program.html>

Last Verified On: 8/13/2025

## UTILITY DISCOUNT & PAYMENT ASSISTANCE PROGRAMS

---

### **PG&E CARE Program**

“Discount program that helps eligible customers pay their energy bills.”

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page)

Last Verified On: 8/13/2025

### **PG&E Medical Baseline Program**

“The Medical Baseline Program is also known as Medical Baseline Allowance. It assists residential customers who depend on power for certain medical needs.”

**Website:**

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/medical-baseline-program.html>

Last Verified On: 8/13/2025

### **PG&E FERA Program**

“The Family Electric Rate Assistance (FERA) program helps eligible customers pay their energy bill. Income-qualified customers get an 18% monthly discount on electric rates. Participants must be a household with three or more people.”

**Website:**

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/family-electric-rate-assistance-program-fera.html>

Last Verified On: 8/13/2025

### **PG&E LIHEAP Program**

“Low-Income Home Energy Assistance Program (LIHEAP) provides up to \$1,000 in financial assistance to pay your eligible household energy costs including your bill for heating, cooling and home weatherization expenses. Program eligibility is based on federal income guidelines.”

**Contact:** (866) 675-6623

**Website:**

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/low-income-home-energy-assistance-program.html>

Last Verified On: 8/13/2025

## UTILITY DISCOUNT & PAYMENT ASSISTANCE PROGRAMS, Continued

---

### **PG&E REACH Program**

“Receive a one-time energy credit for up to \$300 through the Relief for Energy Assistance through Community Help (REACH) Program (energy credit support is subject to funding availability). This program helps you pay for energy when a sudden hardship occurs.”

**Contact:** (877) 660-6789

### **Agency Finder:**

<https://www.hardshiptools.org/AgencyFinder.aspx>

### **Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page)

Last Verified On: 8/13/2025

### **BayREN**

“Are you a homeowner, business owner, or a property manager? BayREN empowers residents of the Bay Area with education and resources to lower bills and increase energy savings.”

**Website:** <https://www.bayren.org/>

Last Verified On: 02/09/2026