



# NEVADA COUNTY EMERGENCY RESOURCES

## COUNTY EMERGENCY SERVICES

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### CodeRED Emergency Alert

“Siskiyou County has instituted a rapid emergency notification service called CodeRED. This service can be used in case of fires, chemical spills, evacuations, lock downs, downed power lines, lost individuals, natural disasters, or other emergencies.”

**Website:**

<https://public.coderedweb.com/CNE/en-US/BFB9C8502454>

Last Verified On: 02/25/2026

### Tahoe-Truckee Alerts

“Tahoe Alerts (aka TahoeAlerts) is an interactive web map that allows residents and visitors in all counties surrounding Lake Tahoe to find out which county they are in and which emergency alert system to sign up for.”

**Website:**

<https://placer.maps.arcgis.com/apps/instant/lookup/index.html?appid=675c253a29f84aa8888422baf1ea7c89>

Last Verified On: 02/25/2026

## EVACUATION RESOURCES

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### Nevada County Office of Emergency Services

“OES continually identifies situations or conditions that have the potential of causing injury to people, and damage to property or the environment. OES assesses the potential risks and consequences of incidents that could result from exposure to a variety of hazardous situations. This is primarily accomplished by maintaining and updating the Nevada County Local Hazard Mitigation Plan.”

**Website:**

<https://nevadacountyca.gov/1241/About>

Last Verified On: 02/25/2026

### Safe and Well

“The Red Cross offers the Safe and Well secure and private website. Safe and Well allows people to list their own status and allows friends and family to search for messages from their loved ones. The Safe and Well website is a free public reunification tool that allows individuals and organizations to register and post messages to indicate that they are safe, or to search for loved ones.”

**Website:** <https://www.redcross.org/get-help/disaster-relief-and-recovery-services/contact-and-locate-loved-ones.html>

Last Verified On: 02/25/2026

## AIR QULAITY RESOURCES

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### Air Now

“Get air quality data where you live”

**Website:** <https://www.airnow.gov/>

Last Verified On: 02/25/2026



# NEVADA COUNTY EMERGENCY RESOURCES

## DISABILITY & ADVOCACY SUPPORT SERVICES

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### PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

**Contact:** (559) 214-1190

**Website:**

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/portable-battery-program.html>

Last Verified On: 02/25/2026

### Disability Rights California

“Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available 9 a.m. – 4 p.m. Monday through Friday.”

**Contact:** (800) 776-5746

**TTY:** (800) 719-5798

**Website:**

<https://www.disabilityrightsca.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 02/25/2026

## DISASTER ASSISTANCE

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### ReCover California

“The Owner-Occupied Rehabilitation and Reconstruction Program (OOR) is designed to address homeowners’ unmet rehabilitation and reconstruction needs within federally declared disaster areas. Grants are available for eligible disasters to cover unmet needs remaining if insurance, SBA loans, FEMA, legal settlement, and other resources do not fully cover the cost of rebuilding a home. Please visit the website for more program information and eligibility.”

**Website:** <https://recover.hcd.ca.gov/>

Last Verified: 02/25/2026

## ROAD CLOSURES

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### Caltrans

“Check current highway conditions”

**Website:** <https://roads.dot.ca.gov/>

Last Verified On: 02/25/2026

# NEVADA COUNTY EMERGENCY RESOURCES

## FIND A PHARMACY

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### Medi-Cal Rx

“Find A Pharmacy”

**Contact 24/7:** (800) 977-2273

**Member Portal:** <https://medi-calrx.dhcs.ca.gov/member/>

**Website:** <https://medi-calrx.dhcs.ca.gov/home/find-a-pharmacy>

Last Verified On: 02/25/2026

### Partnership HealthPlan of California – Pharmacy Directory

**Contact:** (800) 863-4155

**Website:**

<http://www.partnershiphp.org/Members/Medi-Cal/Pages/Find-a-Primary-Care-Provider.aspx>

Last Verified On: 02/25/2026

## FIRE UPDATE RESOURCES

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### 211 Nevada County:

<https://211connectingpoint.org/>

Last Verified On: 02/25/2026

### Nevada County Sheriff’s Office Facebook:

<https://www.facebook.com/nevadacountysheriffsoffice>

Last Verified On: 02/25/2026

## FLOOD RESOURCES

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### Caltrans

“Check current highway conditions”

**Website:** <https://roads.dot.ca.gov/>

Last Verified On: 02/25/2026

### NOAA

“Weather, water and climate data, forecast warnings”

**Website:**

<https://www.cnrfc.noaa.gov/index.php?zoom=8&lat=40.445&lng=-122.315&CNRFC=false&COUNTIES=true>

Last Verified On: 02/25/2026

### Cal OES

“Cal OES tracks a variety of potential threats to the well being of the citizens of California.”

**Websites:** <https://myhazards.caloes.ca.gov/>

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# NEVADA COUNTY EMERGENCY RESOURCES

## MENTAL HEALTH

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### Carelon Behavioral Health (formerly Beacon)

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

**Contact:** (855) 765-9703

**Website:** <https://www.carelon.com>

Last Verified On: 02/25/2026

### Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7. Our mission is to provide a hub to share stories of hope and recovery encompassing all types of natural and human-caused disaster. **Strength After...** highlights the resilience of individuals and communities while providing a resource for other survivors and responders.”

**Contact:** (800) 985-5990

**Website:** <https://strengthafterdisaster.org/>

Last Verified On: 02/25/2026

## PUBLIC SAFETY POWER SHUTOFFS RESOURCES

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### PG&E Community Resource Centers

“We open drop-in Community Resource Centers during the day in counties impacted by a PSPS.”

**Website:**

<https://pgealerts.alerts.pge.com/updates/pmps-events/>

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**Contact:** (559) 214-1190

**Website:**

<http://pgebatteryprogram.com/index.php/learn-more/>

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## CALIFORNIA HOME INSURANCE PLAN

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### California Fair Property Insurance Plan

**Location:** 3435 Wilshire Blvd. Suite 1200

Los Angeles, CA 90010

**Contact:** (800) 252-0089

**Email:** <https://www.cfpnet.com/index.php/contact-us/>

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# NEVADA COUNTY EMERGENCY RESOURCES

## REPLACING LOST DOCUMENTS

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### California Driver's License

**Contact:** (800) 777-0133

**Website:** <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

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### Replacement Permanent Resident Card

**Contact:** (800) 375-5283

**Website:** [www.uscis.gov](http://www.uscis.gov)

Last Verified On: 02/25/2026

### Medicare Card

**Contact:** (800) 633-4227

**TTY:** (877) 486-2048

**Website:** <https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Last Verified On: 02/25/2026

### Veterans' Service Records

**Contact:** (866) 272-6272

**Website:** <https://www.archives.gov/veterans>

Last Verified On: 02/25/2026

### Replacement Passports

**Contact:** (877) 487-2778

**TTY:** (888) 874-7793

**Website:**

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 02/25/2026

### Replacement Social Security Cards

**Contact:** (800) 72-1213

**TTY:** (800) 325-0778

**Website:**

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 02/25/2026

### U.S. Savings Bonds

**Contact:** (844) 284-2676

**Website:**

[https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res\\_e\\_bonds\\_eereplace.htm](https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm)

Last Verified On: 02/25/2026

### U.S. Tax Returns

**Contact:** (800) 829-1040

**Website:** <https://www.irs.gov/forms-instructions>

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