



Performance Improvement in Action



Program Overview

The Performance Improvement in Action training helps participants move from identifying problems to testing real solutions. Intended for those who have completed the ABCs of Quality Improvement, this course guides participants through the full quality improvement process using a real challenge from their site.

Participants learn how to define a strong problem statement, understand the current state of the issue through observation, and analyze contributing factors using tools such as Pareto charts, fishbone diagrams, and the Five Whys. The series then focuses on developing practical change ideas and testing them through a Plan-Do-Study-Act (PDSA) cycle.

By the end of the series, participants will implement a small test of change at their site and present their project, demonstrating how structured improvement methods can turn everyday challenges into measurable results.

Series Structure

- 12-week cohort
- Six virtual, interactive sessions (90 minutes)
- Breakout room activities

Participant Expectations

- Applied homework assignments
- Plan-Do-Study-Act (PDSA) cycle implementation
- Results share out

Who Should Attend?

Clinicians, practice managers, quality improvement team members, and staff who are responsible for participating in and leading quality improvement efforts within their organization.

Session Highlights

Session 1: Kick-Off and Problems

Session 2: Understanding the Current State

Session 3: Observation

Session 4: Analysis

Session 5: Intervention Generation / Selection

Session 6: Small Test of Change

Upcoming Cohorts

Spring 2027 Cohort (12 weeks)

Each session is from noon – 1:30 p.m.

- April 6
- April 20
- May 4
- May 18
- June 1
- June 15

Ready to Get Started? Registration Opens January 2027

Contact Us: ImprovementAcademy@partnershiphp.org