



PLACER COUNTY EMERGENCY RESOURCES

COUNTY EMERGENCY RESOURCES

Placer County Office of Emergency Services

“The Office of Emergency Services (OES), in cooperation with local cities, special districts, and fire and law enforcement agencies, provides emergency management services. During an active incident that requires emergency sheltering, such as a fire or a flood, OES secures resources necessary for first responders to protect the community.”

Location: 2968 Richardson Drive
Auburn, CA 95603

Contact: (530) 886-5300

Website:

<https://www.placer.ca.gov/1371/About-OES>

Last Verified On: 02/25/2026

Tahoe Alerts

“Tahoe Alerts (aka TahoeAlerts) is an interactive web map that allows residents and visitors in all counties surrounding Lake Tahoe to find out which county they are in and which emergency alert system to sign up for.”

Website:

<https://placer.maps.arcgis.com/apps/instant/lookup/index.html?appid=675c253a29f84aa8888422baf1ea7c89>

Last Verified On: 02/25/2026

AIR QUALITY RESOURCES

Air Now

“Get air quality data where you live”

Website: <https://www.airnow.gov/>

Last Verified On: 02/25/2026

FIRE UPDATES

Watch Duty

Website: <https://www.watchduty.org/>

Last Verified On: 02/25/2026

Zonehaven – Know Your Zone

Website:

<https://aware.zonehaven.com/search?z=14&latlon=37.57996365735285%2C-122.22856388725677>

Last Verified On: 02/25/2026

Emergency Alerts – Everbridge Emergency Alert System

“During an emergency, the Sheriff's Office will alert you to the threat through the Everbridge Emergency Alert System (via text, call, or email).”

Register:

<https://member.everbridge.net/431700047822970/login>

Website:

<https://cde.211connectingpoint.org/resource/90188964/>

Last Verified On: 02/25/2026



PLACER COUNTY EMERGENCY RESOURCES

DISABILITY & ADVOCACY SUPPORT SERVICES

PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

Contact: (559) 214-1190

Website:

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 02/25/2026

Disability Rights California

“Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available 9 a.m. – 4 p.m. Monday through Friday.”

Contact: (800) 776-5746

TTY: (800) 719-5798

Website:

<https://www.disabilityrightsca.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 02/25/2026

MENTAL HEALTH

Carelon Behavioral Health

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

Contact: (855) 765-9703

Website: <https://www.carelon.com>

Last Verified On: 02/25/2026

Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7. Our mission is to provide a hub to share stories of hope and recovery encompassing all types of natural and human-caused disaster. Strength After... highlights the resilience of individuals and communities while providing a resource for other survivors and responders.”

Contact: (800) 985-5990

Website: <https://strengthafterdisaster.org/>

Last Verified On: 02/25/2026

FIND A PHARMACY

Medi-Cal Rx

“Find A Pharmacy”

Contact 24/7: (800) 977-2273

Member Portal: <https://medi-calrx.dhcs.ca.gov/member/>

Website: <https://medi-calrx.dhcs.ca.gov/home/find-a-pharmacy>

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PLACER COUNTY EMERGENCY RESOURCES

REPLACING LOST DOCUMENTS

California Driver's License

Contact: (800) 777-0133

Website: <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 02/25/2026

Replacement Permanent Resident Card

Contact: (800) 375-5283

Website: www.uscis.gov

Last Verified On: 02/25/2026

Medicare Card

Contact: (800) 633-4227

TTY: (877) 486-2048

Website: <https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Last Verified On: 02/25/2026

Veterans' Service Records

Contact: (866) 272-6272

Website: <https://www.archives.gov/veterans>

Last Verified On: 02/25/2026

Replacement Passports

Contact: (877) 487-2778

TTY: (888) 874-7793

Website:

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 02/25/2026

Replacement Social Security Cards

Contact: (800) 72-1213

TTY: (800) 325-0778

Website:

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 02/25/2026

U.S. Savings Bonds

Contact: (844) 284-2676

Website:

https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm

Last Verified On: 02/25/2026

U.S. Tax Returns

Contact: (800) 829-1040

Website: <https://www.irs.gov/forms-instructions>

Last Verified On: 02/25/2026

FLOOD RESOURCES

Placer County Flood Control

Website:

<https://www.placer.ca.gov/1604/Flood-Control>

Last Verified On: 02/25/2026

NOAA

“Weather, water and climate data, forecast warnings”

Website:

<https://www.cnrfc.noaa.gov/index.php?zoom=8&lat=40.445&lng=-122.315&CNRFC=false&COUNTIES=true>

Last Verified On: 02/25/2026

Cal OES

“Cal OES tracks a variety of potential threats to the well being of the citizens of California.”

Websites: <https://myhazards.caloes.ca.gov/>

Last Verified On: 02/25/2026

Caltrans

“Check current highway conditions”

Website: <https://roads.dot.ca.gov/>

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ROAD CLOSURES

Caltrans

“Check current highway conditions”

Website: <https://roads.dot.ca.gov/>

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EVACUATION RESOURCES

Safe and Well

“The Red Cross offers the Safe and Well secure and private website. Safe and Well allows people to list their own status and allows friends and family to search for messages from their loved ones. The Safe and Well website is a free public reunification tool that allows individuals and organizations to register and post messages to indicate that they are safe, or to search for loved ones. The site is always available and open to the public and available in Spanish. Registrations and searches can be done directly on the website.”

Website: <https://www.redcross.org/get-help/disaster-relief-and-recovery-services/contact-and-locate-loved-ones.html>

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INSURANCE RESOURCES

California Fair Property Insurance Plan

Location: 3435 Wilshire Blvd. Suite 1200
Los Angeles, CA 90010

Contact: (800) 252-0089

Email:

<https://www.cfpnet.com/index.php/contact-us/>

Last Verified On: 02/25/2026

Flood Insurance – FEMA

“The National Flood Insurance Program (NFIP) is managed by the FEMA and is delivered to the public by a network of more than 50 insurance companies... The NFIP provides flood insurance to property owners, renters and businesses, and having this coverage helps them recover faster when floodwaters recede.”

Website: <https://www.fema.gov/flood-insurance>

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PLACER COUNTY EMERGENCY RESOURCES

PUBLIC SAFETY POWER SHUTOFFS RESOURCES

PG&E Community Resource Centers

“We open drop-in Community Resource Centers during the day in counties impacted by a PSPS.”

Website:

<https://pgealerts.alerts.pge.com/updates/pmps-events/>

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DISASTER ASSISTANCE

ReCover California

“The Owner-Occupied Rehabilitation and Reconstruction Program (OOR) is designed to address homeowners’ unmet rehabilitation and reconstruction needs within federally declared disaster areas. Grants are available for eligible disasters to cover unmet needs remaining if insurance, SBA loans, FEMA, legal settlement, and other resources do not fully cover the cost of rebuilding a home. Please visit the website for more program information and eligibility.”

Website: <https://recover.hcd.ca.gov/>

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