Important Information about the Community Support Short-Term Post-Hospitalization Housing Service

There are upcoming changes to the Medi-Cal Community Support Short-Term Post-Hospitalization Housing (STPHH) service. STPHH provides temporary housing and support for members leaving a hospital or other facility who are experiencing or at risk of homelessness.

What Is Changing and When?

- **Starting January 1, 2027:** STPHH will no longer be a Medi-Cal covered service.
- **Starting July 1, 2026:** To prepare for this change, new STPHH authorizations will be limited in length so that services do not continue past **December 31, 2026**. No new requests for STPHH authorizations will be accepted after **December 1, 2026**.

Why Is This Change Happening?

California is updating its Community Supports to better meet members' needs. As part of this effort, the services currently provided through STPHH will be incorporated into other supports, including recuperative care, which offers a broader range of services and more intensive care coordination.

These changes do not affect your Medi-Cal eligibility or your enrollment in Partnership HealthPlan of California. You will continue to have access to all other covered services.

What Does This Mean for Members Receiving STPHH?

- If you are currently receiving STPHH, you may continue to receive services through your authorized period, up to **December 31, 2026**.
- Before your STPHH services end, Partnership will work with you to help transition you to other medically necessary services based on your needs. These may include Recuperative Care or other Community Supports.

Questions?

If you have questions about this change or would like help understanding your options, please call us at **(800) 809-1350**, Monday – Friday, 8 a.m. to 5 p.m. TTY users can call the California Relay Service at **(800) 735-2929** or call **711**. Tell them you have a question about changes to the Short-Term Post-Hospitalization Housing service.