



# SHASTA COUNTY EMERGENCY RESOURCES

**EMERGENCY: MATTHEWS FIRE (June 30, 2026 starting at 12:05 PM)**

## FIRE INFORMATION

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### Watch Duty

**Website:** <https://app.watchduty.org/i/52121>

Last Verified On: 06/30/2026

### CalFIRE

**Website:** <https://www.fire.ca.gov/incidents>

Last Verified On: 06/30/2026

### Shasta County Sheriff's Office Facebook:

<https://www.facebook.com/ShastaSheriff/>

Last Verified On: 06/30/2026

### Genasys Project – Evacuation Zones

“Enter an address or Zone ID into the search bar to check the status of the area.”

#### Website:

<https://protect.genasys.com/search?z=14&latlon=40.575413%2C-122.383612>

Last Verified On: 06/30/2026

## AIR QUALITY RESOURCES

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### Air Now

“Get air quality data where you live”

**Website:** <https://www.airnow.gov/>

Last Verified On: 06/30/2026

## COUNTY EMERGENCY SERVICES

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### NIXLE

“Receive email and text messages from local fire and law enforcement agencies that include public safety messages as well as emergency information.”

**Text:** Your zip code to 888-777

**Website:** <https://local.nixle.com/register/>

Last Verified On: 06/30/2026

### 2-1-1 Shasta

“Find local resources”

**Text:** Your zip code to 898-211

**Call:** 2-1-1

**Website:** <https://211norcal.org/shasta/>

Last Verified On: 06/30/2026

## ROAD CLOSURES

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### Caltrans

“Check current highway conditions”

**Website:** <https://roads.dot.ca.gov/>

Last Verified On: 06/30/2026



# SHASTA COUNTY EMERGENCY RESOURCES

## DISABILITY & ADVOCACY SUPPORT SERVICES

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### PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

**Contact:** (559) 214-1190

**Website:**

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/portable-battery-program.html>

Last Verified On: 02/22/2026

### Disability Rights California

“Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available Monday/Tuesday/Thursday/Friday from 9:00AM – 3:00PM.”

**Contact:** (800) 776-5746

**TTY:** (800) 719-5798

**Website:**

<https://www.disabilityrightsca.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 02/22/2026

## DISASTER ASSISTANCE

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### ReCover California

“Providing gap funding and construction management services to help homeowners rebuild single-family homes and manufactured housing units.”

**Website:** <https://www.hcd.ca.gov/grants-and-funding/recoverca>

Last Verified: 02/22/2026

### Red Cross Fire Survivor Assistance

“People who find themselves displaced or evacuated from their homes due to the fire should contact the Red Cross. The Red Cross will help in this time of need.”

**Website:** <https://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/fire/home-fire-recovery.html>

**Contact:** (800) 733-2767

Last Verified: 02/22/2026

# SHASTA COUNTY EMERGENCY RESOURCES

## FIND A PHARMACY

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### Medi-Cal Rx

“Find A Pharmacy”

**Contact 24/7:** (800) 977-2273

**Member Portal:** <https://medi-calrx.dhcs.ca.gov/home/>

**Website:** <https://medi-calrx.dhcs.ca.gov/home/find-a-pharmacy>

Last Verified On: 02/29/2026

## FLOOD RESOURCES

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### Shasta County Sheriff’s Office Facebook

<https://www.facebook.com/ShastaSheriff/>

Last Verified On: 02/22/2026

### NOAA

“Weather, water and climate data, forecast warnings”

**Website:**

<https://www.cnrfc.noaa.gov/index.php?zoom=8&lat=40.445&lng=-122.315&CNRFC=false&COUNTIES=true>

Last Verified On: 02/22/2026

## FOOD REPLACEMENT

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### CalFresh – Food and Nutrition Services

“Replacements are authorized for the amount of the loss, not to exceed the monthly allotment for the household. The waiver is in effect through August 27, 2024. Reports that are made by households to the CDSS by August 27, 2024, would be considered timely.”

**Waiver Information:**

[https://www.cdss.ca.gov/Portals/9/CalFresh/Disaster-Response/2024/CA\\_Timely\\_Replacement\\_Waiver\\_Approval-6\\_Counties%208.1.24.pdf](https://www.cdss.ca.gov/Portals/9/CalFresh/Disaster-Response/2024/CA_Timely_Replacement_Waiver_Approval-6_Counties%208.1.24.pdf)

**Disaster CalFresh Website:**

<https://www.cdss.ca.gov/inforesources/calfresh/disaster-calfresh>

**Shasta County Social Services:** (877) 652-0731

**CalFresh Benefits Helpline:** (877) 847-3663

Last Verified On: 02/22/2026

### Cal OES

“Cal OES tracks a variety of potential threats to the well being of the citizens of California.”

**Websites:** <https://myhazards.caloes.ca.gov/>

Last Verified On: 02/22/2026

### Caltrans

“Check current highway conditions”

**Website:** <https://roads.dot.ca.gov/>

Last Verified On: 02/22/2026

### CalFIRE Incidents

**Website:** <https://www.fire.ca.gov/incidents/>

Last Verified On: 02/22/2026



# SHASTA COUNTY EMERGENCY RESOURCES

## MENTAL HEALTH RESOURCES

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### Partnership Behavioral Health Services

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

**Contact:** (855) 765-9703

**Website:** <https://www.carelon.com>

Last Verified On: 12/22/2025

### Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7. Our mission is to provide a hub to share stories of hope and recovery encompassing all types of natural and human-caused disaster. Strength After... highlights the resilience of individuals and communities while providing a resource for other survivors and responders.”

**Contact:** (800) 985-5990

**Website:** <https://strengthafterdisaster.org/>

Last Verified On: 12/22/2025

## PUBLIC SAFETY POWER SHUTOFFS RESOURCES

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### PG&E Community Resource Centers

“We open drop-in Community Resource Centers during the day in counties impacted by a PSPS.”

**Website:**

<https://pgealerts.alerts.pge.com/updates/pmps-events/>

Last Verified On: 12/22/2025



# SHASTA COUNTY EMERGENCY RESOURCES

## REPLACING LOST DOCUMENTS

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### California Driver's License

**Contact:** (800) 777-0133

**Website:** <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 12/22/2025

### Replacement Permanent Resident Card

**Contact:** (800) 375-5283

**Website:** [www.uscis.gov](http://www.uscis.gov)

Last Verified On: 12/22/2025

### Medicare Card

**Contact:** (800) 633-4227

**TTY:** (877) 486-2048

**Website:**

<https://www.ssa.gov/faqs/en/questions/KA-01735.html>

Last Verified On: 12/22/2025

### Veterans' Service Records

**Contact:** (866) 272-6272

**Website:** <https://www.archives.gov/veterans>

Last Verified On: 12/22/2025

### Replacement Passports

**Contact:** (877) 487-2778

**TTY:** (888) 874-7793

**Website:**

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 12/22/2025

### Replacement Social Security Cards

**Contact:** (800) 772-1213

**TTY:** (800) 325-0778

**Website:**

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 12/22/2025

### U.S. Savings Bonds

**Contact:** (844) 284-2676

**Website:** <https://www.treasurydirect.gov/>

Last Verified On: 12/22/2025

### U.S. Tax Returns

**Contact:** (800) 829-1040

**Website:** <https://www.irs.gov/filing>

Last Verified On: 12/22/2025