

SOLANO COUNTY CRISIS RESOURCES

Available resources and services for those experiencing a crisis.
In the case of a life-threatening emergency, call 911.

24-HOUR CRISIS SERVICES

Solano County Behavioral Health, 24/7 Crisis Services

“Services include: crisis supports, integrated care clinics that offer brief therapy, case management, psychiatric assessments and medication, outpatient treatment, Full Service Partnerships, foster care supports, Assertive Community Treatment (ACT) teams, supported employment, peer support, and a range of community support services, including various contracted community based organizations and wellness centers.”

Contact: (707) 428-1131

Mobile Crisis Hotline: (707) 806-0866

Website:

<https://www.solanocounty.com/depts/mhs/default.asp>

Last Verified On: 02/19/2026

CA Youth Crisis Line (CYCL)

“CYCL operates 24/7 as the statewide emergency response system for youth (ages 12-24) and families in crisis. Professionally trained staff and volunteer counselors provide crisis intervention counseling and resource referrals to service providers in the caller’s local community. Thoughts of suicide, depression, bullying, health and identity questions, trauma, human trafficking or any teen-related struggle are discussed with a crisis counselor in confidence and without judgement.”

Call or Text: (800) 843-5200

Website: <https://calyouth.org/cycl/>

Last Verified On: 02/10/2026



Family Urgent Response System (FURS)

“A toll-free hotline available 24 hours a day, 7 days a week staffed with caring counselors trained in conflict resolution and de-escalation techniques for children and youth impacted by trauma

Call or Text Hotline: (833) 939-3877

Contact: (916) 657-1858

Website:

<https://cdss.ca.gov/inforesources/cdss-programs/foster-care/furs>

Last Verified On: 02/10/2026

988 Lifeline

“At the 988 Suicide & Crisis Lifeline, we understand that life's challenges can sometimes be difficult. Whether you're facing mental health struggles, emotional distress, alcohol or drug use concerns, or just need someone to talk to, our caring counselors are here for you. You are not alone.”

Call or Text: 988

Website: <https://988lifeline.org/>

Last Verified On: 02/10/2026



SOLANO COUNTY CRISIS RESOURCES

24 HOUR CRISIS SERVICES, CONTINUED

The Trevor Project, LGBTQ Youth

“We provide information & support to LGBTQ young people 24/7, all year round.”

Contact: (866) 488-7386

Text: START to 678-678

Website: <https://www.thetrevorproject.org/>

Last Verified On: 02/10/2026

National Runaway Safeline

“Get support. We are here to listen and here to help. We will listen to your story. We are available 24/7 for youth and families in crisis.”

Call or Text: (800) 786-2929

Website: <https://www.1800runaway.org/youth-teens/>

Last Verified On: 02/10/2026

Your Life Your Voice

“You don’t have to face your problems alone. If you are having thoughts of harming yourself or you are being abused, please call us.

Counselors are ready for your call 24/7.”

Contact: (800) 448-3000

Text: VOICE to 20121

Website:

<https://www.yourlifeyourvoice.org/Pages/home.aspx>

Last Verified On: 02/10/2026

Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7/365.”

Call or Text: (800) 985-5990

Website: <https://strengthafterdisaster.org/>

Last Verified On: 02/10/2026

COUNTY EMERGENCY SERVICES

Everbridge Nixle

“Receive alerts for severe weather, criminal activities, severe traffic, missing persons, or local events. Everbridge Nixle keeps you up-to-date with relevant information from your local public safety departments and schools.”

Text: Your zip code to 888-777

Website:

<https://www.everbridge.com/products/nixle/>

Last Verified On: 02/10/2026

DOCUMENT REPLACEMENT

Veterans’ Service Records

Contact: (866) 272-6272

Website: <https://www.archives.gov/veterans>

Last Verified On: 02/10/2026

California Driver’s License

Contact: (800) 777-0133

Website: <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 02/10/2026

SOLANO COUNTY CRISIS RESOURCES

DOCUMENT REPLACEMENT, CONTINUED

Medicare Card

Contact: (800) 633-4227

TTY: (877) 486-2048

Website:

<https://www.medicare.gov/basics/get-started-with-medicare/using-medicare/your-medicare-card>

Last Verified On: 02/10/2026

Replacement Permanent Resident Card

Contact: (800) 375-5283

Website: <https://www.uscis.gov/i-90>

Last Verified On: 02/10/2026

Replacement Social Security Cards

Contact: (800) 772-1213

TTY: (800) 325-0778

Website:

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 02/10/2026

Replacement Passports

Contact: (877) 487-2778

TTY: (888) 874-7793

Website:

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 02/10/2026

DOMESTIC VIOLENCE CRISIS

Solano County Adult Protective Services (APS)

“Responsible for the investigation of reports of abuse to elders and dependent adults when the abuse occurs outside of long-term-care facilities.”

Contact: (707) 784-8259

Toll Free: (800) 850-0012

Online Reporting:

<https://www.reporttoaps.org/>

Website:

<https://www.solanocounty.gov/government/health-social-services-hss/older-disabled-adult-services/adult-protective-services>

Last Verified On: 02/19/2026

SafeQuest Solano

“Free, confidential, and non-discriminatory. Services include: 24/7 crisis line, safe housing, court accompaniment, hospital response, law enforcement advocacy, restraining orders, individual counseling, community outreach, support groups, prevention education, safety planning, juvenile hall intervention, and bilingual advocacy.”

Location: 1261 Travis Boulevard, Suite 230
Fairfield, CA 94533

Contact: (707) 422-7345

24/7 Crisis Line: (866) 487-7233

Website: <https://www.safequestsolano.org/>

Last Verified On: 02/19/2026

Solano County Child Welfare Services

24-Hour Hotline: (800) 544-8696

Contact: (707) 784-8791

Website:

<https://www.solanocounty.gov/government/health-social-services-hss/child-welfare-services-cws>

Last Verified: 02/19/2026

SOLANO COUNTY CRISIS RESOURCES

DOMESTIC VIOLENCE CRISIS, CONTINUED

DVERT (Domestic Violence Education Rehabilitation Treatment)

“DVERT offers a 52 week batterers' program and anger management classes. Classes require a fee but reduced fees may be available to individuals who qualify. Classes are held in Solano County and available in Spanish.”

Location: 419 Mason Street, Suite 201
Vacaville, CA 95688

Contact: (707) 249-3405

Website:

<https://www.cityofvacaville.gov/government/family-resource-center/resource-guide/domestic-violence-sexual-assault>

Last Verified On: 02/19/2026

Family Justice Center Solano

“Provides services and information under one roof for survivors and families affected by domestic violence, sexual assault, child abuse, elder abuse, and human trafficking.”

Location: 604 Empire Street
Fairfield, CA 94533

Contact: (707) 784-7635

Website: <https://solanofamilyjustice.org/>

Last Verified: 02/24/2026

Child Haven

“Capable of treating multiple and co-occurring types of trauma, attachment disorders, post-traumatic stress disorders and other social and emotional health issues of children ages birth – 21 years of age, while recognizing and appreciating the diverse and cultural needs of child and family.”

Contact: (707) 425-5744

Website: <http://child-haven.org/>

Last Verified On: 02/24/2026

The Rape, Abuse & Incest National Network (RAINN)

“Largest anti-sexual violence organization. Carries out programs to prevent sexual violence, help survivors, and ensure that perpetrators are brought to justice.”

24/7 Help Hotline: (800) 656-4673

Website: <https://www.rainn.org/>

Last Verified On: 02/10/2026

The US National Domestic Violence Hotline

Hotline: (800) 799-7233

Text: START to 887-88

Website: <https://www.thehotline.org/>

Last Verified On: 02/10/2026

Helping Survivors

“Helping Survivors is an organization on a mission to help heal, educate, and empower people who have been impacted by sexual assault and abuse. We provide individuals with accurate, trustworthy and up-to-date information regarding their legal, financial, and healthcare options for individuals after experiencing sexual assault and abuse.”

National Sexual Assault Hotline: (800) 656-4673

Website: <https://helpingsurvivors.org/>

Last Verified On: 02/10/2026

SOLANO COUNTY CRISIS RESOURCES

MENTAL HEALTH CRISIS SERVICES

Carelon Behavioral

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

Contact: (855) 765-9703

Website: <https://www.carelon.com>

Last Verified On: 02/10/2026

SEXUAL ASSAULT CRISIS RESOURCES

Solano & Napa SANE/SART

“Solano & Napa SANE / SART is a team of professionals and nurses trained to work with sexual assault victims. They provide crisis support to victims during their forensic medical exams at local hospitals throughout Solano and Napa County.”

Contact: (707) 920-2555

Crisis Hotline: (530) 796-1889

Address: 1261 Travis Blvd, Suite #260,
Fairfield, CA 94533

Website: <https://www.sanesart.org/>

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Website: <https://helpingsurvivors.org/>

Last Verified On: 02/24/2026

Male Survivor

“Committed to preventing, healing, and eliminating all forms of sexual victimization of boys and men through support, treatment, research, education, advocacy, and activism.”

Website: <https://malesurvivor.org/>

Last Verified On: 02/10/2026

SEXUAL ASSAULT CRISIS RESOURCES, CONTINUED

RAINN

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National Sexual Assault Hotline: (800) 656-4673

Website: <https://www.rainn.org/>

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SOLANO COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES

True Care Map

“The TrueCare Map is your one-stop destination for exploring the many amazing resources available in our community. Whether you're looking for health services, food assistance, education programs, or family support, the TrueCare Map helps you find what you need - all in one convenient place.”

Website:

<https://www.solanocounty.gov/government/health-social-services-hss/behavioral-health/behavioral-health-services>

Last Verified On: 02/24/2026

PET ASSISTANCE

RedRover

“Provides emergency sheltering, training, consultations for animals displaced by natural disasters and other crises.”

Contact: (916) 429-2457

Website: <https://redrover.org/relief/>

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