



# SONOMA COUNTY EMERGENCY RESOURCES

**NO EMERGENCY IDENTIFIED AT THIS TIME**

## FIRE INFORMATION

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### Watch Duty – Point Fire Incident Page

**Website:** <https://app.watchduty.org/#/i/22048>

Last Verified On: 02/25/2026

### Point Fire - CalFIRE Incident Page

**Website:**

<https://www.fire.ca.gov/incidents/2024/6/16/point-fire/>

Last Verified On: 02/25/2026

## COUNTY INFORMATION

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### Sonoma County Evacuation Map

**Website:**

<https://sonomacounty.maps.arcgis.com/apps/instant/lookup/index.html?appid=58500b81c61148279263bed52403c81a>

Last Verified On: 02/25/2026

### Sonoma County Sheriff Facebook Page

“The Official Sonoma County Sheriff Facebook page.”

**Website:**

<https://www.facebook.com/sonomasheriff?mibextid=ZbWKwL>

Last Verified On: 02/25/2026

### CalFIRE Sonoma-Lake-Napa Unit Facebook Page

**Website:**

<https://www.facebook.com/CALFIRELNU?mibextid=ZbWKwL>

Last Verified On: 02/25/2026

## ANIMAL EVACUATION RESOURCES

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### Sonoma CART

“If you need help evacuating animals”

**Call:** (707) 861-0699

**Website:** <https://www.sonomacart.org/>

Last Verified On: 02/25/2026

### NorCal Livestock Evac

“If you need help evacuating livestock or animals”

**Call:** 707-234-7193

**Website:**

<https://www.facebook.com/NorcalEvac/>

Last Verified On: 02/25/2026

## FIND A PHARMACY

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### Medi-Cal Rx

“Find A Pharmacy”

**Contact 24/7:** (800) 977-2273

**Member Portal:** <https://medi-calrx.dhcs.ca.gov/member/>

**Website:** <https://medi-calrx.dhcs.ca.gov/home/find-a-pharmacy>

Last Verified On: 02/11/2026



# SONOMA COUNTY EMERGENCY RESOURCES

## PUBLIC SAFETY POWER SHUTOFFS RESOURCES

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### PG&E Community Resource Centers

“Community Resource Centers (CRCs) support customers during a Public Safety Power Shutoff or longer outage.”

**Website:**

<https://pgealerts.alerts.pge.com/ways-we-can-help/>

Last Verified On: 02/11/2026

### PG&E Claims

“Types of claims may include: Property Damage, Personal Injury, Lost Wages, Business Losses, Miscellaneous Losses (Care rental, Hotel costs, Restaurant costs), Food Spoilage”

**Online Claim Form:** <https://claims.ss.pge.com/>

**Email:** [ClaimDocs@pge.com](mailto:ClaimDocs@pge.com)

**Contact:** (415) 973-4548

**Website:**

<https://www.pge.com/en/account/customer-service/claims.html#accordion-643644f929-item-4e095209b3>

Last Verified On: 02/11/2026

### PG&E Safety Net Program

“If you are a residential customer who has gone without power for 48 consecutive hours or greater because of severe storm conditions, you may qualify for an automatic payment under our Safety Net program. This program provides a payment of \$25-100, which is paid automatically about 60 days following the storm outage.”

**Website:** <https://www.pge.com/en/outages-and-safety/outage-preparedness-and-support/general-outage-resources/outage-compensation-programs.html>

Last Verified On: 02/11/2026

## EVACUATION ASSISTANCE

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### Evacuation Assistance

“For evacuees who need assistance”

**Website:**

<https://socoemergency.org/emergency/evacuation-assistance/>

Last Verified On: 02/25/2026

## AIR QUALITY RESOURCES

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### Air Now

“Get air quality data where you live”

**Website:** <https://www.airnow.gov/>

Last Verified On: 02/11/2026



# SONOMA COUNTY EMERGENCY RESOURCES

## COUNTY EMERGENCY SERVICES

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### SoCo Emergency – Flooding in Sonoma County

“The risk of catastrophic floods exists every year and heavy downpours often lead to dangerous flooding conditions. Wildfires add another layer of risk during the rainy season because dangerous landslides and debris flows can rush down fire-scarred hillsides. Knowing how to prepare for a flood as well what to do during a flood can be lifesaving.”

**Website:**

<https://socoemergency.org/emergency/flooding/>

Last Verified On: 02/25/2026

### Everbridge Nixle

“Receive alerts for severe weather, criminal activities, severe traffic, missing persons, or local events. Everbridge Nixle keeps you up-to-date with relevant information from your local public safety departments and schools.”

**Text:** Your zip code to 888-777

**Website:**

<https://www.everbridge.com/products/nixle/>

Last Verified On: 02/10/2026

### SoCo Alert

“Upon signing up for SoCoAlert, select to receive alerts through landline calls, cell phone text messages or pre-recorded verbal messages and email. The system also works with telephone devices for the deaf.”

**Website:**

<https://sonomacounty.gov/administrative-support-and-fiscal-services/emergency-management/resources/soco-alert>

Last Verified On: 02/25/2026

### 2-1-1 Sonoma

“Find local resources”

**Text:** Your zip code to 898-211

**Call:** 2-1-1

**Website:** <https://211sonoma.org/>

Last Verified On: 02/25/2026

## DISABILITY & ADVOCACY SUPPORT SERVICES

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### PG&E Portable Battery Program

“The Portable Battery Program (PBP) offers extra support to those who are reliant on electricity for medical needs. Through the program, qualifying customers can receive backup portable batteries. These batteries can help power medical devices, assistive technology and durable medical equipment during outages.”

**Contact:** (877) 660-6789

**Website:**

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/portable-battery-program.html>

Last Verified On: 02/11/2026

### Disability Rights California

“Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available 9 a.m. – 4 p.m. Monday through Friday.”

**Contact:** (800) 776-5746

**TTY:** (800) 719-5798

**Website:**

<https://www.disabilityrightsca.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 02/11/2026

## DISABILITY & ADVOCACY SUPPORT SERVICES, Continued

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### Disabled or Electricity Dependent Services – Disability Services and Legal Center

“Stay prepared for Public Safety Power Shutoff (PSPS) events! If you rely on power for a life-sustaining medical device (CPAP, BiPAP, oxygen, refrigerated medication, etc.), you are encouraged to apply for the Disability Disaster Access and Resource (DDAR) program.

Those who qualify, the DDAR program can assist with: a loaner back-up battery system, creating an emergency plan, hotel/lodging support during outages, food/gas vouchers, Accessible Transportation.”

**Contact Jordan:** (707) 331-1839

**Website:**

<https://disabilitydisasteraccess.org/application/>

**Application:**

[https://docs.google.com/forms/d/e/1FAIpQLSe02AaXnC0FuvmMY7jYXb6ZXfKGloZ1OGS0oVG8\\_O-M3MTtFA/viewform](https://docs.google.com/forms/d/e/1FAIpQLSe02AaXnC0FuvmMY7jYXb6ZXfKGloZ1OGS0oVG8_O-M3MTtFA/viewform)

Last Verified On: 02/11/2026

## MENTAL HEALTH RESOURCES

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### Carelon Behavioral Health

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

**Contact:** (855) 765-9703

**Website:** <https://www.carelon.com>

Last Verified On: 02/11/2026

### Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7. Our mission is to provide a hub to share stories of hope and recovery encompassing all types of natural and human-caused disaster. Strength After...highlights the resilience of individuals and communities while providing a resource for other survivors and responders.”

**Contact:** (800) 985-5990

**Website:** <https://strengthafterdisaster.org/>

Last Verified On: 02/11/2026



# SONOMA COUNTY EMERGENCY RESOURCES

## REPLACING LOST DOCUMENTS

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### California Driver's License

**Contact:** (800) 777-0133

**Website:** <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 02/11/2026

### Replacement Permanent Resident Card

**Contact:** (800) 375-5283

**Website:** <https://www.uscis.gov/i-90>

Last Verified On: 02/11/2026

### Medicare Card

**Contact:** (800) 633-4227

**TTY:** (877) 486-2048

**Website:**

<https://www.medicare.gov/basics/get-started-with-medicare/using-medicare/your-medicare-card>

Last Verified On: 02/11/2026

### Veterans' Service Records

**Contact:** (866) 272-6272

**Website:** <https://www.archives.gov/veterans>

Last Verified On: 02/11/2026

### Replacement Passports

**Contact:** (877) 487-2778

**TTY:** (888) 874-7793

**Website:**

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 02/11/2026

### Replacement Social Security Cards

**Contact:** (800) 772-1213

**TTY:** (800) 325-0778

**Website:**

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 02/11/2026

### U.S. Savings Bonds

**Contact:** (844) 284-2676

**Website:**

[https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res\\_e\\_bonds\\_eereplace.htm](https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm)

Last Verified On: 02/11/2026

### U.S. Tax Returns

**Contact:** (800) 829-1040

**Website:** <https://www.irs.gov/forms-instructions>

Last Verified On: 02/11/2026

### Sonoma County Birth Certificates

**Contact:** (707) 565-4407

**Fee:** \$34.00 per copy

**Website:**

<https://sonomacounty.ca.gov/CRA/Clerk-Recorder/Vital-Records/Birth-Certificates/>

Last Verified On: 02/25/2026

## ROAD CLOSURES

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### Caltrans

“Check Current Highway conditions”

**Website:** <https://roads.dot.ca.gov/>

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# SONOMA COUNTY EMERGENCY RESOURCES

## **CALIFORNIA HOME INSURANCE PLAN**

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### **California Fair Property Insurance Plan**

**Contact:** (800) 339-4099

**Email:**

<https://www.cfpnet.com/index.php/contact-us/>

Last Verified On: 02/11/2026