

SUTTER COUNTY CRISIS RESOURCES

Available resources and services for those experiencing a crisis.
In the case of a life-threatening emergency, call 911.

24-HOUR CRISIS SERVICES

Sutter - Yuba Behavioral Health – 24 Hour Crisis Line

“Serves adults and children of all ages within both Sutter and Yuba Counties.”

Location: 1965 Live Oak Blvd
Yuba City, CA

24-Hour Crisis Line: (888) 923-3800

Website:

<https://www.suttercounty.org/government/count-y-departments/health-and-human-services/acute-psychiatric-services/psychiatric-emergency-services-also-known-as-crisis>

Last Verified On: 02/07/2025

CA Youth Crisis Line (CYCL)

“CYCL operates 24/7 as the statewide emergency response system for youth (ages 12-24) and families in crisis. Professionally trained staff and volunteer counselors provide crisis intervention counseling and resource referrals to service providers in the caller’s local community. Thoughts of suicide, depression, bullying, health and identity questions, trauma, human trafficking or any teen-related struggle are discussed with a crisis counselor in confidence and without judgement.”

Call or Text: (800) 843-5200

Website: <https://calyouth.org/cycl/>

Last Verified On: 07/18/2025

National Suicide Prevention Lifeline

“Provides free and confidential emotional support to people in suicidal crisis or emotional distress 24/7.”

Contact: (800) 273-8255

Website: <https://suicidepreventionlifeline.org/>

Last Verified On: 07/18/2025



Family Urgent Response System (FURS)

“A toll-free hotline available 24 hours a day, 7 days a week staffed with caring counselors trained in conflict resolution and de-escalation techniques for children and youth impacted by trauma

Call or Text Hotline: (833) 939-3877

Contact: (916) 657-1858

Website:

<https://cdss.ca.gov/inforesources/cdss-programs/foster-care/furs>

Last Verified On: 07/18/2025

Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7/365.”

Contact: (800) 985-5990

Website: <https://strengthafterdisaster.org/>

Last Verified On: 07/18/2025

The Trevor Project, LGBTQ Youth

“We provide information & support to LGBTQ young people 24/7, all year round.”

Contact: (866) 488-7386

Text: START to 678-678

Website: <https://www.thetrevorproject.org/>

Last Verified On: 07/18/2025



SUTTER COUNTY CRISIS RESOURCES

24 HOUR CRISIS SERVICES, CONTINUED

Your Life Your Voice

“You don’t have to face your problems alone. If you are having thoughts of harming yourself or you are being abused, please call us.

Counselors are ready for your call 24/7.”

Contact: (800) 448-3000

Text: VOICE to 20121

Website:

<https://www.yourlifeyourvoice.org/Pages/home.aspx>

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Last Verified On: 07/18/2025

National Runaway Safeline

“Get support. We are here to listen and here to help. We will listen to your story. We are available 24/7 for youth and families in crisis.”

Contact: (800) 786-2929

Website: <https://www.1800runaway.org/youth-teens/>

Last Verified On: 07/18/2025

COUNTY EMERGENCY SERVICES

NIXLE

“Nixle provides an open communication forum that connect public safety, municipalities, schools, businesses and the communities they serve. Nixle enables real-time, two-way communication through text, email, voice messages, social media, and the Nixle mobile app.”

Text: Your zip code to 888-777

Website: <https://local.nixle.com/register/>

Last Verified On: 02/07/2025

DOCUMENT REPLACEMENT

CodeRED Emergency Alert

“Emergency Mass Notifications”

Website:

<https://public.coderedweb.com/CNE/en-US/BFA19C579EA5>

Last Verified On: 07/18/2025

Medicare Card

Contact: (800) 633-4227

TTY: (877) 486-2048

Website: <https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Last Verified On: 07/18/2025

California Driver’s License

Contact: (800) 777-0133

Website: <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 07/18/2025

Replacement Permanent Resident Card

Contact: (800) 375-5283

Website: www.uscis.gov

Last Verified On: 07/18/2025

SUTTER COUNTY CRISIS RESOURCES

DOCUMENT REPLACEMENT, CONTINUED

Replacement Passports

Contact: (877) 487-2778

TTY: (888) 874-7793

Website:

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 07/18/2025

Replacement Social Security Cards

Contact: (800) 72-1213

TTY: (800) 325-0778

Website:

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 07/18/2025

DOMESTIC VIOLENCE CRISIS

Sutter County HHSA - Adult Protective Services

“Adult Protective Services is committed to helping seniors (60 and older) and dependent adults (ages 18-59) live in a safe environment free from abuse and exploitation. APS investigates, intervenes and provides services to those who are unable to protect their own interests or to care for themselves. Social workers investigate allegations of abuse, neglect, exploitation and abandonment, and also help provide information and referrals for housing, food, clothing and case management.”

Location: 1445 Veterans Memorial Cir.

Yuba City, CA 95993

Contact: (530) 822-5990

APS 24/7 Reporting: (530) 822-7227.

Website:

<https://www.suttercounty.org/government/count-y-departments/health-and-human-services/adult-services-branch/adult-social-services/adult-protective-services-aps>

Last Verified On: 02/07/2025

Veterans' Service Records

Contact: (866) 272-6272

Website: <https://www.archives.gov/veterans>

Last Verified On: 07/18/202

Sutter County Child Welfare Services

“Child Welfare Services provides services to children who have been abused, neglected or who are at risk of being abused or neglected. Our focus is child safety and well-being, strengthening families and providing permanency.”

Location: 1531 Butte House Road, Suite A, Yuba City, CA 95993

Contact: (530) 822-7151

Child Welfare 24/7 Reporting: (530) 822-7227

Website:

<https://www.suttercounty.org/government/count-y-departments/health-and-human-services/children-s-services-branch/child-welfare-services>

Last Verified On: 02/07/2025

DOMESTIC VIOLENCE CRISIS, CONTINUED

Casa de Esperanza

“Casa de Esperanza is dedicated to empowering survivors of domestic violence and sexual assault.”

Contact 24/7: (530) 674-2040

Website:

<https://www.domesticshelters.org/help/ca/yuba-city/95992/casa-de-esperanza>

Last Verified On: 02/07/2025

The Rape, Abuse & Incest National Network (RAINN)

“Largest anti-sexual violence organization.

Carries out programs to prevent sexual violence, help survivors, and ensure that perpetrators are brought to justice.”

24/7 Help Hotline: (800) 656-4673

Website: <https://www.rainn.org/>

Last Verified On: 07/18/2025

The US National Domestic Violence Hotline

Hotline: (800) 799-7233

TTY Hotline: (800) 787-3224

Website: <https://www.thehotline.org/>

Last Verified On: 07/18/2025

MENTAL HEALTH CRISIS SERVICES

Carelon Behavioral

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

Contact: (855) 765-9703

Website: <https://www.carelon.com>

Last Verified On: 07/18/2025

Helping Survivors

“Helping Survivors is an organization on a mission to help heal, educate, and empower people who have been impacted by sexual assault and abuse. We provide individuals with accurate, trustworthy and up-to-date information regarding their legal, financial, and healthcare options for individuals after experiencing sexual assault and abuse.”

National Sexual Assault Hotline: (800) 656-4673

Website: <https://helpingsurvivors.org/>

Last Verified On: 07/18/2025

PET ASSISTANCE

RedRover

“Provides emergency sheltering, training, consultations for animals displaced by natural disasters and other crises.”

Contact: (916) 429-2457

Website: <https://redrover.org/relief/>

Last Verified On: 07/18/2025

SEXUAL ASSAULT CRISIS RESOURCES

Helping Survivors

“Helping Survivors is an organization on a mission to help heal, educate, and empower people who have been impacted by sexual assault and abuse. We provide individuals with accurate, trustworthy and up-to-date information regarding their legal, financial, and healthcare options for individuals after experiencing sexual assault and abuse.”

National Sexual Assault Hotline: (800) 656-4673

Website: <https://helpingsurvivors.org/>

Last Verified On: 07/18/2025

Male Survivor

“Committed to preventing, healing, and eliminating all forms of sexual victimization of boys and men through support, treatment, research, education, advocacy, and activism.”

Website: <https://malesurvivor.org/>

Last Verified On: 07/18/2025

RAINN

“RAINN (Rape, Abuse & Incest National Network)...in partnership with more than 1,000 local sexual assault service providers across the country and operates the DoD Safe Helpline for the Department of Defense.

RAINN also carries out programs to prevent sexual violence, help survivors, and ensure that perpetrators are brought to justice.”

National Sexual Assault Hotline: (800) 656-4673

Website: <https://www.rainn.org/>

Last Verified On: 07/18/2025