

FINANCIAL ASSISTANCE RESOURCES

Human Response Network

“Dedicated to protecting each person's right to live in safety with dignity. Since its inception, HRN has expanded its role in the community to include a variety of resources, as well as children, family, and victim services.”

Location: 111 Mountain View Street.
Weaverville, CA 96093

Contact: (530) 623-2024

Crisis Line: (530) 623- 4357 (HELP)

Website: <https://www.hrnrtrinity.org/>

Last Verified On: 08/14/2025



LOW-COST & FREE INTERNET

EveryoneOn

“We help bring low-cost internet service and affordable computers to those who need it.”

Contact: (877) 779-1169

Website: <https://www.everyoneon.org/>

Last Verified On: 08/14/2025

Xfinity Internet Essentials

“Up to 75 Mbps. Free equipment, no credit check, no term contract, and access to Xfinity Wi-Fi.” hotspots.”

Website:

<https://www.xfinity.com/learn/internet-service/internet-essentials>

Last Verified On: 08/14/2025

Lifeline – Discount Phone and Internet Search

“This tool can help you find companies in your area that offer [Lifeline](#), which can reduce the cost of your phone or internet service by providing a monthly discount..”

Website: <https://cnm.universalservice.org/>

Last Verified On: 08/14/2025

MEDICAL EQUIPMENT RESOURCES

PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs.”

Website:

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/portable-battery-program.html>

Last Verified On: 08/14/2025

UTILITY DISCOUNT & PAYMENT ASSISTANCE PROGRAMS

PG&E CARE Program

“ Discount program that helps eligible customers pay their energy bills.”

Contact: (866) 743-2273

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page

Last Verified On: 08/14/2025

PG&E Medical Baseline Program

“ The Medical Baseline Program is also known as Medical Baseline Allowance. It assists residential customers who depend on power for certain medical needs.”

Contact: (866) 743-2273

Website:

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/medical-baseline-program.html>

Last Verified On: 08/14/2025

PG&E FERA Program

“ The Family Electric Rate Assistance (FERA) program helps eligible customers pay their energy bill. Income-qualified customers get an 18% monthly discount on electric rates. Participants must be a household with three or more people.”

Contact: (877) 660-6789

Website:

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/family-electric-rate-assistance-program-fera.html>

Last Verified On: 08/14/2025

PG&E LIHEAP Program

“ Low-Income Home Energy Assistance Program (LIHEAP) provides up to \$1,000 in financial assistance to pay your eligible household energy costs including your bill for heating, cooling and home weatherization expenses. Program eligibility is based on federal income guidelines.”

Contact: (866) 675-6623

Website:

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/low-income-home-energy-assistance-program.html>

Last Verified On: 08/14/2025

PG&E REACH Program

“ Receive a one-time energy credit for up to \$300 through the Relief for Energy Assistance through Community Help (REACH) Program (energy credit support is subject to funding availability). This program helps you pay for energy when a sudden hardship occurs.”

Contact: (800) 933-9677

Agency Finder:

<https://www.hardshiptools.org/AgencyFinder.aspx>

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page

Last Verified On: 08/14/2025