



MEETING MINUTES

Meeting Name: Community Advisory Committee (CAC) Meeting

Date: December 11, 2025

Time: Noon – 2 p.m.

Partnership Locations:

- 4605 Business Center Drive, Fairfield, CA 94534 (Conference Room A, B, C)
- 2525 Airpark Drive, Redding, CA 96001 (Airpark Conference Room)
- 1036 5th Street Suite E, Eureka, CA 95501 (Sue_meg Conference Room)
- 495 Tesconi Circle, Santa Rosa, CA 95401 (Santa Rosa Conference Room)
- 281 Nevada Street, Auburn, CA 95603 (Lincoln Conference Room)

Alternate Locations:

- Plumas Bank – 900 Mangrove Avenue, Chico, CA 95926
- Northeastern Rural Health Clinics – 1850 Spring Ridge Drive, Susanville, CA 96130
- Modoc Medical Center – 1111 N Nagle Street, Alturas, CA 96101

Partnership HealthPlan Attendees: Amanda Peters, Andrew Gerber, Anthony Sackett, Autumn Monson, Brent Weinberg, Cesar Molina, Ciara Rejefski, Cindy Argueta, Cyress Mendiola, Donnita Domingue, Edna Villaseñor, Elijah Allen-De La Torre, Gabrielle Breshears, Greg Cafiero, Hannah O’Leary, Hillary Hendrix, Ileana Hernandez, Jennifer Forehand, Jesus Hermosillo, Jill Blake, Jocelyn Hooper, John Fruits, John Lemoine, Jon Crnkovic, Jose Puga, Kathryn Power, Kelly YoungStone, Krystal Johnson, Lauren Schauer, Leigha Andrews, Lilian Merino, Madison Clark, Manleen Randhawa, Marta Ford, Mary Enos, Dr. Matthew Morris, Melissa Schumann, Dr. Mohamed Jalloh, Mona Cheng, Rebecca Stark, Dr. Richard Matthews, Dr. Robert Moore, Ryan Ciulla, Shahrukh Chishty, Sunshine Jackson, Tim Sharp, Tori Goff, Vicky Klakken, Wendi Davis; **Spanish Interpreters:** Guillermo Rodriguez, Jorge Rosas

Virtual Committee Attendees: Catherine Collins, Jackie Berg

Committee Attendees: Adrene Ryan, Angela Hoaglen, Annette Lack, Beverly Franklin, Brion Burkett, Eli Seigel, Ellen Payton, Guadalupe Alvarado, Harry “Scott” Boggs, Jason Faurot, Jeanette Perez, Jennifer “Jenny” Bentrin, Lee Walton, Lulu Zhang, Margaret Sager, Michael Strain, Raichael Stewart, Sol McNally, Jaime Yan Faurot

Absent Committee Members: Belle Knight, Claire Gover, Fanechka LaFitte, Guadalupe “Lupe” Serna, Joy Newcom-Wade, Marcelo “Nunie” Matta, Perry Tripp, Sandra Mandujano, Wendy Longwell, William “Bill” Remak

Agenda Topic	Minutes	Action Items
<p>1) Welcome / Purpose of Meeting <i>Speaker: Melissa Schumann</i></p>	<p>Melissa Schumann, Manager of Member Services, opened the meeting by welcoming everyone, reading the housekeeping rules and reminded the attendees that the purpose of the Community Advisory Committee is to act as a bridge between the health plan and the members by giving them a forum to discuss common issues of interest and importance. The committee creates a good place to discuss concerns for all members by making sure that Partnership responds to the different kinds of health care needs for all members.</p>	<p><i>None</i></p>
<p>2) Introductions <i>Speakers: Melissa Schumann</i></p>	<p>CAC members from all Partnership sites stated their names and the counties they represent, establishing that a quorum was present.</p> <p>Melissa Schumann, Manager of Member Services, introduced the Executive Team and the CAC Program Team.</p>	<p><i>None</i></p>
<p>3) Approval of the September 2025 Meeting Minutes <i>Speaker: Ryan Ciulla</i></p>	<p>The September 2025 meeting minutes were reviewed and approved.</p>	<p><i>Vote: Raichael Stewart voted to approve the minutes, Michael Strain also voted to approve the minutes.</i></p>

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<p>4) September 2025 CAC Meeting Follow-Up <i>Speaker: Melissa Schumann</i></p>	<p>Melissa Schumann, Manager of Member Services, confirmed that all follow-up items from the September 2025 CAC Meeting are completed and can be reviewed in the agenda packets.</p>	<p><i>None</i></p>
<p>5) Community Board Representative Update <i>Speaker: Melissa Schumann</i></p>	<p>Melissa Schumann, Manager of Member Services, recognized the current Community Board Representatives, Belle Knight, Brion Burkett, and Marcelo “Nunie” Matta and thanked them for contributing their feedback, hard work, and dedication since their terms began. The current term will end in June 2026. Melissa added that their most recent Board Update will be provided with the meeting minutes.</p> <p>Melissa discussed the upcoming term for Partnership’s Board of Commissioners’ Community Board Representative position. The new term will begin in August 2026, and applications are now being accepted. Application forms are available at all Partnership office locations.</p> <p>For additional questions on how to apply, please reach out to the CAC Program Team at cac@partnershiphp.org.</p>	<p><i>Community Board Representatives will provide a written update that will be distributed with the December 2025 CAC Meeting Minutes.</i></p> <p><i>Gabrielle will follow-up with members interested in applying for the Community Board Representative seat to offer support.</i></p>
<p>6) Partnership Update <i>Speaker: Jill Blake</i></p>	<p>Jill Blake, Regional Director, shared Partnership HealthPlan of California updates.</p> <p>Jill presented Partnership’s mission statement: <i>To help our members and the communities we serve be healthy</i>. She highlighted Partnership’s efforts to address food insecurities in all 24 counties during and after the government shutdown. This includes food drives taking place in all regional offices to support local food banks. Partnership is working to</p>	<p><i>None</i></p>

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	<p>collect the specific items requested by the food banks, including proteins, diapers, and clean, dry grocery bags. Jill also noted that Partnership supports local communities by granting employees eight (8) hours, per calendar year, dedicated to volunteer and community service efforts. Jill shared that recently, seven (7) employees, from the Auburn region, contributed their time to a local food bank that did not have enough volunteers to meet the demand of the community. Jill also reported that Partnership has provided monetary grants to food banks throughout the 24 counties, allowing them to invest in essential supplies needed to feed the community members, many of which are Partnership members.</p> <p>Lastly, Jill provided an update for the new Partnership building in Chico, noting that it is nearly ready and that the goal is to hold the March CAC meeting there.</p>	
<p>7) CAC Year in Review <i>Speaker: Ryan Ciulla</i></p>	<p>Ryan Ciulla, Manager of Member Services, acknowledged CAC Members for their time and participation in CAC events throughout 2025. He also recognized Lulu Zhang for her article contributions in the Winter and Summer 2025 Partnership Member Newsletters.</p> <p>Wendi Davis, Chief Operations Officer, congratulated and thanked each CAC member serving on the CAC and for taking the time to attend events in the community to engage with other members.</p>	<p><i>None</i></p>
<p>8) Children’s Services Overview <i>Speaker: Kelly YoungStone</i></p>	<p>Kelly YoungStone, Director of Care Coordination, provided an overview of Children’s Services.</p> <p>Kelly highlighted the collaboration between Partnership HealthPlan and representatives from all 24 counties to strengthen partnerships and better serve shared members.</p>	<p><i>None</i></p>

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	Kelly shared a Member Story video available to watch on Partnership HealthPlan's website .	
<p>9) Community Health Assessment (CHA)/ Community Health Improvement Plans (CHIP) Update <i>Speaker: Hannah O'Leary & Lilian Merino</i></p>	<p>Hannah O'Leary, Manager of Population Health, provided a CHA/CHIP update.</p> <p>Hannah reviewed some of the CHA/CHIP community needs, which include:</p> <ul style="list-style-type: none"> • Access to care • Health outcomes • Behavioral health • Social determinants of health • Violence prevention • Transportation <p>Hannah reported that sixteen (16) goals have been approved to date, with an additional four (4) goals currently in draft and pending approval. She noted that further details are included in the written update within the agenda packet.</p> <p>Hannah shared that public health departments in all 24 counties have the opportunity to apply for a \$100,000 grant to help local health departments with their CHA/CHIP process.</p> <p>Lilian Merino, Community Health Needs Liaison, touched on previous survey results and implementation of new programs, such as the new transportation application and Partnership's new Behavioral Health Call Center, in response to member's direct feedback.</p> <p>Lilian referred members to their packets to complete the 2025 CHA/CHIP survey for CAC members.</p>	None

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<p>10) Community Reinvestment Plan Discussion <i>Speaker: Dr. Mohamed Jalloh</i></p>	<p>Dr. Mohamed Jalloh, Director of Health Equity, explained the purpose of Community Reinvestment and noted that the state is requiring all health plans to reinvest a portion of their income back into their local communities. He shared that Partnership is collecting feedback through a survey that was distributed to CAC members prior to the December meeting. Dr. Jalloh then presented an overview of the feedback received to date. Members were also encouraged to complete the survey if they had not already done so.</p> <p>Dr. Jalloh shared some of the categories that the state wants Health Plans to invest in:</p> <ul style="list-style-type: none"> • Improving neighborhoods and community spaces • Improving the health care workforce • Improving health outcomes and well-being for priority populations • Improving local communities <p>Dr. Jalloh shared that thirteen (13) CAC members have completed the survey so far, and one hundred percent (100%) of respondents supported funding for the expansion of Rural Health Centers (RHCs) or Federally Qualified Health Centers (FQHCs) to meet community needs. Dr. Jalloh also noted that one hundred percent (100%) of respondents supported funding for specialty provider recruitment, as well as the development of community wellness centers and community resource centers.</p> <p>Dr. Jalloh opened the floor to all CAC members to share their feedback, since not all members were able to complete the survey before the meeting. Dr. Jalloh started with the first category of the survey, Improving Neighborhoods and Community Spaces, and asked for comments regarding this topic.</p>	<p><i>Dr. Jalloh noted that once the state provides the per-county funding amounts for community reinvestment, he will share that information with the CAC.</i></p> <p><i>Gabrielle Breshears, CAC Coordinator, will provide Dr. Jalloh with Jaime Yan Faurot's contact information to have a separate conversation offline.</i></p> <p><i>Gabrielle Breshears will forward any feedback or suggestions received following the Community Reinvestment Plan Discussion to Dr. Jalloh for review.</i></p>

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	<p>Brion Burkett, Placer County Representative, shared that RHCs have indicated that, due to lower patient volume, they do not get a lot of funds. Therefore, Brion recommended supporting anything that is already in place for people, expanding upon that.</p> <p>Harry “Scott” Boggs, Nevada County Representative, asked what percentage of Partnership’s income will be put towards these reinvestment goals? Dr. Jalloh responded that Partnership is waiting on that information from the state and shared that per-county funding amounts are expected to be announced around quarter 2.</p> <p>Dr. Robert Moore added that these funds may not be used for healthcare or the direct delivery of services to individuals, nor for any services that would otherwise be covered by the health plan or by Medi-Cal.</p> <p>Michael Strain, Sonoma County Representative, asked whether the funding would be considered seed money. Dr. Jalloh explained that it would not be considered seed money in the sense of Partnership reinvesting in a project and then transitioning it to another entity. Dr. Jalloh shared that the reinvestment project is expected to continue for the next three (3) years and that Partnership would remain involved beyond the reinvestment period.</p> <p>Michael Strain also asked whether funding allocations are based on the overall county population or the Medi-Cal population within the county. Dr. Jalloh responded that the Medi-Cal population would be accounted for, but it is not the only factor. Other factors include Partnership’s net income, along with quality scores.</p>	

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	<p>Jaime Yan Faurot, Marin County Representative, asked who would be eligible to receive community reinvestment funds, specifically whether funds could be directed to individuals in a protected class or people under the Federal Poverty Level (FPL). Dr. Jalloh responded that community reinvestment funds may not be used for individual patient care but are intended for initiatives, such as investing in FQHCs or RHCs, which have a long-term impact on the community. Jaime stated they can continue this conversation at a later time.</p> <p>Jeanette Perez, Solano County Representative, suggested potential options for community reinvestment, including providing speakers for the youth population and offering written materials or videos on topics such as nutrition, substance use, or financial literacy. Dr. Jalloh thanked Jeanette for the suggestion, noted that it would be taken into consideration, and opened the floor for additional suggestions.</p> <p>Raichael Stewart, Nevada County Representative, asked what other stakeholders are involved in the conversations regarding Community Reinvestments. Dr. Jalloh shared three (3) key groups involved in these discussions, per state guidance:</p> <ul style="list-style-type: none"> • Community Advisory Committee • Public Health Directors • Behavioral Health Directors. <p>Jennifer “Jenny” Bentrim, Humboldt County Representative, shared that there is a lot of unused space in her community and expressed interest in starting community gardens, noting the potential to help a lot of people in the community, including seniors. Dr. Jalloh thanked Jenny for her suggestion and noted this for improving neighborhoods and community spaces.</p>	

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	<p>Dr. Jalloh introduced the next topic, Improving the Health Care Workforce, and opened the floor for suggestions and feedback.</p> <p>Brion Burkett, Placer County Representative, advised that there are not many primary care providers (PCPs) within the Medi-Cal network due to being paid less compared to private healthcare networks. Brion suggested increasing incentives to encourage quality providers to join Partnership's network. Dr. Jalloh shared that Partnership currently has a provider recruitment program that provides incentives dependent on when providers are being contracted but could suggest an adjustment to that current program that may allow for more PCPs to join Partnership's network.</p> <p>Eli Seigel, Butte County Representative, suggested expanding the network of specialty providers. Dr. Jalloh stated that one hundred percent (100%) of survey respondents supported funding for specialty provider recruitment.</p> <p>Adrene Ryan, Butte County Representative, shared that there are no hospitals in Paradise, California and that the nearest hospital is located in Chico, California. Adrene stated this is a problem for people experiencing medical emergencies, having to drive to Chico, or in the case that it is urgent enough to be transported via helicopter to the nearest hospital. Dr. Jalloh clarified if the need is around a new hospital, emergency facility, or transportation options to the nearest facility. Adrene shared that transportation is a viable option due to the distance. Dr. Jalloh acknowledged Adrene's suggestion and noted it to be added as a consideration.</p>	

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	<p>Harry “Scott” Boggs, Nevada County Representative, asked if Partnership is required to maintain a reserve of funds. Dr. Moore explained that the health plan is required to maintain a reserve to ensure that Partnership can continue operating the health care delivery system if payments cannot be made. Dr. Moore clarified that the community reinvestment funds are separate and do not come from the reserve.</p> <p>Dr. Jalloh introduced the next topic, Improving Health Outcomes and Well-Being for Priority Populations, and opened the floor for suggestions and feedback.</p> <p>Jeanette Perez, Solano County Representative, suggested sponsoring a bike-a-thon to remind the community how important physical fitness is for health. Dr. Jalloh thanked Jeanette for the suggestion, noted that it would be taken into consideration, and opened the floor for additional suggestions.</p> <p>Dr. Jalloh introduced the next topic, Improving Local Communities, and opened the floor for suggestions and feedback.</p> <p>Raichael Stewart, Nevada County Representative, suggested partnering with established community organizations that have space to host traveling classes or presentations set up in a circuit format.</p> <p>Brion Burkett, Placer County Representative, suggested offering incentives for people purchasing bicycles, including partnering with local bike shops or providing rewards based on miles ridden.</p> <p>Dr. Jalloh acknowledged both suggestions and thanked Raichael and Brion.</p>	

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	<p>Lulu Zhang, Yolo County Representative suggested dedicating a team to review Google reviews that Partnership receives and responding to each reviewer to find out why they have left a low scoring review, which could foster trust between Partnership and members. Dr. Jalloh thanked Lulu for her suggestion.</p> <p>Jeanette Perez, Solano County Representative, suggested any physical fitness activities for youth should be imaginative and fun to attract the attention of youth. Dr. Jalloh thanked Jeanette for the suggestion and creativity.</p> <p>The discussion concluded, and members were encouraged to follow up with the CAC Program Team regarding any additional questions or suggestions.</p>	
<p>11) Member Experience Annual Review <i>Speaker: Anthony Sackett</i></p>	<p>Anthony Sackett, Program Manager II, presented the 2024 Member Experience Annual Review.</p> <p>Michael Strain, Sonoma County Representative, asked what the top four (4) health benefits were. Anthony shared that the top four (4) health benefits that members are calling into Partnership about are:</p> <ul style="list-style-type: none"> • Transportation • Behavioral Health Services • Vision • Dental <p>Anthony opened the floor for additional questions and feedback. There were no additional questions or comments from committee members or the public.</p>	<p><i>None</i></p>

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<p>12) Medi-Cal Dental Overview <i>Speaker: Darren Vinson</i></p>	<p>Darren Vinson, Member Outreach Representative for Medi-Cal Dental, provided an overview of Medi-Cal Dental and reviewed the webpage for Smile California.</p> <p>Darren shared that Smile California is offering teledentistry services, enabling members to connect with dental providers remotely.</p> <p>To contact Medi-Cal Dental, call the Telephone Service Center at 1-800-322-6384. Medi-Cal Dental agents are available to assist you from 8:00 a.m. to 5:00 p.m., Monday through Friday.</p>	<p><i>None</i></p>
<p>13) Transportation App Demonstration <i>Speaker: Lauren Schauer</i></p>	<p>Lauren Schauer, Transportation Training Specialist, provided a step-by-step demonstration of the Partnership Transportation application (Kinetik Health).</p> <p>Lauren shared that this application is available for both Apple and Android devices.</p> <p>Lauren advised that the application supports all levels of service that Partnership offers, with the exception of short-notice trips (less than five (5) days.) For these trips, members would still need to call into the Transportation Department at 1 (866) 828-2303. Travel-related expenses (TRE) requests are also not currently supported on the app and will require a phone call into the Transportation Department.</p> <p>Adrene Ryan, Butte County Representative, asked if members are eligible for trip reimbursements if they are driven by their IHSS workers since they are already compensated by IHSS. Lauren clarified that when members are being driven by paid IHSS workers, they would not be eligible for additional reimbursement. Lauren encouraged IHSS workers, or other authorized individuals who speak on the members' behalf to still</p>	<p><i>Gabrielle will provide the Transportation Department with the contact information for CAC members who need assistance setting up the Kinetik Transportation application.</i></p> <p><i>Gabrielle will follow up with CAC members who expressed interest in testing the Kinetik Transportation application and providing feedback at the March CAC meeting.</i></p>

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	<p>contact Partnership’s Transportation Department, as there may be circumstances where reimbursement could apply.</p> <p>Jeanette Perez, Solano County Representative, expressed appreciation for Partnership’s Transportation Department, noting that they have been doing a great job.</p> <p>Raichael Stewart, Nevada County Representative, asked if the Transportation application is live in all 24 counties. Lauren confirmed that the application is currently live in all 24 counties.</p> <p>Sol McNally, Solano County Representative, asked if she could receive transportation reimbursement for her daughter, since she is her daughter’s IHSS caregiver. Lauren encouraged Sol to contact Partnership’s Transportation Department to discuss the circumstances with a Transportation Specialist, noting that eligibility may vary because she is also the parent and legal guardian.</p> <p>Melissa Schumann, Manager of Member Services, advised all members to contact Gabrielle Breshears, CAC Coordinator, if they are interested in signing up for the Transportation application to test it and report back their feedback at the next CAC meeting in March.</p>	
<p>14) Open Forum <i>Speaker: All</i></p>	<p>All members of the committee and members of the public may address the committee on any non-agenda items of interest to the public that is within the subject matter jurisdiction of the committee. No comments were made by committee members or the public.</p>	<p><i>None</i></p>
<p>15) Next Meeting</p>	<p>March 12, 2026 Noon – 2 p.m.</p>	