

DISCOVER YOUR AGENTIC FRONT OFFICE READINESS

Organizations face a growing disconnect between rising customer expectations, and front-office operations built for manual work. As buying behaviors evolve, friction shows up everywhere — across sales, service, and marketing workflows that weren't designed for real-time engagement.

THE AGENTIC FRONT OFFICE, BUILT FOR EXECUTION

The agentic front office replaces fragmented processes with a unified system built for execution — embedding AI agents directly into employee workflows and reducing customer friction.

Perficient's Flash Discovery and Environment Scan

rapidly assesses front-office maturity, identifies high-impact agent opportunities, and aligns stakeholders on a clear, prioritized roadmap — moving from agentic experimentation to execution in days, not months.

ENGAGEMENT SCOPE

Our forward-deployed engineers (FDEs) combine strategy sessions, technical deep dives, and real-world implementation planning to accelerate outcomes.

- Flash discovery diagnostics across sales, service, or marketing
- Environment scan and configuration analysis, powered by Swantide (Salesforce-specific)
- Current-state capability assessment
- Agent opportunity identification, accelerator mapping, and prioritization
- Integration readiness evaluation
- Value realization roadmap development

DELIVERABLES

Receive a detailed, actionable blueprint in five to eight days — not a strategy deck in months.

- AI readiness and opportunity heat map
- Prioritized agent roadmap and implementation plan
- Architecture assessment and integration strategy
- Executive business case and value realization framework
- AI Strategy Companion Agent — built from your strategy and assets to turn plans into execution post-engagement

GET STARTED

Ready to put intelligence to work in your front office?

Let's replace manual effort and disconnected insights with an agentic front office that performs — in your real-world business environment. Reach out to your Perficient representative or get in touch with us at perficient.com/contact-us.

Perficient is the global AI and technology consulting firm disrupting the traditional consulting model. Powered by 7,000+ advisors, engineers, and designers, we implement AI-first solutions that break conventions and deliver outcomes that matter by bringing deep industry expertise, data-driven design, and a powerful technology partner ecosystem to redefine how businesses run and succeed.