

AI-DRIVEN PRIOR AUTHORIZATION

Prior authorization processes across providers and payers are manual, slow, and hard to predict — from submission through review and final disposition.

The result is friction across the ecosystem: health plan members wait longer for care decisions, providers lose time to follow-up requests, and payers face avoidable administrative burden.

INTELLIGENT AUTOMATION FOR PRIOR AUTHORIZATION WORKFLOWS

Perficient's AI-driven **Prior Authorization** solution cuts manual effort across submission, review, and disposition. It helps providers send cleaner requests from the start and gives payers a centralized dashboard to review, prioritize, and manage requests faster.

BENEFITS

- **Lower operational costs** by reducing back-and-forth exchanges for missing information
- **Speed up care decisions** by shortening prior authorization review cycles
- **Improve submission quality** with cleaner, more complete, and auditable requests

CAPABILITIES

- Extract or upload clinical notes from core systems
- Score submission requests and supporting documentation for completeness and readiness
- Identify opportunities to strengthen submissions before review
- Extract unstructured document data and associate it with each request
- Give payers a centralized dashboard to review, prioritize, and manage requests

ENGAGEMENT OVERVIEW

Deployment typically takes **6-10 weeks**, with lightweight connections to your existing systems, document repositories, and workflow tools.

At the end of the engagement, you'll have a fully configured AI engine with integrated data flows and a unified dashboard. The result: faster reviews, improved first-pass approval rates, and stronger overall submission quality.

GET STARTED

Ready to simplify prior authorization and speed up care decisions? Reach out to your Perficient representative or get in touch with us at perficient.com/contact-us.

Perficient is the global AI and technology consulting firm disrupting the traditional consulting model. Powered by 7,000+ advisors, engineers, and designers, we implement AI-first solutions that break conventions and deliver outcomes that matter by bringing deep industry expertise, data-driven design, and a powerful technology partner ecosystem to redefine how businesses run and succeed.