



Reid Health

Financial Assistance Policy SUMMARY

Reid Health provides financial assistance to patients who do not have a way to pay for emergent and other medically necessary care to treat a condition that in the absence of medical attention could reasonably jeopardize the health or condition of the individual.

Eligibility Requirements

To be eligible for financial assistance, the patient or guarantor must apply by completing a financial assistance application. Patients applying for financial assistance will not be denied based on age, sex, race, religion or national origin. The decision to provide financial assistance will be based on a review of the household income. Additional information may be requested and ultimately may affect this decision.

The necessity for medical treatment of any patient will be based on the clinical judgement of the healthcare provider without regard to the financial status of the patient. All patients will be treated for emergency medical conditions without discrimination and regardless of their eligibility for financial assistance.

Financial assistance is generally determined by the total household income based on the federal poverty guidelines. When total household income is less than 200% of the federal poverty guidelines, a 100% discount is applied to services covered under the financial assistance policy. Please refer to the financial assistance policy for a complete explanation and details.

Covered Services

- Hospital services determined to be an emergency and other medically necessary care to treat a condition that in the absence of medical attention could reasonably be expected to result in jeopardizing the health and condition of the individual.
- Reid Health Physician Associates (RHPA) services provided in relationship to the approved hospital service.
- All other services are considered to be not covered.

How to Apply

Reid Health encourages patients who may qualify to apply for financial assistance. Patients can apply for financial assistance by completing and submitting a financial assistance application to the Patient Financial Navigator at 1100 Reid Parkway, Richmond, IN 47374.

A copy of the policy and application may be obtained at no charge by going to Reid Health's website <https://www.reidhealth.org/financial-assistance/need-financial-assistance/financial-assistance-policy>, or by visiting the Patient Financial Navigators. The policy and application may also be sent to you by mail free of charge by contacting a Patient Financial Navigator at (765) 983-3184.

Information & Assistance

Anyone with questions or needing assistance with an application may contact a Patient Financial Navigator at (765) 983-3184 or by visiting the Patient Financial Services office.

Translation

Translated copies of this summary, the policy and application are available upon request from the Patient Financial Navigators or online in the following languages: Spanish.