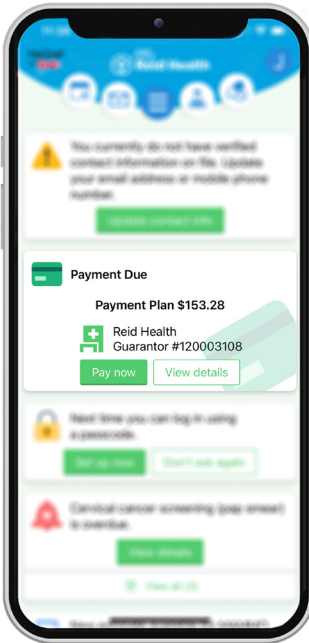




MyReid makes it easy to manage bills, store insurance information, and get estimates before a visit.

Pay My Bill:*



View your outstanding balance:

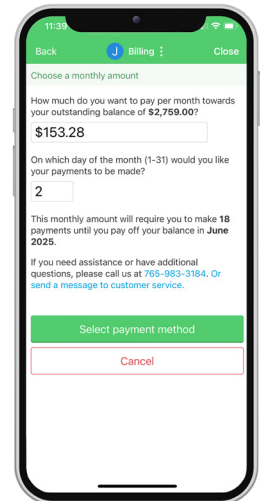
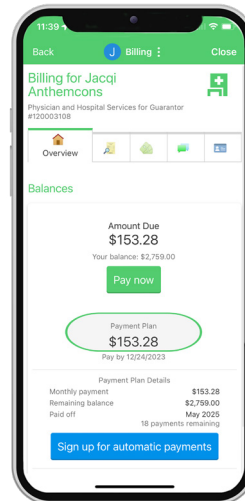
To see an outstanding balance for any of your accounts, go to **Billing Summary** under **Menu** in the Billing section in **MyReid**.

Make a payment on an outstanding balance:

Under **Billing Summary**, you'll be able to view the accounts that have a payment due. You'll also be able to see billing information for anyone for whom you're an authorized billing user. Choose the balance you'd like to make a payment on. Enter the amount you want to pay and select **Submit**.

View previous statements and billing history:

While in **Billing Summary**, select view **Balance Details** for a summary of past payment details.



Set up a payment plan, enroll in auto pay, and never miss a payment

As part of the check-in process (in-person or through eCheck-in), you can select **Visit Auto Pay** to place a credit card or bank account on file to help manage payments.

If you have enrolled in a payment plan and you choose to use **Visit Auto Pay**, you'll receive email and text messages letting you know when your payment method is going to be charged and for how much.

*NOTE, payments can be made in the **MyReid** app even if you don't have a **MyReid** account. Simply select the **Pay My Bill** button.

Billing Estimates

To prepare for an upcoming surgery or procedure, going to **Billing > Estimates** will allow you to see the potential cost by location.

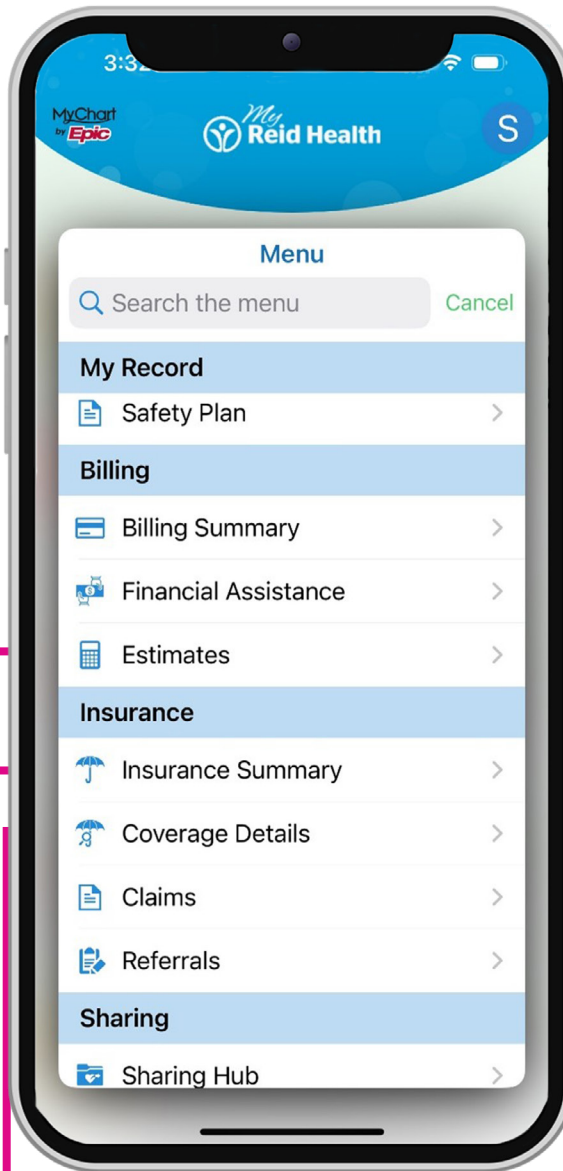
1. Look up the type of procedure.
2. Select the service and view the estimate. You can then save the estimate to refer to later.

You don't have to have a **MyReid** account to get an estimate for an upcoming surgery or procedure. Simply visit the **MyReid** app and scroll down to **Plan My Visit** and then select **Price Estimate**.

NOTE: Price Estimates are good for 30 days.

Insurance Summary

Click **Insurance > Insurance Summary** to view current insurance information. From this screen, you can also update coverage information, replace insurance card photos, or add/remove coverage.



Coverage details

If you have a question about your coverage, you can view your **Coverage Details** and select the **Customer Service Request** button, which will take you to a form to submit questions.

Financial Assistance

If you need assistance with your medical bills, you can apply to see what financial help might be available to you.

Go to **Financial Assistance** and you'll be asked the following questions:

- How many people live in your household?
- What's your household income?
- What household expenses do you have (mortgage or rent, auto loans, utility bills, etc.)?
- What are your assets (bank accounts, savings accounts, vehicles, investments, etc.)?

You'll also need to upload supporting documents. After you submit your application, a Patient Financial Navigator will follow up with you.

Insurance Claims

From **Insurance > Claims**, you can see outstanding insurance claims under your account.