



August 03, 2021

To whom it may concern:

The purpose of this letter is to emphasize to purchasers and distributors of Sasol Phenolics products your continuous obligations with respect to use and sale of Sasol Phenolics products and product stewardship requirements.

Sasol recognizes that effective product stewardship requires a mutual commitment on the part of all involved in the life cycle of chemical products. Therefore, we expect our customers, suppliers, distributors and contract manufacturers to be good product stewards, to operate in a safe and responsible manner and, in doing so, to:

- Use appropriate equipment and qualified personnel to safely receive, store, process and dispose of products;
- Use our products as intended and inform us of new commercial uses;
- Communicate with us promptly on safety, health, environmental and security incidents and issues involving our products;
- Provide their employees, suppliers, customers, distributors and toll processors with appropriate health and safety information;
- Request additional information when needed;
- Meet their regulatory requirements; and
- Use responsible distributors, suppliers, toll manufacturers, warehouses and carriers.

Further, the following applications are NOT supported by Sasol Phenolics for phenol, cresols, xylenols or other Sasol cresylic acid products. We have decided not to pursue business in these areas as a result of our Responsible Care product stewardship and risk management processes.

**Non-supported applications for Sasol phenol, cresol, xylenols or cresylic acid products are:**

- Dental applications such as formocresol for pulpotomy.
- Liniments and salves for human topical use.

Use of Sasol BHT as an antioxidant or preservative in food, pharmaceutical, and other applications following FDA guidelines as well as all current industrial uses are approved. However, the following applications are NOT supported by Sasol Phenolics for Butylated Hydroxy Toluene (BHT) products. We have decided not to pursue business in these areas as a result of our Responsible Care product stewardship and risk management processes.

**Sasol Chemicals**

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**Non-supported applications for Sasol Butylated Hydroxy Toluene (BHT) products are:**

- Pure BHT in solid form, tablets, capsules, etc. for direct human oral and topical uses.

This list does NOT imply approval of all uses not covered by this list. Contact Sasol for a product stewardship risk review of any non-standard industrial application. It is not possible to anticipate or specify all circumstances wherein misuse could possibly occur. Therefore, it is your responsibility as a Sasol customer or distributor to notify Sasol should you become aware of the potential for improper or unsafe use of a Sasol product. Please forward this communication to others in your organization as appropriate.

We appreciate your role as a customer or distributor of Sasol Phenolics products. Please contact us if you have any questions or concerns.

Sincerely,

Signed by: Esther Phaho  
Signed at: 2021-08-03 10:11:52 +02:00  
Reason: I approve this document

*Esther Phaho*

Esther Phaho  
Snr Manager M&S Global Phenolics

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