SETTLEMENT AGREEMENT

This Settlement Agreement (the "Agreement") is entered into as of the Effective Date (as defined below), by and between (a) Sasha Blair-Goldensohn and Dustin Jones, individually and on behalf of the Settlement Class defined below, and the Center for Independence of the Disabled, New York; Brooklyn Center for Independence of the Disabled; Bronx Independent Living Services; Harlem Independent Living Center; Disabled In Action of Metropolitan New York; and New York StateWide Senior Action Council (collectively, the "Plaintiffs"), on the one side; and (b) The Metropolitan Transportation Authority ("MTA"), the New York City Transit Authority ("NYCT"), Janno Lieber in his official capacity as Chair and Chief Executive Officer of the MTA, and Demetrius Crichlow in his official capacity as President of the New York City Transit Authority (together, the "Defendants" and collectively with the Plaintiffs, the "Parties"), on the other, in full settlement of the pending litigation, *Center for the Independence of the Disabled, New York, et al v. Metropolitan Transportation Authority, et al.*, No. 17-CV-2990(GBD)(VF) (S.D.N.Y.) ("the Action").

1. **Recitals:** The purpose of this Agreement is to effectuate a full and complete settlement of all claims in *Center for Independence of the Disabled, et al. v. Metropolitan Transportation Authority*, No. 17-CV-2990(GBD)(VF).

2. **No Admission of Liability**: Neither this Settlement Agreement, nor any of its terms or provisions, nor any of the negotiations connected with it, shall be construed as an admission or concession by Plaintiffs of any lack of merit of the action, nor as an admission or concession by Defendants of any violation or failure to comply with any applicable law or lack of merit to any of their defenses.

3. **Settlement Term**: This Settlement Agreement shall remain in effect for thirty-six (36) months after the Effective Date.

4. **Definitions**[1]

    a. Accessibility Elevators: All elevators that provide stair-free access to the subway system. This includes elevators owned, operated, controlled, managed, and/or maintained by the New York City Transit Authority, and those owned, operated, controlled, managed, and maintained by third parties.

    b. Accessibility Elevator Outages: Accessibility Elevator Outages occur when an Accessibility Elevator is not usable by a member of the public. However, this does not include Accessibility Elevators which are not usable due to undergoing capital replacement or station rehabilitation work.

    c. Accessible Stations: New York City subway stations that have one or more stair-free paths of travel. A current list of stations designated by the MTA as accessible can be found at https://www.mta.info/accessibility/stations.

    d. Alternate Accessible Travel Information ("AATI") Signs: Permanent signs posted directly at or adjacent to Accessibility Elevators that provide customers with information about at least one alternate accessible route by subway and/or

[1] All definitions contained herein apply only for the purposes of this Settlement Agreement, and not for any other purpose.

bus to allow customers to continue their journey if the elevator is out of service, including links and QR codes to Defendants' Elevator & Escalator Status Webpage (https://www.mta.info/elevator-escalator-status) for further travel information.

e. Capital Replacement Elevator Outages: Accessibility Elevator unavailability because of replacement, rehabilitation, or construction of elevators as part of planned capital replacement or station rehabilitation projects.

f. Customer Information Center ("CIC") Screens: Digital screens in subway stations, installed and maintained by a third-party advertising company, that are dedicated in whole or in part to displaying train and station service information.

g. Effective Date: The Agreement will become effective (the "Effective Date") upon entry of an order in this action approving the settlement as a class settlement in accordance with Rule 23 of the Federal Rules of Civil Procedure and adjudging it to be fair, reasonable, and adequate; and the expiration of ten (10) days after all appeals and/or rights to appeal or to apply for judicial review have been exhausted or permitted to expire (and the judgment having been sustained in all respects in the event any such appeal has been taken).

h. Elevator & Escalator Status Webpage: The website located at https://www.mta.info/elevator-escalator-status.

i. Long-Term Elevator Outages: Accessibility Elevator Outages which are estimated by the MTA or the relevant third party to last 90 days or more, based on the return to service date provided around the time the outage is confirmed, excluding capital replacement and station rehabilitation projects.

j. Real-Time Elevator Outages: All Accessibility Elevator Outages listed on the MTA's website at https://www.mta.info/elevator-escalator-status, which is updated 24 hours a day as MTA personnel confirm reports of outages.

k. Settlement Class: All persons who use or seek to use the New York City subway system, and have a disability that requires them to use an elevator to access the subway system.

5. **Elevator Outages Notifications & Announcements**

Defendants shall continue to employ the following multi-modal communication channels to notify Settlement Class members of Accessibility Elevator Outages:

a. Physical and Digital Signage

i. Defendants shall continue to post physical decals at all Accessible Stations directing customers to Real-Time Elevator Outage information. The decals shall display a QR code to and the URL for the MTA's Elevator and Escalator Status Webpage, which shall be accessible to screen readers pursuant to Section 5(e)(ii) below. The decal shall also display the 511 telephone number and this update will be made as soon as practicable on a rolling basis as decals are re-printed and replaced. Defendants shall continue to post these decals at consistent locations on

or next to all Accessibility Elevators, including those at street level. Furthermore, the parties acknowledge that vandalism, theft or weather-related damage to decals may occur, and the MTA will not be considered to have breached this section if a decal is illegible or missing due to damage, theft, vandalism, weather, or similar causes. The MTA shall make reasonable efforts, including regular inspections by station personnel, to ensure that decals are up-to-date and replaced if missing or rendered illegible. A sample street level physical decal is appended hereto as Exhibit A.

ii. Defendants shall continue to post physical signs at street level at affected Accessible Stations indicating applicable Long-Term and Capital Replacement Elevator Outages at that station which would prevent class members from using the station. The signage shall clearly state which elevator(s) and platform(s) the outage affects at that station (e.g., "Elevator 123, serving the Downtown A/C/E platform"), and the anticipated return to service date of the affected elevator(s). Signage shall be consistently placed outside of such street-level Accessibility Elevators. Furthermore, the parties acknowledge that vandalism, theft or weather-related damage to signs may occur, and MTA will not be considered to have breached this section if a sign is illegible or missing due to damage, theft, vandalism, weather, or similar causes. The MTA shall make reasonable efforts, including regular inspections by station personnel, to ensure that signs are up-to-date and replaced if missing or illegible. A sample physical sign indicating Long-Term and Capital Replacement Elevator Outages is appended hereto as Exhibit B.

iii. Defendants shall post physical signs on the nearest street level elevator at any Accessible Stations where an elevator owned and maintained by NYCT is out of service and when NYCT elevator repair personnel are on site performing the repair. This signage shall remain posted for the duration of the repair work performed by NYCT elevator repair personnel, and shall be removed only when the affected elevator is returned to service. Furthermore, the parties acknowledge that vandalism, theft or weather-related damage to signs may occur, and the MTA will not be considered to have breached this section if a sign is illegible or missing due to damage, theft, vandalism, weather, or similar causes. The MTA shall make reasonable efforts to ensure that signs are up-to-date and replaced if missing or illegible. A sample physical street level sign regarding out-of-service elevators is appended hereto as Exhibit C. Defendants shall continue to use good faith efforts to include a provision requiring same or similar signage in future contracts with third parties who own, operate, control, manage, and/or maintain Accessibility Elevators.

iv. Defendants represent that the screens currently located at the street level of Accessible Stations cannot display Real-Time Elevator Outage status. Should it become feasible to do so, Defendants shall make good faith efforts to implement digital screens at the street level of Accessible Stations that would provide Real-Time Elevator Outages status at that

station, if and when installing additional digital screens becomes feasible and there is available dedicated funding.

v. Defendants shall continue to provide Alternate Accessible Travel Information ("AATI") Signs posted directly on or adjacent to all Accessibility Elevators at an appropriate height for customers who use wheelchairs, and shall add new AATI Signs directly on or adjacent to new Accessibility Elevators as they are installed. The signs will include, at minimum, a QR code to the Elevator & Escalator Status Webpage, and information on how to contact a station agent for assistance. Existing AATI Signs will be updated periodically to ensure that the additional available routes are listed. Furthermore, the parties acknowledge that vandalism, theft or weather-related damage to signs may occur, and the MTA will not be considered to have breached this section if a sign is illegible or missing due to damage, theft, vandalism, weather, or similar causes. The MTA shall make reasonable efforts, including regular inspections by station personnel, to ensure that signs are up-to-date and replaced if missing or illegible. A sample AATI sign is appended hereto as Exhibit D.

vi. At Accessible Stations with at least one CIC screen located outside the fare control area, the CIC screen(s) shall continue to display the Real-Time Elevator Outages status at that station. Additionally, Defendants shall continue to provide Real-Time Elevator Outages status on CIC screens as follows: at Accessible Stations with dual, side-by-side CIC Screens inside the fare control area on the platforms, where one screen displays a strip map, such screen shall also display the Real-Time Elevator Outages status at either the remaining station stops or at least the next ten station stops along the same line in the same direction of travel. The number of upcoming stations displayed will depend on the departure station, the number of station stops remaining along the same line in the same direction of travel, and screen space limitations.

(1) At Accessible Stations with dual, side-by-side CIC screens located outside the fare control area, one of which currently displays a subway map image, Defendants shall make good faith efforts to implement a modification to allow such screen to display Real-Time Elevator Outages at all accessible stations if and when the design, development, and implementation of such modification is feasible and there is available dedicated funding.

b. Platform Announcements

i. On platforms in Accessible Stations with updated Public Address Customer Information Systems ("PACIS"), Defendants shall provide every fifteen minutes platform announcements indicating any Capital Replacement Elevator Outages and Long-Term Elevator Outages up to one Accessible Station ahead in the direction of the trains arriving at the platform and informing riders to check station displays or the MTA mobile application for Real-Time Elevator Outages notifications.

c. On-Board Announcements

i. Defendants shall make reasonable efforts to provide announcements on subway trains regarding Accessibility Elevator Outages confirmed to last longer than fourteen days, Capital Replacement Elevator Outages and Long-Term Elevator Outages, at least two Accessible Stations ahead in the direction in which that train is travelling. The time period set forth herein will be measured starting from the date Defendants confirm that the outage will last at least fourteen days.

ii. Defendants shall make good faith efforts to implement Accessibility, Capital Replacement, and Long-Term Elevator Outages notifications on digital displays on subway trains if and when the technology exists, internet throughout the tunnels is connected, additional digital displays are available, and there is available dedicated funding.

d. Telephone Assistance

i. The 511 customer service phone number shall continue to be available to provide information concerning Accessibility Elevator Outages and accessible rerouting assistance. A 511 caller can be connected to an MTA customer service agent between the hours of 6:00 a.m. and 10:00 p.m. seven days a week by using either (i) the touch-tone menu and pressing the applicable numbered keys to navigate the available options or (ii) the voice command system, which uses speech recognition technology to allow the caller to speak certain phrases to interact with the system. After calling, the customer can say or choose a number to be directed to the MTA system, after which they can speak or dial zero ("0") to be connected to a customer service agent. Between the hours of 10:00 p.m. and 6:00 a.m., the caller will be directed to use the MTA website for Real-Time Elevator Outages information.

e. MTA Website and Mobile Application

i. Defendants shall continue to offer Real-Time Elevator Outages information on their website and mobile application regarding: (a) the status of all Accessibility Elevators at any given time; (b) all affected subway lines at the impacted station; (c) the reason for any Accessibility Elevator Outage; (d) the estimated return to service time; and (e) possible alternate accessible routes from the affected Accessible Station. The estimated return to service time for elevators not owned by Defendants will be based on information Defendants receive from the respective third parties.

ii. Defendants' website and mobile application shall continue to be accessible to screen readers.

iii. Defendants' mobile application shall continue to provide personalized, customizable information to assist Settlement Class members in navigating Accessible Stations. Personalized, customizable information

will continue to be delivered through the customer's ability to select favorite stations, elevators, travel times and subscribe to relevant alerts.

f. Email & Text Alerts

i. Defendants shall continue to provide an alert service to advise subscribing customers of changes in the status of the customer's selected Accessibility Elevators by email and/or text message. The alert service shall continue to allow for the customization of dates and times customers choose to receive alerts and will update customers about relevant Accessibility Elevator Outages at the start of their customized alert schedule. The sign-up page and alerts themselves shall continue to be accessible to screen readers.

ii. Defendants' vendor for email and text message alerts shall continue to provide 24-hour monitoring and notify Defendants of any performance issues.

6. **MTA & NYCT Employee Training**

a. Defendants shall continue to provide mandatory customer service training for all subway station agents on topics including:

i. The Americans with Disabilities Act;

ii. Terminology tips;

iii. Courteously interacting with customers with disabilities;

iv. Educating station agents on various types of disabilities;

v. Educating station agents on accessibility features in subway stations and subway cars;

vi. Alerting station agents to the use of service animals;

vii. Policies and procedures regarding assisting customers with disabilities, including how to assist in the event of an elevator outage or emergency, and alternative accessible means of transportation; and

viii. Using MTA-issued mobile devices (i) to report out-of-service elevators that they identify on required regular sweeps through stations; and (ii) to assist customers in re-routing and providing accessible route-planning information using the Elevator & Escalator Status Webpage, alternative route signage, and trip planning features.

b. Defendants shall continue to offer a mandatory annual accessibility training module for all employees covering (i) the legal requirements of the Americans with Disabilities Act; (ii) the mission of Accessibility for All within the MTA; (iii) disability etiquette tips; (iv) different types of visible and invisible disabilities; (v) accessibility features within the MTA; and (vi) resources on how

to connect with the MTA Accessibility Team for any additional questions. Such training will take place on paid employee time.

c. In the event that Defendants revise any training materials pertaining to the above-referenced accessibility training, Defendants will provide copies of the revised training materials to Plaintiffs' counsel in advance of the distribution or use of such materials. Plaintiffs may provide comments to Defendants. Defendants will make good faith efforts to incorporate Plaintiffs' comments into the revised training materials where they are deemed appropriate.

7. **Public Reporting of Elevator Outage Data**

a. Defendants shall add the following language to the Elevator & Escalator Availability metrics webpage, located at https://metrics.mta.info/?subway/elevatorescalatoravailability: "For a list of all current elevator outages, including units out of service for capital rehabilitation, visit the MTA's Elevator & Escalator Status Webpage at https://www.mta.info/elevator-escalator-status." The language shall appear immediately following the sentence that reads, "All service outages, regardless of cause, count as downtime in availability calculations, except for units out of service for capital rehabilitation (which are excluded)."

8. **New Technology**

a. To the extent that Defendants become aware, or Plaintiffs make Defendants aware, of any new, reliable technology available during the Settlement Period that would provide more accurate, accessible, or timely elevator outage notifications, Defendants shall make a good faith effort to implement such technology, if feasible and there is available dedicated funding.

9. **Complaint Procedures and Reporting**

a. Defendants shall continue to acknowledge all customer complaints regarding Accessibility Elevator Outages reported on their website at https://contact.mta.info/s/customer-feedback or through the "MTA Feedback" option on the MTA mobile application within one business day of receipt of the complaint, and will inform the complainant that the issue has been directed to the appropriate personnel to address the elevator outage issue, and direct the complainant to Real-Time Elevator Outages information provided on the MTA's website and mobile application.

b. Defendants will respond to Plaintiffs' counsel's reasonable requests for information regarding the fulfillment of the measures set forth in paragraphs five through nine above.

10. **Procedures for Approving Class Settlement**

a. All Parties to this Agreement agree to cooperate in attempting to obtain preliminary and final approval of the Agreement.

b. Within thirty (30) days of the execution of this Agreement, Plaintiffs' Counsel will make a motion to the Court for preliminary approval of this Agreement and

an order directing issuance of notice to Settlement Class members and scheduling a hearing on final approval. The motion will also include a request that the Court incorporate the settlement terms in any final order of dismissal. Defendants agree to file a letter stating that they do not oppose this motion.

c. Within ten (10) days of the filing of the motion for preliminary approval, Defendants will serve the notices required by 28 U.S.C. § 1715 on the Attorney Generals of the United States and the State of New York.

d. No later than thirty (30) days after the Court grants preliminary approval, Plaintiffs' Counsel will provide appropriate notice to the Settlement Class and provide the opportunity for any objections to the Agreement prior to final approval.

e. The hearing on final approval will take place at a date allowing for such period of notice to the Settlement Class as the Court may direct, and in accordance with 28 U.S.C. § 1715. At the hearing, Plaintiffs will move for final approval of this Agreement.

f. In the event that the Court does not grant final approval of the Agreement or if final approval is reversed on appeal, the Agreement will become null and void, have no further force or effect, and the Parties to this Agreement will be deemed to have reverted to their respective positions in the Action immediately prior to the execution of this Agreement.

11. **Dismissal and Continuing Jurisdiction**

a. Upon the Effective Date of this Settlement Agreement, this civil action will be administratively closed; however, the Court will retain jurisdiction to reopen this case to adjudicate any dispute or controversy between the Parties concerning the interpretation of the terms of the Agreement or the enforcement of it.

b. Named Plaintiffs and all Settlement Class members irrevocably and unconditionally release, acquit, and forever discharge the Defendants, including the individually named Defendants, along with any present, former, and future parents, subsidiaries, affiliates, members, successors, and assigns, as well as all present, former, and future officers, directors, trustees, managers, employees, attorneys, agents, and representatives of the foregoing entities, and any heirs, attorneys, agents, or representatives of the foregoing individuals, from any and all claims, actions, proceedings, suits, accounts, contracts, controversies, agreements, promises, judgments, rights, sanctions and demands, and causes of action for injunctive relief, known or unknown, that relate to the subject matter of this action, or involve, arise from, or relate to allegations that Defendants fail to provide equal access to the subway system for people who require stair-free access through the failure to maintain the elevators in operative and sanitary condition, provide adequate notice of elevator outages, and provide alternate accommodations during outages, whether arising under federal, state, city, local, common, or foreign law, that were or could have been asserted in this action as of the Effective Date of this Agreement. Given the specific context of the New York City Subway system, the named Plaintiffs and all Settlement Class

members agree that (i) the measures set forth in paragraphs five through nine above are adequate and sufficient as of the date of this Agreement and (ii) the adequacy and sufficiency of such measures shall survive expiration of the Settlement Term to the extent that such measures remain in effect and so long as there are no new developments that would render those Accessibility Elevator Outage notification measures no longer adequate and sufficient. The Parties intend this release to have the maximum effect permissible under applicable law and precedent. Nothing set forth in this provision will release any claims relating to the enforcement of this Agreement, or Plaintiffs' claims for attorneys' fees and costs for work performed by Plaintiffs' Counsel in this action, as set forth in Section 12.

12. **Attorneys' Fees and Costs**

a. Plaintiffs may apply to the Court for an award of reasonable attorneys' fees and costs. Defendants may oppose any application filed by Plaintiffs for attorneys' fees and costs. Neither entry into this Settlement Agreement, nor any of the terms set forth herein, shall be deemed an acknowledgment that Plaintiffs are "prevailing parties" in this action. The parties retain, and do not waive, their rights to raise all relevant legal arguments in support of or opposition to any application for attorneys' fees and costs, including but not limited to on the question of whether, and if so, to what extent, Plaintiffs are prevailing parties in this action.

13. **Miscellaneous**

a. Entire Agreement: This Agreement contains all the agreements, conditions, promises, and covenants between the Parties, and supersedes all prior or contemporaneous agreements, drafts, representations, or understandings, either written or oral, with respect to the subject matter of the present Agreement.

b. Modification: The terms and conditions of this Agreement can be amended only by written agreement of the Parties or by order of the Court upon motion.

c. Execution: The Parties agree that this Agreement may be executed in counterparts and by electronic means, and all such counterparts taken together will be deemed to constitute one and the same agreement.

d. Interpretation: This Agreement was drafted as a result of arm's length negotiations among the Parties. The language of this Agreement will be construed as a whole according to its fair meaning, and not strictly for or against any of the Parties. Where required by context, the plural includes the singular and the singular includes the plural, and the terms "and" and "or" will mean "and/or." If any provision or provisions of this Agreement are found to be contrary to law, the Parties agree that the remaining provisions will not be affected and will remain in full force and effect, and such invalid or unenforceable provision shall automatically be deemed rewritten to the minimal extent necessary to eliminate such invalidity or unenforceability.

e. Additional Documents: To the extent any documents are required to be executed by any of the Parties to effectuate this Agreement, each Party hereto agrees to

execute and deliver such and further documents as may be required to carry out the terms of this Agreement.

f. Binding on Successors: The provisions of the Agreement shall be binding upon, and shall inure to the benefit of, the successors, assigns, heirs, executors, administrators, parent entities, subsidiaries, employees, agents, and affiliates of the respective Parties.

IN WITNESS WHEREOF, the Parties hereto, through their fully authorized representatives, have agreed to this Agreement.

July 27, 2026

Dated: July _, 2026

DocuSigned by:
Sasha Blair-Goldensohn
8DF37DF105824D6...

Sasha Blair-Goldensohn, on behalf of the class

July 18, 2026

Dated: July _, 2026

Signed by:
90B43EFF121441B...

Dustin Jones, on behalf of the class

July 17, 2026

Dated: July _, 2026

Center for Independence of the Disabled, New York

Signed by:
Sharon McLennon-Wier
4A8CA9FB17214AE...

By: Sharon McLennon-Wier

July 22, 2026

Dated: July _, 2026

Brooklyn Center for Independence of the Disabled

DocuSigned by:
Joseph G. Rappaport
10A00677FCCD41A...

By: Joseph G. Rappaport

July 27, 2026

Dated: July _, 2026

Bronx Independent Living Services

DocuSigned by:
CC0701BD6E644A4...

By: Brett Eisenberg

July 17, 2026

Dated: July _, 2026

Harlem Independent Living Center

Signed by:
Yaw Appiadu
57B32D81C209467...

By: Yaw Appiadu

July 18, 2026

Dated: July _, 2026

Disabled In Action of Metropolitan New York

DocuSigned by:
Jean Meyer Ryan
BA1BF075B1EB4BC...

By: Jean Ryan

July 27, 2026

Dated: July _, 2026

New York StateWide Senior Action Council

Signed by:
Maria Alvarez
84EA2E4568A545C...

By: Maria Alvarez

Dated: July 29_, 2026

Metropolitan Transportation Authority

By: Janno Lieber, in his Official Capacity as Chair and CEO of the Metropolitan Transportation Authority

Dated: July29 _, 2026

New York City Transit Authority

By: Demetrius Crichlow, in his Official Capacity as President of the New York City Transit Authority

EXHIBIT A

Check elevator status from anywhere

Before you head out, you can get the current status of elevators at any station.

Scan or visit
mta.info/elevators

EXHIBIT B

New elevators are coming 3rd Qtr 2026

- Better reliability
- Modernized equipment
- Smoother ride
- Upgraded security systems

Post: 72 St 1 2 3, at EL-239 & EL-240, STREET level and INSIDE of elevator cars

sn_381_25_1

On or about: Wednesday, Dec 17 until 3rd Qtr 2026

Elevators serving street and platform levels at this station will be closed for replacement

1 2 3 travel alternatives during outage:

Downtown and Brooklyn-bound:

1. Take a Midtown-bound **M104** bus from stop located on Broadway at 72 St.
2. Ride to Broadway at 65 St for the 66 St-Lincoln Center 1 Station.
3. At 66 St-Lincoln Center, use elevator to downtown 1 platform. Transfer at Times Sq-42 St for 2 3.

Uptown and Bronx-bound:

1. Take a Harlem-bound **M104** bus from stop located on Broadway at 73 St.
2. Ride to Broadway at 93 St for the 96 St 1 2 3 Station.
3. At 96 St, use elevator to uptown platform for 1 2 3.

Elevator outage affects ADA accessibility at this station. Use accessible travel instructions above, or contact 511 from 6 AM to 10 PM daily. If you are deaf or hard of hearing, use your preferred relay service provider or the free 711 relay. Help Point intercoms are available to talk with a Customer Service Representative 24/7.

MTA

New elevators are coming 3rd Qtr 2026

- Better reliability
- Modernized equipment
- Smoother ride
- Upgraded security systems

Post: 72 St 1 2 3 at EL-239 at PLATFORM level
sn_381_25_2

On or about: Wednesday, Dec 17 until 3rd Qtr 2026

Elevators serving street and platform levels at this station will be closed for replacement

For stair-free access to street level from the uptown platform:

1. Take an uptown 1 2 3 train to 96 St Station.
2. Use elevator at 96 St Station to access street level.
3. Take a Midtown-bound **M104** bus from stop located on Broadway at 94 St to the 72 St 1 2 3 Station.

Elevator outage affects ADA accessibility at this station. Use accessible travel instructions above, or contact 511 from 6 AM to 10 PM daily. If you are deaf or hard of hearing, use your preferred relay service provider or the free 711 relay. Help Point intercoms are available to talk with a Customer Service Representative 24/7.

MTA

New elevators are coming 3rd Qtr 2026

- Better reliability
- Modernized equipment
- Smoother ride
- Upgraded security systems

Post: 72 St 123, at EL-240 at PLATFORM level

sn_361_25_3

On or about: Wednesday, Dec 17 until 3rd Qtr 2026

Elevators serving street and platform levels at this station will be closed for replacement

For stair-free access to street from the downtown platform:

1. Take a downtown 1 (1 and 2 local overnight) to 66 St-Lincoln Center Station.
2. Use elevator at 66 St-Lincoln Center Station to access street level.
3. Take a Harlem-bound **M104** bus from stop located on Broadway at 66 St to the 72 St 123 Station.

Elevator outage affects ADA accessibility at this station. Use accessible travel instructions above, or contact 511 from 6 AM to 10 PM daily. If you are deaf or hard of hearing, use your preferred relay service provider or the free 711 relay. Help Point intercoms are available to talk with a Customer Service Representative 24/7.

MTA

EXHIBIT C

Docusign Envelope ID: 50FF4F2E-93D8-8D43-8043-B5B82BFC328E

Elevator Status

Please excuse the inconvenience

This elevator is out of service until

Get Elevator & Escalator Status

Visit www.mta.info to:

- Check equipment status at your station
- Sign up for free E-Alerts; we'll e-mail you
- Use TripPlanner+

In the subway:

- Use a Help Point intercom to talk with a Customer Service Representative 24/7.

Call 511:

- Customer Service Representatives available 6 AM to 10 PM daily
- Recorded updates available 24/7
- Customers who are deaf or hard of hearing use your preferred relay provider or the free 711 service relay to connect with 511.

EXHIBIT D

Docusign Envelope ID: 50FF4F2E-93D8-8D43-8043-B5B82BFC328E

Alternate Accessible Travel Information

If this elevator is out of service:

Take a Manhattan-bound B or Q to Prospect Park. Then, transfer to a Brighton Beach-bound B or Coney Island-bound Q to Church Av.

Subway and bus service may vary by time of day. For the most updated service status, visit mta.info or use the MTA app.

For the most updated equipment status, or to report an elevator out of service, use the MTA app or scan the QR code on this sign to visit mta.info/elevators.

Include the elevator number: EL-792
Manhattan-bound platform level at Church Av B Q.