

Contact by email, letter or card

Emailing a prisoner

The prison subscribes to the scheme whereby members of the public can send emails via a secure third party.

These are then printed in the prison and handed to the prisoner as mail.

This facility is widely advertised within the prison and the visitors centre. Families can also send blank forms which prisoners can write on and be emailed back in response. Further to this, friends and family members are able to subscribe to this service via the internet

<https://www.emailaprisoner.com/>

Letters

Each prisoner is allowed to send unlimited letters, with one letter each week at the expense of the prison.

Following approval by a Unit Manager, more than one letter per week may be sent at the expense of Sodexo if justified by the prisoner's circumstances.

Prisoners are provided with a pen, writing paper and an envelope.

Letters sent into the prison for prisoners will be photocopied and the prisoner will receive the photocopy, not the original, except R39 mail.

Cards

All cards that are sent in directly from families/friends will not be photocopied but placed into the prisoner's stored property. If families and friends wish to send in cards, they must do so directly from either Moon Pig or Funky Pigeon. If we receive a Moon Pig or Funky Pigeon card from a family or friends address, it will be placed into the prisoners stored property.

Assisted Prison Visits Scheme (APVS)

The Assisted Prison Visits Unit (APVU) provides financial support with the cost of travel to visit a relative, partner or escort a child to visit a loved one in prison. Some costs can also be

claimed if overnight accommodation is required to attend a visit. Claimants must be over the age of 18 years, and receiving benefits such as Income Support, Income-based Jobseeker's Allowance or Employment and Support Allowance. Claims are now made quickly and easily online although it is possible to ask for telephone assistance with this or to request a paper application.

See Assisted Prison Visits for more information or to apply. <https://www.gov.uk/help-with-prison-visits>

Purple Visits (Virtual Visits) are also available during the regular visiting times.

If you would like to book one please download the application to your mobile device/tablet via the apple app store or google play and follow the instructions. Or visit <https://www.purplevisits.com/>

If you can only visit outside of these hours, please contact the Visits department and we will do our best to accommodate the visit.

Please download and complete a [VideoLink Booking Form](#)

Please note: These departments will not be able to give out any prisoner information