

Sodexo Brings Its Expert Healthcare Solutions (HTM) To Jharkhand

- Inauguration of a Modern Office-Warehouse to Launch HTM Services in Ranchi

Ranchi March 28, 2023 – Establishing its presence in Jharkhand with its award-winning HTM (Healthcare Technology Management) services, Sodexo India's Health & Care wing looks forward to offering its expertise to AHPI-affiliate healthcare providers and diagnostic centres in Ranchi for the repair, maintenance, and upkeep of clinical equipments to enable quality patient care. At the inaugural ceremony of the office warehouse in Ranchi, Sodexo kick-started its operations in Jharkhand with a centrally located spacious office warehouse in the presence of Jogesh Gambhir, President Jharkhand AHPI chapter along with, Siddhant Jain-Director Orchid Medical Centre, Ashish Modi, Hon'ble Secretary of Nagarmal Modi Seva Sadan, Sodexo Health & Care team and other esteemed guests. The warehouse comprises a state-of-the-art repair laboratory housing vital spare parts and accessories for equipment crucial to patient care.



According to **Sharad Misra, Country Segment Director – Health & Care, Sodexo India**, “As a leading healthcare solutions company in India for more than two decades, the HTM services have made a positive impact in the eight states we currently function including West Bengal, Maharashtra, Andhra Pradesh, Punjab, Manipur, Odisha, Assam and now Jharkhand. We intend to extend our HTM offerings to a wider community across the country including smaller cities where small and medium healthcare units face challenges like inconsistent services, higher costs, delayed response, and consequent detrimental impact of downtime on revenue and reputation. Since medical equipment and devices should always operate flawlessly to provide patients with quality health care, Sodexo steps in to fill the void and address the concerns with our unique and truly comprehensive digital solution delivered by 170+ inhouse technical experts.

At the inaugural, **Jogesh Gambhir- President AHPI Jharkhand & Chairman Raj Hospitals** stated, “Availability of medical equipment is critical to diagnosis and treatment of patients. Tier II & III cities must wait for a longer time for their maintenance services as most of the manufacturers operate from metros or Tier I cities. This hampers our core purpose of healthcare services which is timely and quality patient care. Sodexo, an associate member of AHPI, provides 360-degree solutions from a single digitally enabled platform. Their presence in Ranchi will help us to focus on uninterrupted patient care for the people of the city and further, the state. Sodexo’s comprehensive services will help us in better governance and compliance which enable us to access user-friendly information system for future capex planning.”

Siddhant Jain – Director of Orchid Medical Centre Pvt Ltd Ranchi joined the inaugural of Sodexo’s fully equipped repair laboratory and said that downtime of medical equipment adversely impacts continuity of care. He recalls the pandemic time and lockdown phase when respiratory assist equipment was running to its full capacity and service support was impacted due to restricted or no public transport running interstate. He added, “Having a team and support infrastructure within the city will help us to deal with all adverse scenarios and patients coming to us will be further assured of the best treatment and care. Sodexo is a trusted organisation with 25 years of impeccable operations in India and we are happy that they have created the required infrastructure to cater to the biomedical maintenance needs of Ranchi.”

Sodexo HTM in India: Sodexo HTM is a one-stop solution for clinical technology management. It runs on a state-of-the-art CMMS technology platform supported by a fully equipped lab with a wide variety of spares and accessories to ensure flawless repair and maintenance by expert biomedical technicians. We keep track of the assets, improve equipment uptime and availability at the same time as reducing total cost of ownership for the hospital management. Launched in 2017, Sodexo HTM services are currently operational in 8 states, including West Bengal, Manipur, Orissa, Assam, Maharashtra, Andhra Pradesh, Punjab and now Jharkhand. [Know more](#)

About Sodexo India

Sodexo India is fueled with the brand purpose of creating a better everyday for everyone to build a better life for all. We provide a bouquet of 100+ service offerings to varied clientele — corporates, healthcare organizations, manufacturing locations, educational institutes and in remote environments. Our solutions range across food & catering, facilities management, technical services, workplace experience, energy management, and benefits & rewards services. Sodexo India is powered by a team of 48,000 employees who cater to 400 clients at 1,100 sites daily. We harbour an inclusive, diverse, fair, equal, and positive work environment to improve the quality of life of those we serve and the communities, everyday. <https://in.sodexo.com/home.html>

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