

EDA/TPI Ex-service Personnel travel pass



Information and application form

Am I eligible?

You may be eligible for a EDA/TPI Ex-service Personnel Travel Pass if you;

- have a Department of Veterans' Affairs (DVA) Veteran Gold Card embossed with EDA or TPI, and
- are a permanent Victorian resident.

If you're not eligible for this pass, you may be eligible for a War Veterans/War Widow(er)s concession myki.

How does it work?

The EDA/TPI (Extreme Disablement Adjustment or Totally and Permanently Incapacitated) Ex-service Personnel Travel Pass is a registered myki card that includes your name and photo.

The EDA/TPI Ex-service Personnel Travel Pass gives you free travel on:

- trains, trams and buses in metropolitan Melbourne.
- V/Line train and coach services.
- regional town bus services.
- other public transport services.

Customers should check if their free travel pass is accepted before travelling with an interstate or private operator. These include NSW Trainlink, Great Southern Railway, airport services, tourist railways, privately run bus services and chartered trains, trams and buses.

Carry your pass with you when travelling. You are still required to touch on and off when travelling on public transport.

The EDA/TPI Ex-service Personnel travel pass is free.

How do I apply?

1. Complete this application form.
2. Attach one colour passport size photo which has been verified - Section 2.
3. Attach a colour copy of your DVA Veteran Gold Card (embossed with EDA or TPI).
4. Send the form (flat and unfolded) to:

EDA/TPI Ex-service Personnel Travel Pass Applications

PTV Hub - PO Box 4724 Melbourne VIC 3001

Or deliver in person to

PTV Hub - Southern Cross Station

Please note: We can't process an incomplete form or return forms and photos. Photocopied applications are not accepted.

You'll be notified by mail within three weeks with the outcome of your application.

Contact us



Call: 1800 800 007

Web: transport.vic.gov.au



Language Loop (formerly Victorian Interpreting & Translating Services - VITS) call (03) 9280 0783, then ask for 13 11 71.

Section 1 - Applicant

1.1 Applicant's details

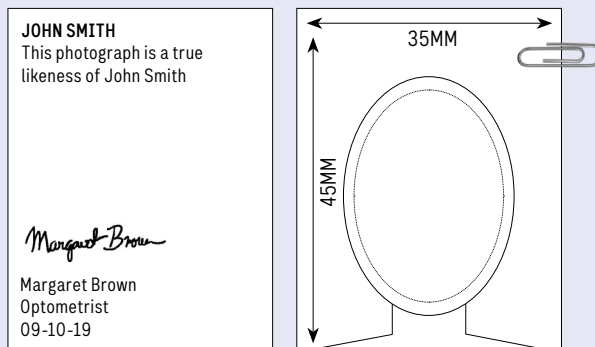
First name					Last name														
Date of birth		D	D	M	M	Y	Y	Y	Y										
Postal address																			
Unit number			Street number							PO Box number									
Street name																			
Suburb																			
State			Postcode				Contact phone number												
Email																			
DVA Veteran Gold Card number																			

1.2 Are you a permanent Victorian resident?

- Yes
- No - Unfortunately, you're not eligible for this pass

Section 2 - Photo

2.1 Attach one recent (no more than three months old) passport size photo using a paper clip only.



2.2 Verify your identity

Submitting by post	The back of the photo must be endorsed by a Justice of the Peace or person authorised to witness a statutory declaration, certifying it's a true likeness of you (see example).
Submitting in person	Your photo can be verified by a PTV Hub employee. You will need formal photo ID to verify your identity.

Your photo is kept on file to make it easier to send you a replacement pass, if needed.

Section 3 – Applicant or legal guardian/agent declaration

I declare that all information provided and the following is true and accurate, that I/the applicant:

- have attached a colour copy of my DVA Veteran Gold Card embossed EDA/TPI.
- am a permanent Victorian resident.
- authorise public transport authorities to verify the information in this form and to obtain and disclose any information relating to this application for the purpose of assessing the applicant’s eligibility for the EDA/TPI Ex-service Personnel Travel Pass.
- have read, or had explained, and accept the terms and conditions (Section 4).
- have read, or had explained, and accept the privacy notice (Section 5).

Signature of applicant/guardian/agent

Date

D D M M Y Y Y Y

Name of signatory

If signed by a guardian/agent

Relationship to applicant

Contact phone number

Section 4 – Terms and conditions

1. This pass is only valid for the person whose photo and name appears on it.
2. You need to carry your pass when travelling on public transport in Victoria.
3. Show your pass to a public transport staff, when requested.
4. Your pass remains the property of Transport Victoria. If you tamper with your pass, it may be cancelled.
5. If you lose your pass or it’s ever stolen, damaged or becomes inactive, you’ll let us know as soon as possible by calling (03) 9619 2710. We’ll send you a free replacement pass.
6. The EDA/TPI Ex-service Personnel Travel Pass is subject to the *Transport (Compliance and Miscellaneous) Act 1983*, Regulations, the Conditions of Use set out in the Victorian Fares and Ticketing Manual, and the Conditions of Use set out above.

Section 5 – Privacy collection notice

The Department of Transport and Planning (DTP) understands and respects your right to privacy and is committed to privacy protection. The Privacy and Data Protection Act 2014 and DTP’s Privacy Policy regulate how we collect and handle your personal information. For more information on privacy, visit vic.gov.au/department-of-transport-and-planning-privacy or email privacy@transport.vic.gov.au