

Vision Impaired Travel Pass



Information and application form

Am I eligible?

You may be eligible for a Vision Impaired Travel Pass if you are;

- legally blind, and
- a permanent Victorian resident.

If you have a Vision Impaired Travel Pass issued by another state or territory, you can use this as a flash pass to access free public transport in Victoria.

If you need to travel with a companion/carer, you can apply for:

- Companion Card – companioncard.vic.gov.au
- Multi-Purpose Taxi Program – safetransport.vic.gov.au/on-the-road/multi-purpose-taxi-program

If you use a scooter or wheelchair for mobility outside your home, you can apply for:

- Scooter and Wheelchair Travel Pass – transport.vic.gov.au

How does it work?

The Vision Impaired Travel Pass is a registered myki card that has two raised dots on the left hand side, to help you locate the pass and know which side your name and photograph is on.

The Vision Impaired Travel Pass gives you free travel on:

- trains, trams and buses in metropolitan Melbourne
- V/Line train and coach services.
- regional town bus services.
- other public transport services.

Customers should check if their free travel pass is accepted before travelling with an interstate or private operator. These include NSW TrainLink, Great Southern Railway, airport services, tourist railways, privately run bus services and chartered trains, trams and buses.

Carry your pass with you when travelling. You don't need to touch on or off, but you'll need to show it to station staff to go through station gates and may be asked to show it to public transport staff.

The Vision Impaired Travel Pass is free.

How do I apply?

1. Complete this application form.
2. Attach one colour passport size photo which has been verified - Section 2.
3. Have your health professional complete Section 4.
4. Send the form (flat and unfolded) to:

Vision Impaired Travel Pass Applications

PTV Hub - PO Box 4724 Melbourne VIC 3001

Or deliver in person to

PTV Hub - Southern Cross Station

Please note: We can't process an incomplete form or return forms and photos. Photocopied applications are not accepted.

You'll be notified by mail within three weeks with the outcome of your application.

Contact us



Call: 1800 800 007

Web: transport.vic.gov.au



Language Loop (formerly Victorian Interpreting & Translating Services - VITS) call (03) 9280 0783, then ask for 13 11 71.

Section 1 - Applicant

1.1 Applicant's details

First name											Last name										
Date of birth	D	D	M	M	Y	Y	Y	Y													

Postal address

Unit number					Street number												PO Box number																	
Street name																																		
Suburb																																		
State						Postcode						Contact phone number																						
Email																																		

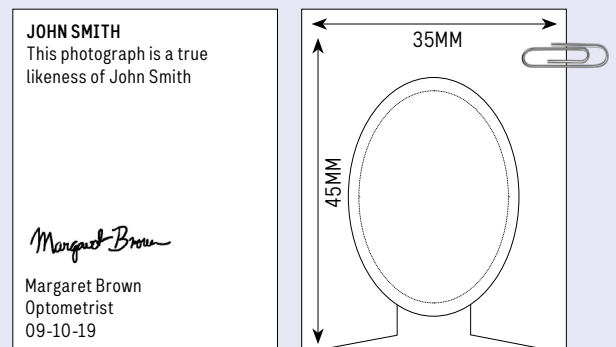
1.2 Are you a permanent Victorian resident?

- Yes
- No - Unfortunately, you're not eligible for this pass

If you have a Vision Impaired Travel Pass issued by another state or territory, you can use this as a flash pass to access free public transport in Victoria.

Section 2 - Photo

2.1 Attach one recent (no more than three months old) colour, passport size photo using a paper clip only.



2.2 Verify your identity

Submitting by post	Ask your health care professional, a Justice of the Peace or a person authorised to witness a statutory declaration, to print your full name on the back of your photo and sign it, certifying it is a true likeness of you. See the example above.
Submitting in person	Your photo can be verified by a PTV Hub employee. You will need formal photo ID to verify your identity.

Your photo is kept on file to make it easier to send you a replacement pass, if needed.

Section 3 - Applicant or legal guardian/agent declaration

I declare that all information provided and the following is true and accurate, that I/the applicant:

- am legally blind.
- authorise public transport authorities to verify the information in this form and to obtain and disclose any information relating to this application for the purpose of assessing the applicant's eligibility for a Vision Impaired Travel Pass.
- agree that the applicant's chosen Ophthalmologist/Optomtrist (Section 4) may share information about the applicant to help us assess their application.
- am a permanent Victorian resident.
- have read or had explained to me and accept the terms and conditions (Section 5).
- have read or had explained to me and accept the privacy collection notice (Section 6).

Signature of applicant/guardian/agent (must be 16 years and over)

Date

D

D

M

M

Y

Y

Y

Y

Name of signatory

If signed by a guardian/agent

Relationship to applicant

Contact phone number

Section 4 - Health practitioner declaration

4.1 I am a practicing:

Ophthalmologist

Optometrist

4.2 In your professional capacity, do you assess this applicant to be legally blind?

Yes

No

4.3 Is this a permanent condition?

Yes

No

4.4

My signature below confirms the following:

- I've provided information that's true and correct.
- I'm not the applicant or a member of the applicant's immediate family.
- I agree to offer all reasonable information to assist Transport Victoria to determine the applicant's eligibility.

Health practitioner's full name

Patient's full name

Duration of treatment

Contact phone number

AHPRA registration number

Signature

Date

D D M M Y Y Y Y

Professional stamp (All relevant details must be written in the space below if professional stamp is not provided)

Section 5 - Terms and conditions

1. This pass is only valid for the person whose photo and name appears on it.
2. You need to carry your pass when travelling on public transport in Victoria.
3. Show your pass to a public transport staff, when requested.
4. Your pass remains the property of Transport Victoria. If you tamper with your pass, it may be cancelled.
5. If you lose your pass or it's ever stolen, damaged or becomes inactive, you'll let us know as soon as possible by calling (03) 9619 2710. We'll send you a free replacement pass.
6. The Vision Impaired Travel Pass is subject to the *Transport (Compliance and Miscellaneous) Act 1983*, Regulations, the Conditions of Use set out in the Victorian Fares and Ticketing Manual, and the Conditions of Use set out above.

Section 6 - Privacy collection notice

The Department of Transport and Planning (DTP) understands and respects your right to privacy and is committed to privacy protection. The Privacy and Data Protection Act 2014 and DTP's Privacy Policy regulate how we collect and handle your personal information. For more information on privacy, visit [vic.gov.au/department-of-transport-and-planning-privacy](https://www.vic.gov.au/department-of-transport-and-planning-privacy) or email privacy@transport.vic.gov.au