

# Traffic Management Reform program

## Key information

Information update  
February 2023

### What is the TMR and why are we doing this?

The traffic management industry plays a pivotal role in establishing and managing road worksites that prioritise the safety of workers, drivers, cyclists and pedestrians. That's why the Department of Transport and Planning (DTP) is delivering the Traffic Management Reform (TMR) program.

The TMR program was launched in February 2022 and aims to transform the traffic management industry by providing the extra support needed to promote safety on the road network and reduce unnecessary congestion and delays around worksites.

It is made up of a range of initiatives that have been designed to create a more consistent and safety-focused approach to how traffic management activities are planned and delivered. At the same time, it also aims to streamline processes and make it easier for traffic management companies to do business with government.

So far, the TMR program has delivered the below initiatives, with a number still in progress:

Completed initiatives	Initiatives in progress
Traffic management accreditation program (introduced on 1 February 2022, became mandatory on 1 February 2023)	<b>The following are all in progress, to be completed second half of 2023:</b> <ul style="list-style-type: none"><li>• update to the Code of Practice for Worksite Safety to incorporate the Austroads Guide to Temporary Traffic Management (AGTTM)</li><li>• new national traffic management training framework</li><li>• surveillance Framework and end-to-end processes</li><li>• consent process harmonisation</li><li>• MoA charging</li></ul>
Centralisation of Memorandum of Authorisation (MoA) (completed March 2022)	
Road Access Permits Self-Service Portal (launched October 2022)	

For more information about each initiative, visit [vicroads.vic.gov.au/tmr](https://vicroads.vic.gov.au/tmr)

The TMR program will also start delivering additional initiatives to keep improving how we support the traffic management industry and wider stakeholders. These initiatives will be delivered by mid-2024, and include:

- identifying further opportunities to consolidate, automate and refine MoA permit and Consent for Working Within the Road Reserve (WWRR) application processes
- investigating ways to better collaborate, delegate and align with local councils, utilities and other bodies on MoA permits and other traffic management processes and activities
- promote the benefits of diversity and inclusion in traffic management in partnership with industry
- partnering with industry to deliver a worksite driver education campaign

The TMR program is supported by the \$340 million Smarter Roads program, which is rolling out improvements across the network to make journeys smoother, smarter and safer. Both programs are working together to keep people and goods moving on the road network.

### How we are supporting the traffic management industry

DTP is working closely with the traffic management industry and wider stakeholders to make sure they have the support and guidance needed to incorporate these new operational requirements into their business processes. This includes providing tools and resources to help them incorporate new ways of working into their day-to-day activities and providing regular opportunities to engage with the TMR program team and ask questions.

## What are the major changes for the traffic management industry in 2023?

The TMR program will be rolling out the following changes to how traffic management activities are planned and delivered in 2023:

What is changing?	Support for the traffic management industry and stakeholders
<p>Updating the Code of Practice for Worksite Safety to incorporate the Austroads Guide to Temporary Traffic Management (AGTTM). This aims to provide the guidance and standards needed to maintain and prioritise safety on all road worksites across Victoria.</p>	<p>We will release the updated Code of Practice and provide support to industry to understand the difference between the versions. The traffic management industry will have six months from the gazetting of the update to transition to the new code of practice and adopt it into their day-to-day activities before compliance becomes mandatory.</p>
<p>Introducing a new nationally consistent traffic management training framework so all traffic management workers will receive the same standardised training and evaluation across all Registered Training Organisations (RTOs), reflecting the updated code of practice and safety expectations.</p>	<p>DTP is working with RTOs to introduce the new training model, so there is a consistent and reliable approach throughout the region.</p>
<p>The new Temporary Traffic Management Accreditation program becomes mandatory in February 2023 for those working on the DTP managed road network. This is to ensure only those companies with suitable training, experience and a good safety record will be accredited to manage traffic on the road network.</p>	<p>We have provided guidelines to accompany the Accreditation application form to help traffic management companies transition from the previous prequalification scheme to the new Accreditation program. We have consistently engaged with industry in the last 12 months during the transition period to help traffic management companies understand the application process to continue to work on roads managed by DTP.</p>
<p>The Surveillance Framework and end-to-end prosecution processes are being reviewed to enable DTP's ability to suspend, downgrade or cancel a company's accreditation, as well as fine or prosecute them where significant instances of non-compliance are encountered.</p>	<p>Improved guidance will be created to provide a consistent approach to planning and delivering traffic management activities. It will cover the full process, starting from when a traffic management company submits a MoA permit application, to surveillance on site, and the handback of locations.</p>

### Find out more

Find more about the TMR program and the support available to the traffic management industry and stakeholders by visiting [vicroads.vic.gov.au/tmr](https://vicroads.vic.gov.au/tmr). You can also sign up to our newsletter to get regular updates on progress as more support materials and opportunities are available.

If you have any questions or need further information, please contact [tmr.support@transport.vic.gov.au](mailto:tmr.support@transport.vic.gov.au)

