

Some iPhone users may see this message when accessing our bill pay platform.

Our transfer services are temporarily unavailable

We're currently fixing a temporary problem with our transfer services, which includes Pay-a-Person, External Account Transfers, and Pay Bills. Our team is working to get this resolved as quickly as possible. We're truly sorry for the disruption and ask that you please try again later.

OK

Steps for iPhone Users to Clear the SunMobile Cache

Steps

1. **Settings** → **General** → **iPhone Storage**
2. Select the app
3. Tap **Offload App**
4. Reinstall the app (icon stays on your screen)

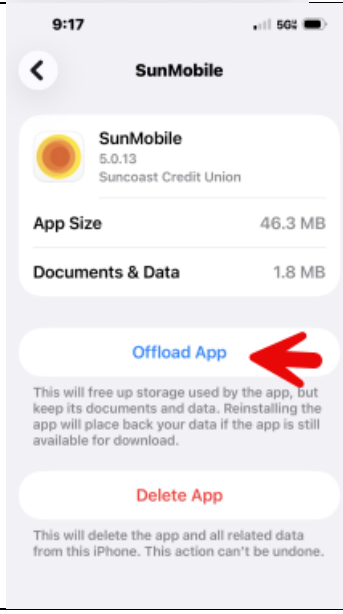
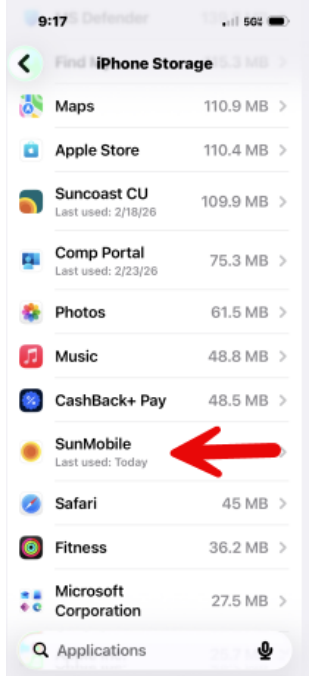
- ✓ Clears cache
 - ✓ Keeps documents & data
 - ✓ Apple-recommended workaround
- [\[techworm.net\]](http://techworm.net), [\[simplymac.com\]](http://simplymac.com)

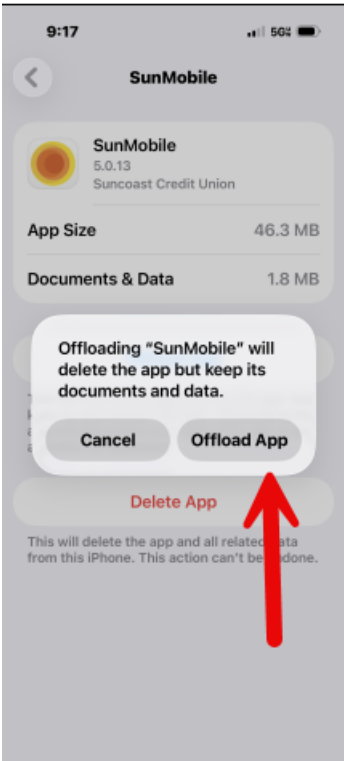


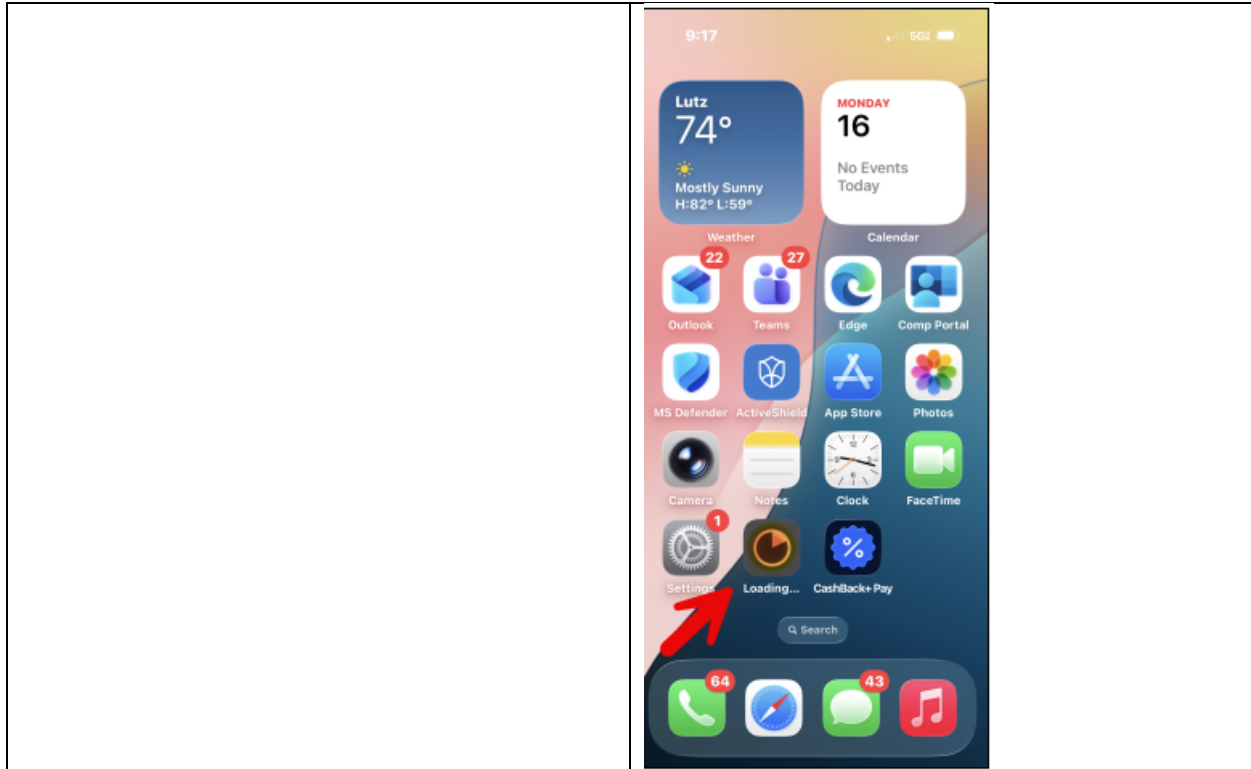
General

Manage your overall setup and preferences for iPhone, such as software updates, device language, CarPlay, AirDrop, and more.

- About >
- Software Update >
- iPhone Storage** ← >







Android

Steps

1. Open **Settings**
2. Tap **Apps** (or **Apps & notifications**)
3. Select the app you want
4. Tap **Storage** or **Storage & cache**
5. Tap **Clear cache**

