

2024 COMMUNITY HEALTH ANNUAL REPORT

ABOUT SUTTER HEALTH



Sutter Health is a not-for-profit healthcare system dedicated to providing comprehensive, high-quality care throughout California. Committed to innovative, high-quality patient care and community partnerships, Sutter Health is pursuing a bold new plan to reach more people and make excellent healthcare more connected and accessible. Currently serving 3.5 million patients, thanks to our dedicated team of approximately 60,000 employees and clinicians, and 14,000+ affiliated physicians and advanced practice clinicians, with a unified focus on expanding care to serve more patients.

Sutter Health delivers exceptional and affordable care through its hospitals, medical groups, ambulatory surgery centers, urgent care clinics, telehealth, home health, and hospice services. Dedicated to transforming healthcare, at Sutter Health, getting better never stops. Learn more about how Sutter Health is transforming healthcare at sutterhealth.org and vitals.sutterhealth.org.

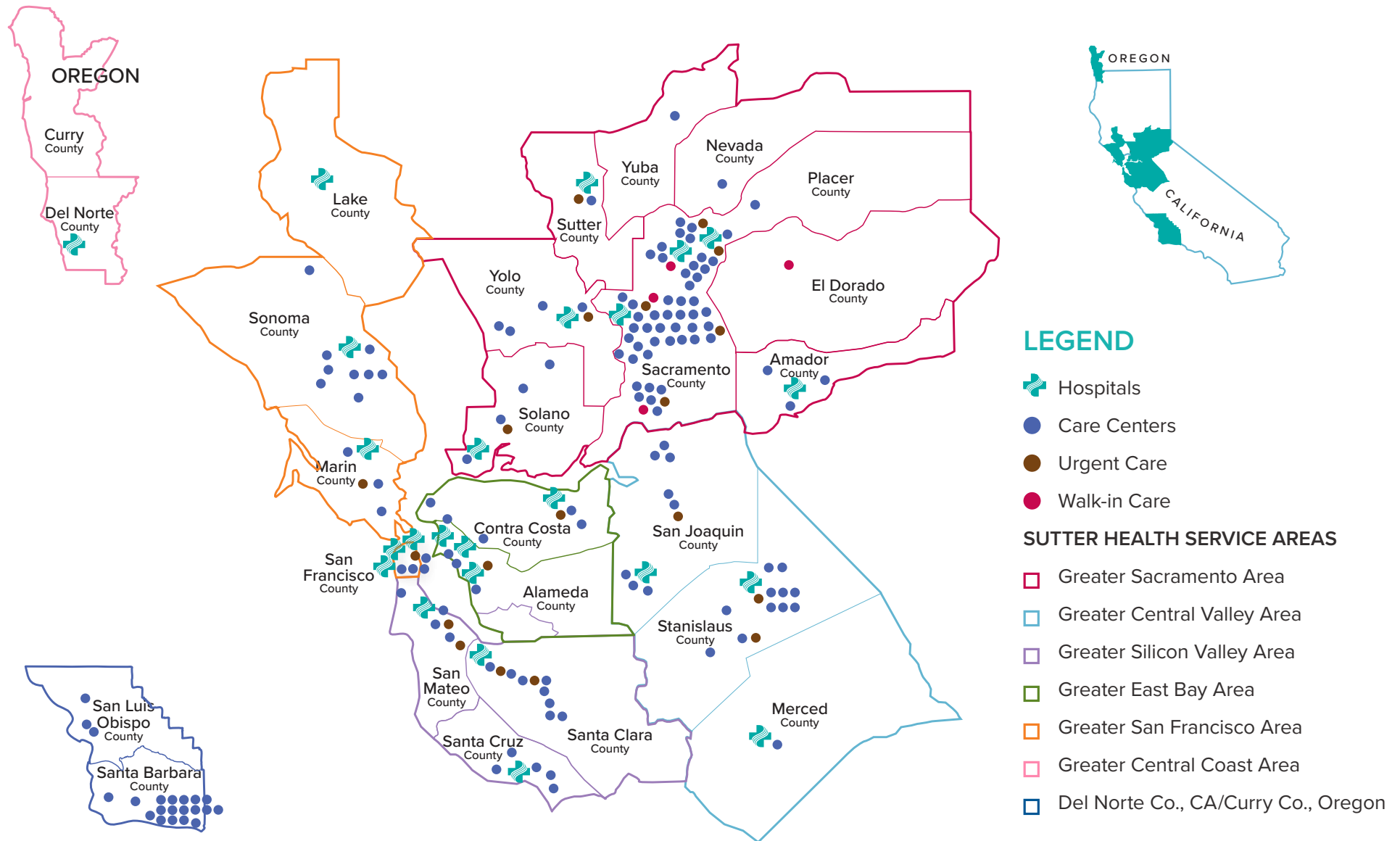
ABOUT COMMUNITY HEALTH



As part of Sutter Health's commitment to fulfill its not-for-profit mission and to help serve some of the most vulnerable in its communities, Sutter invests annually in community benefit programs that help improve the overall health and wellbeing of the regions Sutter serves. Sutter's investments in community benefit programs and services increased to more than \$1 billion in 2024. This investment includes \$96 million in traditional charity care, which covers medically necessary care to eligible patients, regardless of their ability to pay; \$665 million in unreimbursed costs of providing care to Medi-Cal patients; and investments in community health programs to address identified community health needs. In 2024, Sutter sharpened its focus to address pressing community needs in three main priority areas: access to care, including chronic disease prevention and management; mental health and substance use treatment; and workforce development. See more about how Sutter Health reinvests into the community and works to achieve healthy outcomes for all by visiting sutterhealth.org/community-benefit.



SUTTER HEALTH FOOTPRINT



SUTTER HEALTH IDENTIFIED NEEDS AND IMPACT

In 2024, Sutter Health strategically invested in community health programs based on the needs identified in each region's Community Health Needs Assessment (CHNA).

The purpose of the CHNA is to identify, prioritize and address key community health needs, with the goal of improving the health status of the communities we serve and/or populations experiencing health disparities.



Overall Outcomes

People served in 2024	787,090
Number of investments	302
Total services provided	7,220,124



Mental Health & Substance Use

Total Impact	65,310 people served
Increased knowledge of mental health/substance use	16,303 people
Improved mental health/substance use	6,403 people
Received behavioral health services	23,486 people



Healthy Eating, Active Living & Wellbeing

Total Impact	99,078 people served
Increased nutrition knowledge	5,091 people
Increased physical activity	37,072 people



Health Care Access & Delivery

Total Impact	309,687 people served
Health assessments/screenings	411,938 provided
Received specialty care	140,435 people
Received primary care	100,677 people
Surgical procedures	4,430 performed



Workforce Development/ Education

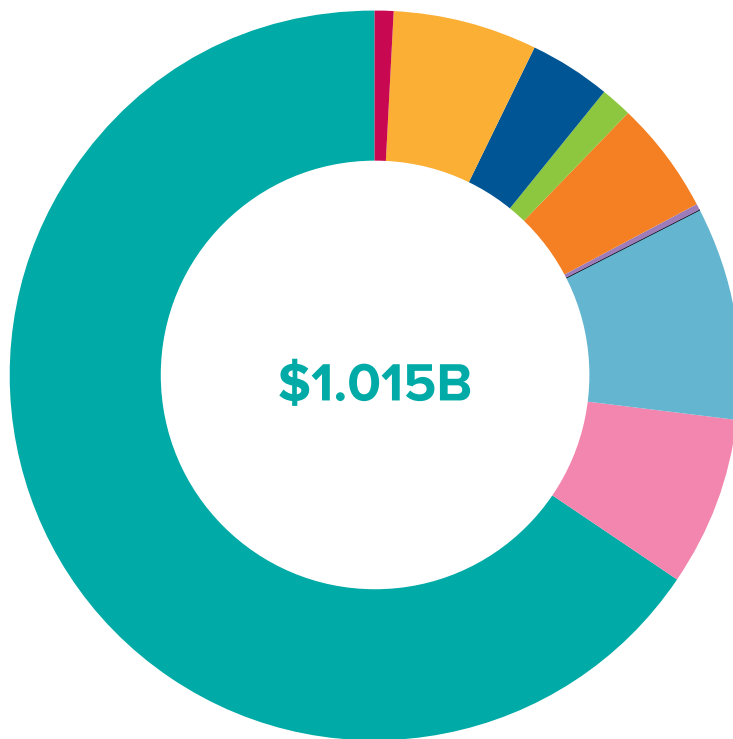
Total Impact:	31,425 people served
Enrolled in education/job training	1,798 people
Healthcare workers trained	1,623 people
Graduated from job training/internship	2,249 people



Access to Basic Needs

Total Impact	278,842 people served
Obtained employment	528 people
Obtained permanent or transitional housing	3,757 people
Enrolled in health insurance	5,701 people
Meals or pounds of food distributed	7,442,442 pounds

2024 SUTTER HEALTH COMMUNITY BENEFIT CONTRIBUTIONS



\$10,473,573 | Community Health Improvement Services

\$62,926,055 | Health Professions Education

\$37,868,444 | Subsidized Health Services

\$13,634,007 | Research

\$51,154,297 | Financial and In-Kind Contributions

\$3,631,663 | Community Benefit Operations

\$22,910 | Community Building Activities

\$95,596,572 | Financial Assistance

\$75,137,624 | Means-Tested Programs

\$664,876,275 | Medicaid

*2024 Unreimbursed Costs of Medicare: **\$2.17 billion**

PARTNERING TO BUILD HEALTHIER COMMUNITIES

Click the headline of each story to view the full article on vitals.sutterhealth.org.



SYSTEMWIDE

Operation Access

“We envision a future where everybody can get the medical care that they need, when they need it, and our partnership with Sutter Health allows us to make that reality come true.”

— Ali Balick, Program Director

GREATER CENTRAL VALLEY

Catholic Charities of the Diocese of Stockton

“Together, with the Sutter Tracy team, we are able to connect people with critical services to support their safe return to the comfort of their homes while maintaining independence into the future.”

— Martha Arevalos,
Executive Director



GREATER SACRAMENTO

Yolo Food Bank

“In the healthcare community, we have been very forward-thinking in mobile medicine, now is the time for us to do the same with food access. These Cultivo pop-up distributions will remove those barriers to appropriate food by bringing it directly to those who are food insecure.”

— Kelly Brenk, Director

GREATER SILICON VALLEY

AbilityPath

“We’re grateful for Sutter Health’s commitment to breaking down barriers and empowering individuals with intellectual and developmental disabilities to thrive professionally and personally.”

— Bryan Neider, CEO



GREATER EAST BAY

Native American Health Center

“Through their continued support, Sutter Health has demonstrated their belief in our vision. The important work we strive to do in our community would not be possible without strong partnerships such as this.”

— Natalie Aguilera, CEO



GREATER SAN FRANCISCO

Curry Senior Center

“Sutter’s investment allows older adults in the Tenderloin to have access to healthy living and nutrition programming, technology classes, and assistance with phones and tablets, as well as a community space where they can gather with friends.”

— Nicole Murphy,
Development Associate

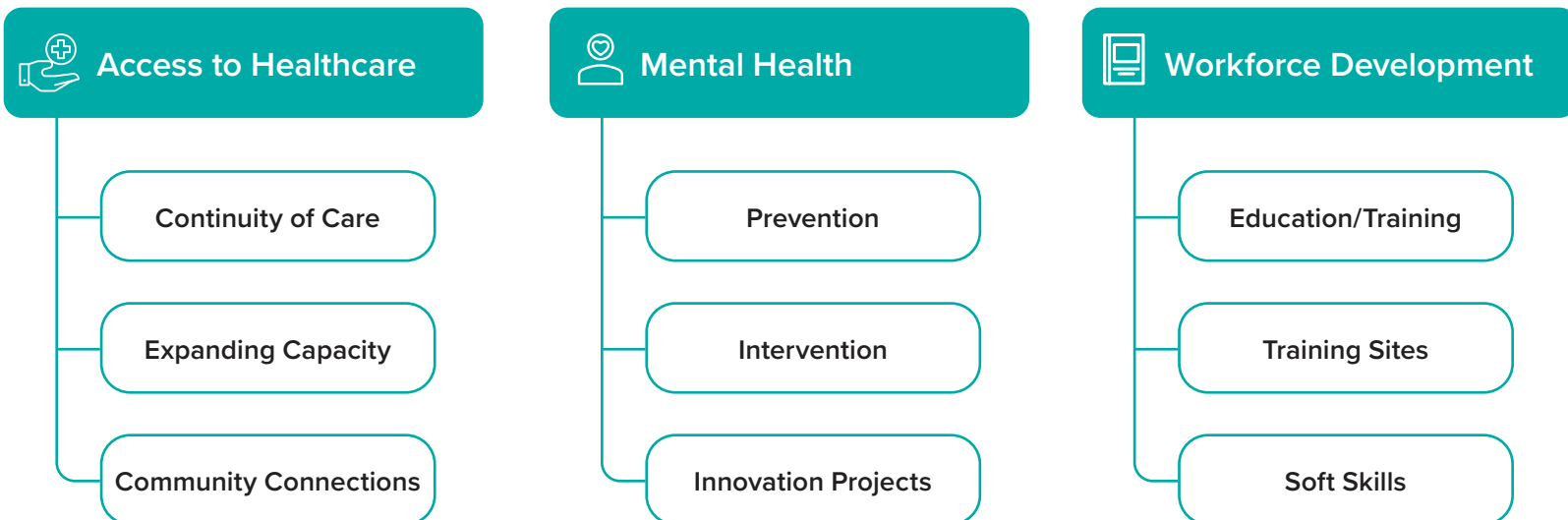
LOOKING AHEAD — DESTINATION 2030



2024 Sutter Health Community Health Highlights

Click the link to watch the video

We are charting a path guided by three key focus areas that will drive meaningful change through 2030. Our strategy is rooted in ensuring care reaches every corner of the communities we serve.





[SutterHealth.org](https://www.sutterhealth.org)