

# In Your Community

BAY AREA



With the Sutter Health Plan network, you have access to hospitals, doctors, clinicians, same-day care, urgent care and more across the greater Sacramento, Central Valley and Bay Area communities.

To view all providers and facilities in the service area, please visit:

[sutterhealthplan.org/find-provider](https://sutterhealthplan.org/find-provider)

[sutterhealthplan.org/find-location](https://sutterhealthplan.org/find-location)

# Alameda County



## Legend

- 📍 Hospitals
- 📍 Urgent Care
- 📍 Affinity Medical Group Care Centers
- 📍 Palo Alto Medical Foundation Care Centers
- 📍 Sutter East Bay Medical Foundation Care Centers

## Affiliated Medical Groups

Affinity Medical Group

Palo Alto Medical Foundation

Sutter East Bay Medical Foundation

When you enroll, you and your covered dependents select a primary care physician (PCP) and their medical group, who work together to manage your healthcare needs. Your PCP will refer you to specialty care, X-rays, lab work, and other services as needed to help keep you healthy.

## Care Centers

You have access to conveniently located care centers that provide a wide variety of services. These may include primary care, specialty care, lab and X-ray – all under one roof.

### Affinity Medical Group

Alameda Central Care Center  
2433 Central Ave.  
Alameda, CA 94501

Alameda Park Care Center\*  
1332 Park St.  
Alameda, CA 94501

Livermore Care Center\*  
1133 E Stanley Blvd.  
1134 Murrieta Blvd.  
Livermore, CA 94550

### Sutter East Bay Medical Foundation

Albany Care Center  
500 San Pablo Ave.  
Albany, CA 94706

Castro Valley Care Center  
20101 Lake Chabot Rd.  
Castro Valley, CA 94546

Milvia Care Center  
2500 Milvia St.  
Berkeley, CA 94704

### Palo Alto Medical Foundation

Dublin Care Center  
4050 Dublin Blvd.  
Dublin, CA 94568

Fremont Care Center  
3200 Kearney St.  
Fremont, CA 94538

## Hospitals

**Alta Bates Summit Medical Center - Alta Bates Campus**  
2450 Ashby Ave.  
Berkeley, CA 94705

**Alta Bates Summit Medical Center - Summit Campus**  
350 Hawthorne Ave.  
Oakland, CA 94609

**Children's Hospital of Oakland**  
747 52nd St.  
Oakland, CA 94609

**Eden Medical Center**  
20103 Lake Chabot Rd.  
Castro Valley, CA 94546

**Stanford Health Care Tri-Valley**  
5555 W Las Positas Blvd.  
Pleasanton, CA 94588

\* Lab or X-ray services not located on-site, but are within close proximity. Your PCP may refer you for these services.

# Contra Costa County



## Legend

- Hospitals
- Urgent Care
- Affinity Medical Group Care Centers
- Palo Alto Medical Foundation Care Centers
- Sutter East Bay Medical Foundation Care Centers

## Affiliated Medical Groups

Affinity Medical Group

Palo Alto Medical Foundation

Sutter East Bay Medical Foundation

When you enroll, you and your covered dependents select a PCP and their medical group, who work together to manage your healthcare needs. Your PCP will refer you to specialty care, X-rays, lab work, and other services as needed to help keep you healthy.

## Care Centers

You have access to conveniently located care centers that provide a wide variety of services. These may include primary care, specialty care, lab and X-ray – all under one roof.

### Affinity Medical Group

San Pablo Care Center  
100A San Pablo Towne Ctr.  
San Pablo, CA 94806

### Palo Alto Medical Foundation

Danville Center  
915 San Ramon Valley Blvd.  
Danville, CA 94526

### Sutter East Bay Medical Foundation

Antioch Care Center  
4053 Lone Tree Way  
Antioch, CA 94531

Brentwood Care Center  
350 John Muir Pkwy.  
Brentwood, CA 94513

Orinda Care Center  
12 Camino Encinas  
Orinda, CA 94563

Pittsburg Care Center\*  
2220 Gladstone Dr.  
Pittsburg, CA 94565

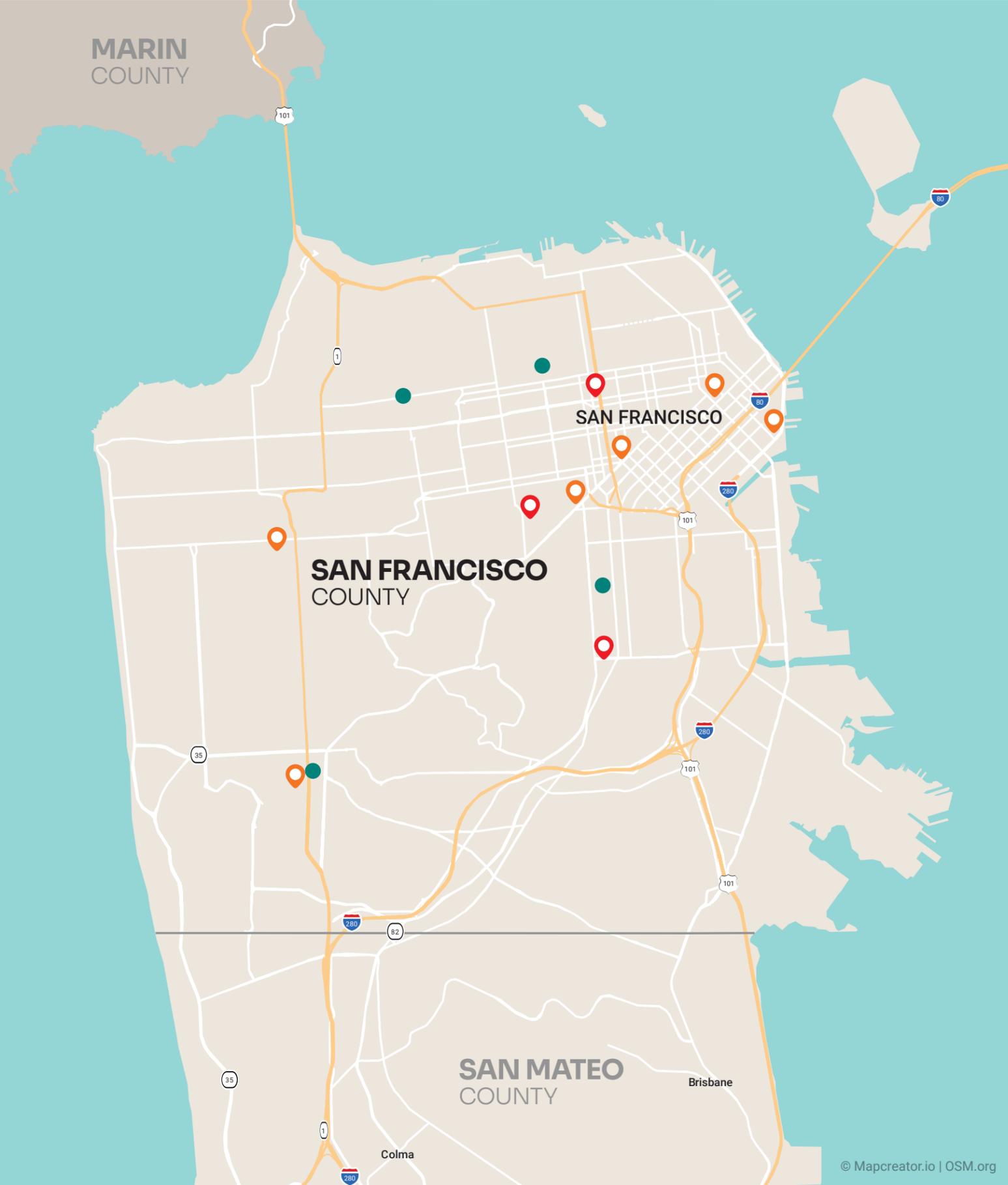
## Hospitals

### Sutter Delta Medical Center

3901 Lone Tree Way  
Antioch, CA 94509

\* Lab or X-ray services not located on-site, but are within close proximity. Your PCP may refer you for these services.

# San Francisco County



### Legend

- Hospitals
- Urgent Care
- Sutter Pacific Medical Foundation - West Bay Care Centers

### Affiliated Medical Groups

#### Sutter Pacific Medical Foundation - West Bay

When you enroll, you and your covered dependents select a PCP and their medical group, who work together to manage your healthcare needs. Your PCP will refer you to specialty care, X-rays, lab work, and other services as needed to help keep you healthy.

### Care Centers

You have access to conveniently located care centers that provide a wide variety of services. These may include primary care, specialty care, lab and X-ray – all under one roof.

#### Sutter Pacific Medical Foundation - West Bay

California Street Care Center  
3838 California St.  
San Francisco, CA 94118

Ocean Avenue Care Center  
2645 Ocean Ave.  
San Francisco, CA 94132

Webster Street Care Center  
2100 Webster St.  
San Francisco, CA 94115

Valencia Street Care Center  
899 Valencia St.  
San Francisco, CA 94110

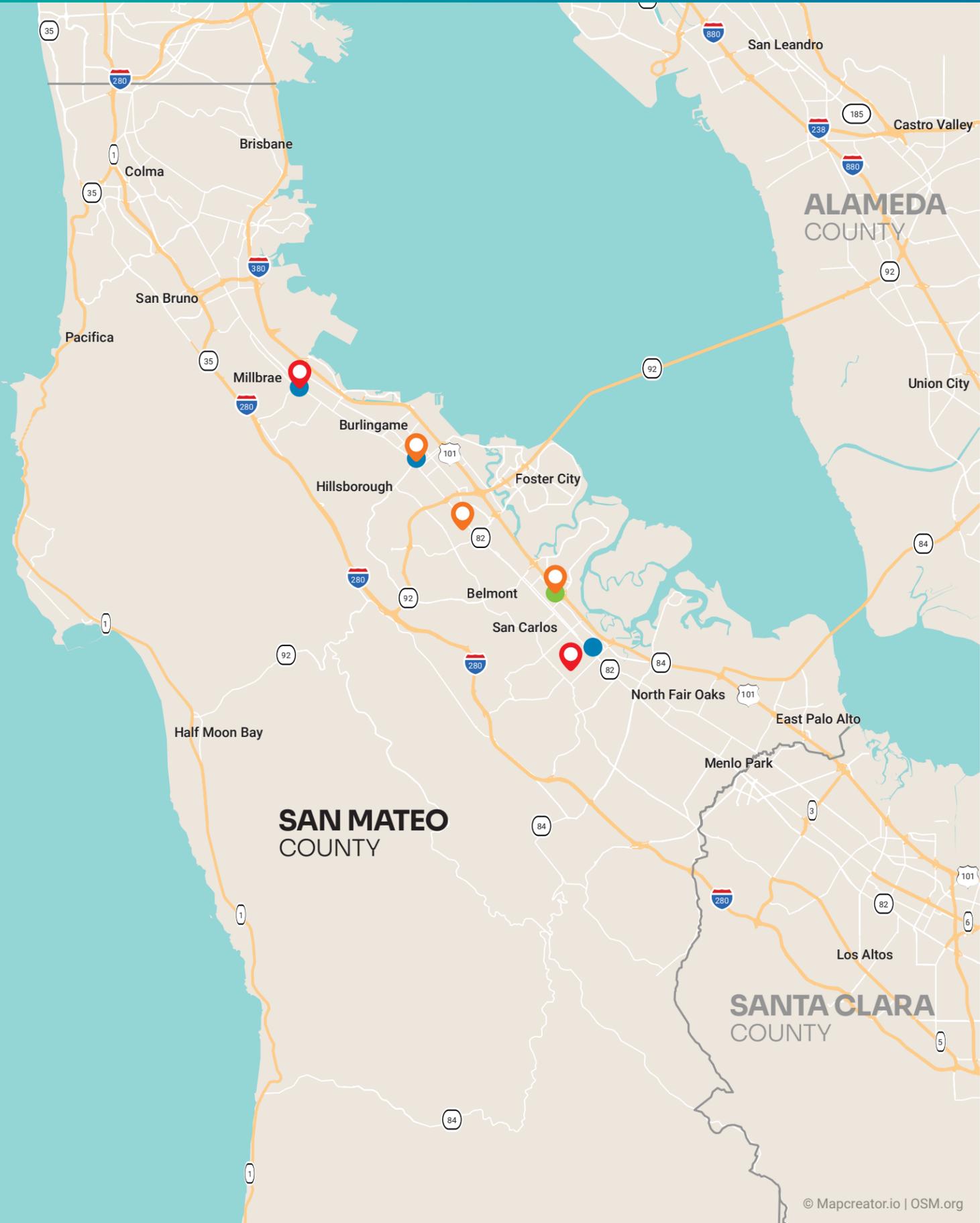
### Hospitals

**CPMC Davies Campus**  
45 Castro St.  
San Francisco, CA 94114

**CPMC Mission Bernal Campus**  
3555 Cesar Chavez St.  
San Francisco, CA 94110

**CPMC Van Ness Campus**  
1101 Van Ness Ave.  
San Francisco, CA 94109

# San Mateo County



## Legend

- Hospitals
- Urgent Care
- Mills-Peninsula Physicians Network Care Centers
- Palo Alto Medical Foundation Care Centers

## Affiliated Medical Groups

**Mills-Peninsula Physicians Network**

**Palo Alto Medical Foundation**

When you enroll, you and your covered dependents select a PCP and their medical group, who work together to manage your healthcare needs. Your PCP will refer you to specialty care, X-rays, lab work, and other services as needed to help keep you healthy.

## Care Centers

You have access to conveniently located care centers that provide a wide variety of services. These may include primary care, specialty care, lab and X-ray – all under one roof.

### Mills-Peninsula Physicians Network

El Camino Care Center  
1720 El Camino Real  
Burlingame, CA 94010

Burlingame Center  
1501 Trousdale Dr.  
Burlingame, CA 94010

San Mateo Care Center\*  
50 S San Mateo Dr.  
100 S Ellsworth Ave.  
123 S San Mateo Dr.  
San Mateo, CA 94401

### Palo Alto Medical Foundation

San Carlos Care Center  
301 Industrial Rd.  
San Carlos, CA 94070

## Hospitals

### Mills-Peninsula Medical Center

1501 Trousdale Dr.  
Burlingame, CA 94010

### Sequoia Hospital

170 Alameda De Las Pulgas  
Redwood City, CA 94062

\* Lab or X-ray services not located on-site, but are within close proximity. Your PCP may refer you for these services.

# Santa Clara County (partial)



## Legend

- 📍 Hospitals
- 📍 Urgent Care
- Palo Alto Medical Foundation Care Centers

## Affiliated Medical Groups

### Palo Alto Medical Foundation

When you enroll, you and your covered dependents select a PCP and their medical group, who work together to manage your healthcare needs. Your PCP will refer you to specialty care, X-rays, lab work, and other services as needed to help keep you healthy.

## Care Centers

You have access to conveniently located care centers that provide a wide variety of services. These may include primary care, specialty care, lab and X-ray – all under one roof.

### Palo Alto Medical Foundation

Los Altos Care Center  
370 Distel Cir.  
Los Altos, CA 94022

Los Gatos Care Center  
15400 Los Gatos Blvd.  
Los Gatos, CA 95032

Mountain View El Camino Care Center  
701 E El Camino Real  
Mountain View, CA 94040

Palo Alto Care Center  
795 El Camino Real  
Palo Alto, CA 94301

San Jose Blossom Hill Center  
1071 Blossom Hill Rd.  
San Jose, CA 95123

Santa Clara Center  
2734 El Camino Real  
Santa Clara, CA 95051

Sunnyvale Care Center  
301 Old San Francisco Rd.  
Sunnyvale, CA 94086

Samaritan Care Center  
2506 Samaritan Ct.  
San Jose, CA, 95124

West Valley Care Center  
7225 Rainbow Dr.  
San Jose, CA 95129

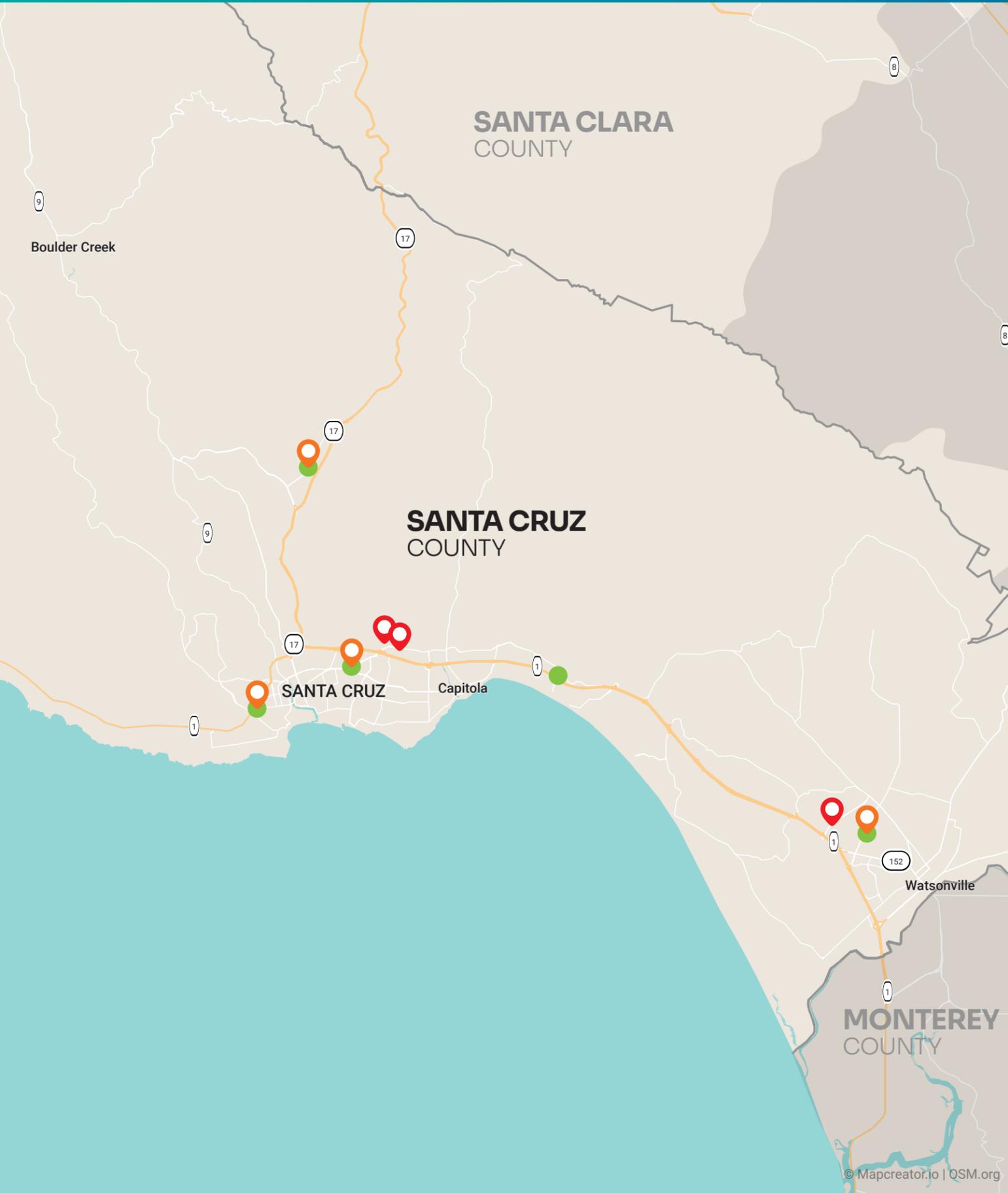
## Hospitals

**El Camino Hospital**  
2500 Grant Rd.  
Mountain View, CA 94040

**El Camino Hospital Los Gatos**  
815 Pollard Rd.  
Los Gatos, CA 95032

**Lucile Packard Children's Hospital**  
725 Welch Rd.  
Palo Alto, CA 94304

# Santa Cruz County



## Legend

-  Hospitals
-  Urgent Care
-  Palo Alto Medical Foundation Care Centers

## Affiliated Medical Groups

### Palo Alto Medical Foundation

When you enroll, you and your covered dependents select a PCP and their medical group, who work together to manage your healthcare needs. Your PCP will refer you to specialty care, X-rays, lab work, and other services as needed to help keep you healthy.

## Care Centers

You have access to conveniently located care centers that provide a wide variety of services. These may include primary care, specialty care, lab and X-ray – all under one roof.

### Palo Alto Medical Foundation

Aptos Care Center  
7600 Old Dominion Ct.  
Aptos, CA 95003

Santa Cruz Care Center  
2025 Soquel Ave.  
Santa Cruz, CA 95062

Scotts Valley Care Center  
4663 Scotts Valley Dr.  
Scotts Valley, CA 95066

Watsonville Care Center  
550 S Green Valley Rd.  
Watsonville, CA 95076

Westside Care Center  
1301 Mission St.  
Santa Cruz, CA 95060

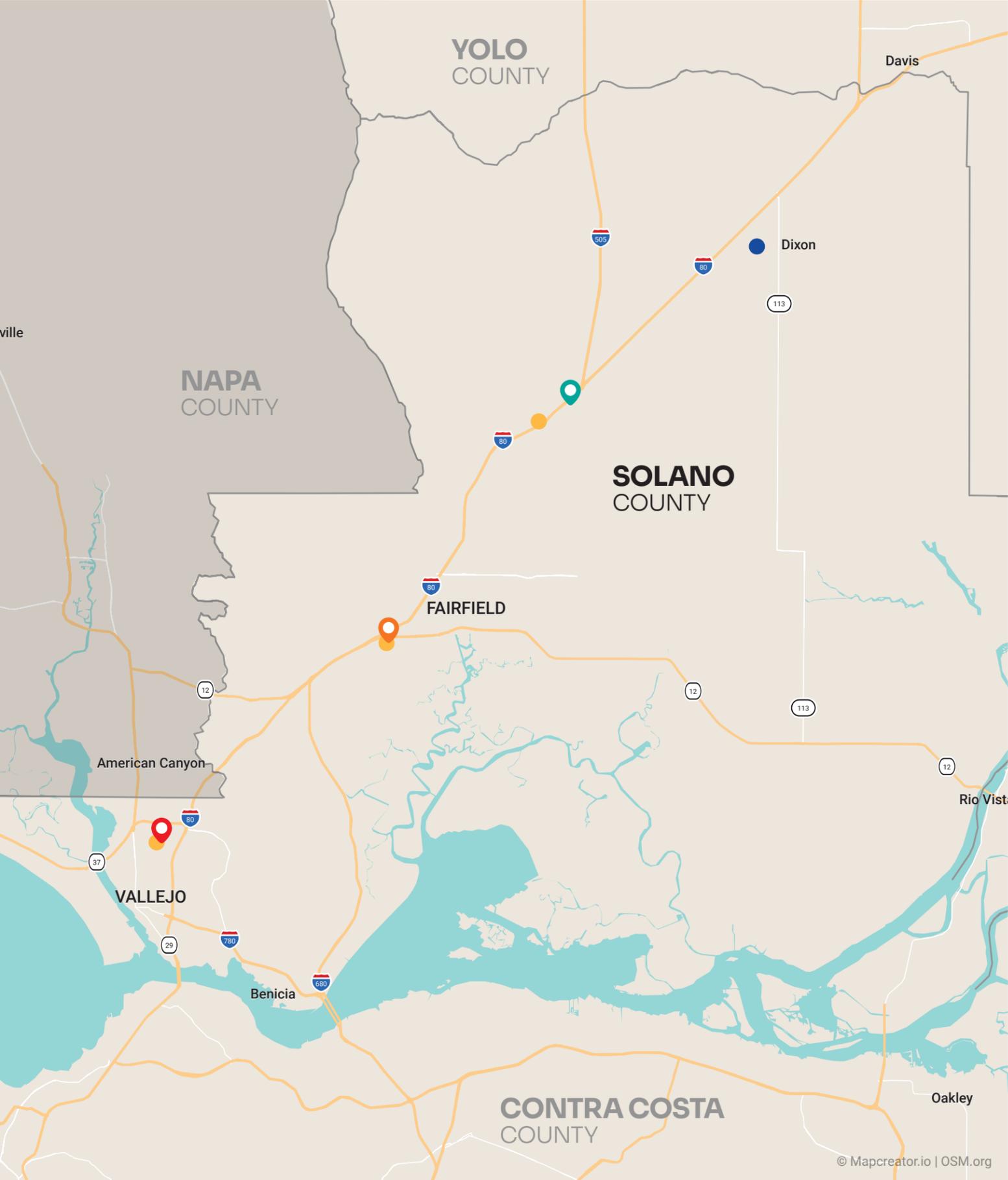
## Hospitals

**Dominican Hospital**  
1555 Soquel Dr.  
Santa Cruz, CA 95065

**Sutter Maternity & Surgery Center**  
2900 Chanticleer Ave.  
Santa Cruz, CA 95065

**Watsonville Community Hospital**  
75 Nielson St.  
Watsonville, CA 95076

# Solano County



### Legend

- Hospitals
- Walk-In Care
- Urgent Care
- Sutter Medical Group Care Centers
- Sutter Medical Group - Solano Care Centers

### Affiliated Medical Groups

Sutter Medical Group

Sutter Medical Group - Solano

When you enroll, you and your covered dependents select a PCP and their medical group, who work together to manage your healthcare needs. Your PCP will refer you to specialty care, X-rays, lab work, and other services as needed to help keep you healthy.

### Care Centers

You have access to conveniently located care centers that provide a wide variety of services. These may include primary care, specialty care, lab and X-ray – all under one roof.

#### Sutter Medical Group

Sutter Medical Plaza Dixon  
125 N Lincoln St., Ste. G  
Dixon, CA 95620

#### Sutter Medical Group - Solano

Sutter Fairfield Medical Campus  
2720 Low Ct.  
Fairfield, CA 94534

Sutter Medical Plaza Vacaville  
770 Mason St.  
Vacaville, CA 95688

Sutter Medical Plaza Vallejo  
100 Hospital Dr., Ste. 200  
Vallejo, CA 94589

### Hospitals

#### Sutter Solano Medical Center

300 Hospital Dr.  
Vallejo, CA 94589

# Sonoma County (partial)



### Legend

- Hospitals
- Urgent Care
- Sutter Medical Group of the Redwoods Care Centers

### Affiliated Medical Groups

#### Sutter Medical Group of the Redwoods

When you enroll, you and your covered dependents select a PCP and their medical group, who work together to manage your healthcare needs. Your PCP will refer you to specialty care, X-rays, lab work, and other services as needed to help keep you healthy.

### Care Centers

You have access to conveniently located care centers that provide a wide variety of services. These may include primary care, specialty care, lab and X-ray – all under one roof.

#### Sutter Medical Group of the Redwoods

- |   |  |
|---|--|
| Airway Drive Care Center<br>3883 Airway Dr.<br>Santa Rosa, CA 95403   | Snyder Lane Care Center<br>5300 Snyder Ln.<br>Rohnert Park, CA 94928 |
| N McDowell Care Center<br>1383 N McDowell Blvd.<br>Petaluma, CA 94954 | Stony Circle Care Center<br>131 Stony Cir.<br>Santa Rosa, CA 95401   |

### Hospitals

- |  |   |
|--|---|
| <b>Sutter Santa Rosa Regional Hospital</b><br>30 Mark West Springs Rd.<br>Santa Rosa, CA 95403 | <b>Novato Community Hospital**</b><br>180 Rowland Way<br>Novato, CA 94945 |
|--|---|

\* Lab or X-ray services not located on-site, but are within close proximity. Your PCP may refer you for these services.  
 \*\*Serving southern Sonoma County

# Accessing Care



## Nurse Advice Line

855-836-3500

The Sutter Health Plan Nurse Advice Line is available 24/7 to help answer questions about medical problems. Registered nurses can help you determine the right level of care for your health needs.



## Video Visits

You have access to video visits through your My Health Online (MHO) account for most of your healthcare needs.

- **24/7 On-Demand With a Sutter Clinician (no appointment needed)**  
Start a video visit right away with the next available Sutter clinician, available for members age 18 months and older.
- **Schedule With Your PCP**  
Available for members age 3 months and older.
- **Book With a Sutter Clinician**  
Schedule a convenient time for you, available for members age 18 months and older.

For more information visit, [sutterhealth.org/video-visits](https://sutterhealth.org/video-visits).



## Sutter Walk-In Care

In the Greater Sacramento Area, members 18 months and older have access to Sutter Walk-In Care for simple, everyday health needs.

For a list of Sutter Walk-In Care locations near you, visit [sutterhealthplan.org/walk-in](https://sutterhealthplan.org/walk-in).



## Urgent Care

For same-day care that's not an emergency, urgent care<sup>2</sup> is available for mild to moderate illnesses and injuries that require immediate attention.

For a list of urgent care centers near you, visit [sutterhealthplan.org/urgent](https://sutterhealthplan.org/urgent).

<sup>1</sup> You can log in to your MHO account to see if your PCP offers video visits. If your provider doesn't participate in MHO or you're a new patient, please contact your PCP's office for video visit options.

<sup>2</sup> Coverage includes urgent care services at in-network facilities while in the Sutter Health Plan service area. Coverage also includes urgent care services at any facility when outside of the Sutter Health Plan service area.



Customer Service **855-315-5800**  
Visit **[sutterhealthplan.org](https://sutterhealthplan.org)**