Sutter Health Plan

Premium Payment Options

You can pay your Sutter Health Plan premiums online or by other methods such as bill pay, check, Automated Clearing House (ACH), and wire. Sutter Health Plan does not accept cash or credit cards.

The address for your premium payment varies by method of payment. Use the following specific information for paying your premiums.

If you have questions, call Sutter Health Plan Customer Service at **855-315-5800**. Customer Service is available 8 a.m. to 7 p.m., Monday through Friday.

ONLINE

1 Initial Premium Payment

Sutter Health Plan Online Payment Center

You can pay your initial binder payment* online through the Sutter Health Plan Online Payment Center at **sutterhealthplan.org/binderpayment**.

2 Monthly Premium Payment

Sutter Health Plan Portal and Online Payment Center

After you register for a Sutter Health Plan portal account, you can pay your monthly premium online in just a few steps. Choose a one-time payment or set up recurring payments.

You only need to log in once. With single sign-on, you can move seamlessly from your portal to the Online Payment Center without an additional login, including employer groups with sub-accounts.

1. **Log in to your portal account**
   - Employer Groups: **shplan.org/employerportal**
   - Individual and Family Plan Subscribers: **shplan.org/memberportal**
2. **Select "Make a Payment"**

   Find it in the Quick Links bar, on your Dashboard or on the View Premium Activity page. You'll be taken directly to the Online Payment Center. Once there, agree to the terms and enter your email address to set up your account. You can then add and save a funding source, make one-time or recurring payments, check payment status and view payment activity.

*If you are submitting a large group payment for multiple sub-accounts, please contact your Sutter Health Plan Account Executive to provide additional remittance information.

BILL PAY

Use the following information with your bank or credit union online banking bill pay service.

Payee Name	Sutter Health Plan
Payee Address	P.O. Box 278136 Sacramento, CA 95827-8136
Payee Telephone Number	855-315-5800

CHECK

Make your check payable to Sutter Health Plan and mail to the appropriate address. Include your Sutter Health Plan account name and account number with your payment.

Standard Mail	Sutter Health Plan P.O. Box 278136 Sacramento, CA 95827-8136
Expedited (Overnight) Mail	Attn: Sutter Health Plan Sutter Health - Deposit Services 3707 Schriever Ave. Mather, CA 95655

ACH

Use the following information for ACH payments. Contact your bank or credit union directly or consult your online banking service about ACH payments and any associated fees.

The routing number for ACH payments is different than the routing number for wire transfers.

Payee Name	Sutter Health Plan
Bank Name	JP Morgan Chase
ABA/Routing Number for ACH	322271627
Bank Account Number	529062369

WIRE

Use the following information for wire transfers. Contact your bank or credit union directly or consult your online banking service about wire transfers and any associated fees.

The routing number for wire transfers is different than the routing number for ACH.

Payee Name	Sutter Health Plan
Bank Name	JP Morgan Chase
ABA/Routing Number for Wire	021000021
Bank Account Number	529062369