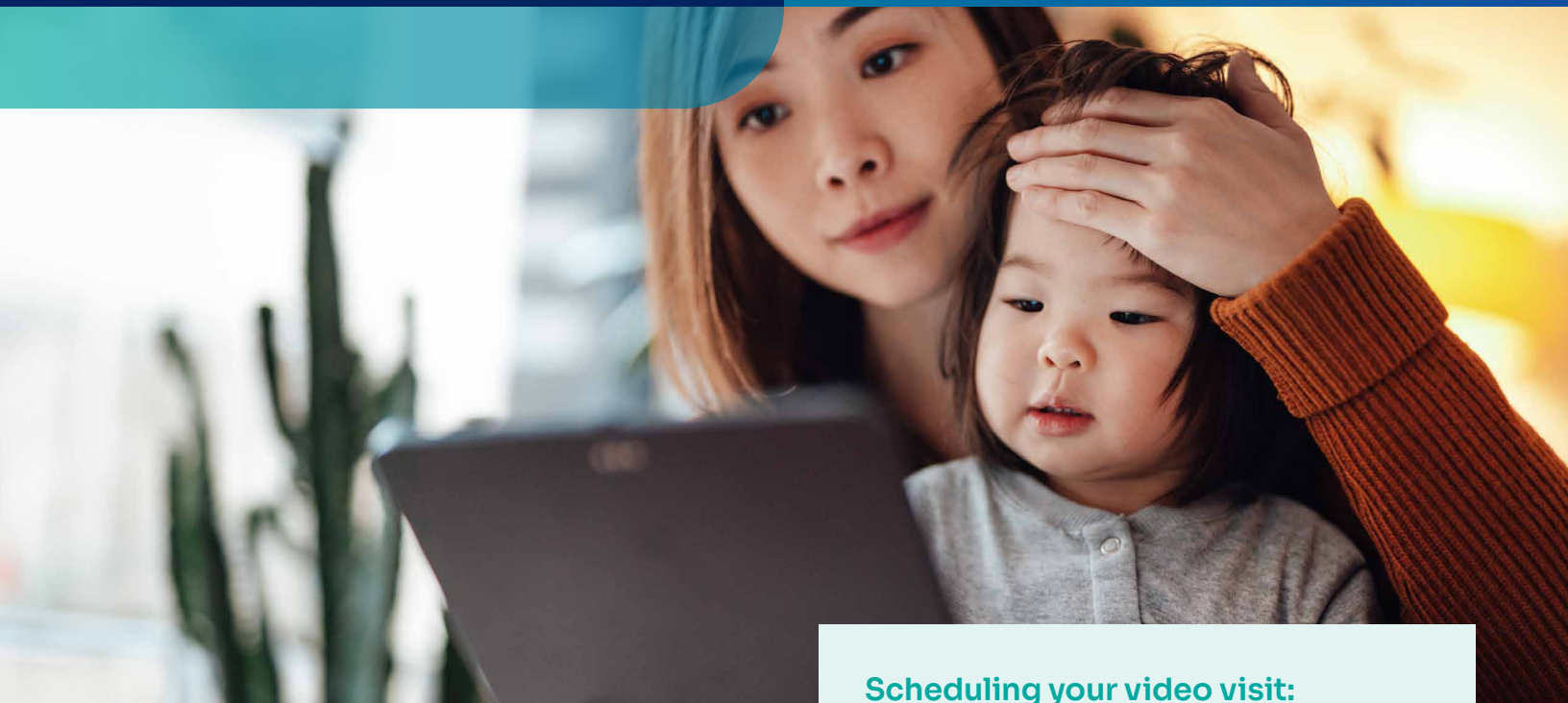


# Video Visits

## Convenient Virtual Care



You have access to video visits through My Health Online (MHO)<sup>1</sup> for most of your healthcare needs.



### With a Primary Care Physician (PCP)

Members age 3 months and older can book video visits with their PCP<sup>2</sup>.



### With a Sutter Clinician

Members age 18 months and older can book video visits with a Sutter clinician.

<sup>1</sup> Enroll and activate your MHO account by visiting [mho.sutterhealth.org](https://mho.sutterhealth.org).

<sup>2</sup> Log in to your MHO account to see if your PCP offers video visits. If your provider doesn't participate in MHO or you're a new patient, please contact your PCP's office for video visit options.

### Scheduling your video visit:

Sign in to your MHO account and select "**Schedule an Appointment.**"

- For a visit with your PCP, choose "**Schedule With a Clinician You've Seen Before.**"
- If you need same-day care, select "**Same Day Care**" to see a clinician through Sutter Walk-In Care.

Please note: You must be physically located in California during your appointment.

**Download the My Health Online mobile app available on the Apple App Store and Google Play.** The app provides the best experience but you can also use your computer.



Customer Service **855-315-5800**  
Visit [sutterhealthplan.org](https://sutterhealthplan.org)

 **Sutter Health Plan**