DEVELOPING DRIVER DIAGRAMS

Building a Theory of Improvement

ABOUT THE COURSE

A Driver Diagram is a simple and useful planning tool that enables a team to visualise the underlying drivers that are necessary and sufficient for achieving the intended outcome and to identify improvement strategies towards the achievement of the goals for the project.

It is effective in engaging stakeholders or teams to think systematically about the challenges involved or the environment they wish to improve and to develop the strategies or improvement ideas together.

Ultimately, the driver diagram helps the team to understand where they are going in their work or improvement journey, with a clear link between action and effect.

VISUALISE DRIVERS

Driver diagrams allows you and your team to:

- Understand the system or environment where the improvement takes place
- Identify and organise their 'drivers' and change strategies
- Define appropriate measures for monitoring
- Communicate the shared knowledge and the desired changes visually to various stakeholders in your organisation succinctly

LEARNING OBJECTIVES

At the end of the workshop, participants will be able to:

- Have deeper understanding of the use of a Driver Diagram and its essential elements
- Demonstrate the know-how in creating a driver diagram by:

  - Developing the overall goal statement and high-level measures
  - Developing primary and secondary drivers
  - Developing measures and their targets
  - Implementing pilots and avoiding pitfalls

TARGET AUDIENCE

Staff who are at a supervisory, managerial level or involved in programmes/ initiatives at the system/organisation-level, including:

- Doctors
  (Resident/Registrar and above)
- Administrators
  (Assistant Manager and above)
- Senior Nursing & Allied Health Staff

COURSE DURATION

0.5 days

PRE-REQUISITES

There are no pre-requisites for this course.

SCAN ME

For enquiries, kindly visit our website at:

https://corp.nhg.com.sg/QnS/Pages/Training.aspx

Or email us at: ihq@nhg.com.sg