

MEDICATION SAFETY (BASIC)

Enhancing Safe Medication Practices

ABOUT THE COURSE

This workshop offers a broad perspective of medication safety and equips front-line healthcare providers with the basic knowledge and skills for improving medication safety in their workplaces.

Participants will learn how medication errors occur, how to report and learn from medication-related incidents, and how to formulate effective system-level solutions in medication use/handling processes.

LEARNING OBJECTIVES

At the end of the workshop, participants will:

- ▶ Have a broad perspective of medication safety in the processes of medication management and use
- ▶ Be equipped with the fundamental knowledge and skills to:

- Understand why medication errors can occur and know the different types of human errors
- Understand the importance of recognising, speaking up, proactive reporting, and thorough analysis of unsafe medication practices, medication errors, and near-misses
- Write an incident report
- Understand "Just Culture"
- Learn from errors, improve current processes and prevent recurrence
- Engage patients and caregivers in safe medication use
- Use established communication tools for routine patient care scenarios and activities



TARGET AUDIENCE

All staff including:

- Pharmacy Technicians
- Pharmacy Assistants
- Senior Enrolled Nurses
- Enrolled Nurses

COURSE DURATION

1 day

PRE-REQUISITES

There are no pre-requisites for this course.

SCAN ME



For enquiries, kindly visit
our website at:

<https://corp.nhg.com.sg/QnS/Pages/Training.aspx>

Or email us at: ihq@nhg.com.sg

