

UNDERSTANDING THE ACCREDITATION STANDARDS IN HEALTHCARE

Steps Towards Attaining a Desired and Achievable Level of Performance

(Formerly the SARU Course)

ABOUT THE COURSE

This course aims to help staff understand the intent and scientific evidence behind the standards and how to use the standards to guide the processes of clinical care and other supporting functions.

Standards of care, whether national or international, voluntary or mandatory, are important to define what constitutes acceptable level of quality and safe care.

Standards are based on scientific evidences and represent best practices that are widely used by healthcare professionals. The use of standards in daily clinical practice helps to provide better outcomes for everyone in the system, reduce risks and optimise the use of limited resources.

LEARNING OBJECTIVES

At the end of the programme, participants will be able to:

- ▶ Understand the intent and scientific evidence behind standards
- ▶ Implement standards using shared tips and pitfalls
- ▶ Apply standards, including in specific contexts, situations or patient groups where relevant
- ▶ Use suggestions provided on how to check for compliance and improvement opportunities after implementation

TARGET AUDIENCE

All staff including:

- Team Leads
- Managers
- Head of Departments
- Champions for Selected Areas
(e.g. Medication Management, Facilities Management, Quality and Safety)

COURSE DURATION

0.5 days

PRE-REQUISITES

Participants should read the materials provided and familiar themselves with the required standards prior to attending the course.

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For enquiries, kindly visit
our website at:

<https://corp.nhg.com.sg/QnS/Pages/Training.aspx>

Or email us at: ihq@nhg.com.sg.



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