

Clinical Risk Management

From Risk to Resilience in Healthcare

PROGRAMME DESCRIPTION

Clinical Risk Management (CRM) is a systematic approach to identifying, assessing, and reducing risks that may cause harm to patients, staff, or the organisation during the delivery of healthcare. It focuses on preventing adverse events by strengthening systems, processes and safeguards rather than assigning individual blame.

CRM includes activities such as incident reporting and analysis, root cause analysis (RCA), risk assessment and mitigation planning, monitoring safety indicators, implementing preventive controls and learning from near-misses and adverse events. It adopts a proactive and structured method to manage uncertainty and improve patient safety.

Having a good clinical risk management enables organisations to protect patients by reducing preventable harm, complications, and adverse events, improves quality of care by identifying system weaknesses and drives continuous improvement, promotes a safety culture by encouraging transparency, reporting, and learning instead of blame, enhances organisational accountability by supporting governance, compliance, and regulatory standards and reduces financial and reputational risk by preventing costly litigation, prolonged hospital stays, and loss of public trust.

*Basic familiarity with healthcare workflows and patient care environments is recommended. Generic knowledge of risk management will be an added advantage



DURATION: 0.5 DAYS

LEARNING OUTCOMES

By the end of the programme, participants will be able to:

- Understand clinical risk management
- Recognise and identify common clinical risks and contributing factors in healthcare settings.
- Apply basic risk management tools to assess, prioritize, manage patient safety risks and apply appropriate risk reduction strategies.
- Understand various methodologies in mitigating risks
- Contribute effectively to incident reporting, root cause analysis, and system improvement efforts.



TARGET AUDIENCE

This course is aimed at all healthcare staff who have an interest in or responsibility for patient safety and incident management, including:

- Doctors
- Nurses
- Allied Health Professionals
- Managers
- Quality & Patient Safety Personnel
- Suitable for both clinical and non-clinical staff involved in patient care processes.

ABOUT THE ORGANISER

Officially established on 19 July 2002, the NHG College plays an instrumental role in facilitating the continuous learning and development of our workforce, as well as, promoting systems improvement and driving leadership development in NHG Health. NHG College collaborates with renowned institutions and industry partners to build the pipeline and collective capacities of our leaders, educators, healthcare professionals and staff to support NHG Health in serving and managing the health of our patients and the population.

For enquiries on patient safety and quality improvement courses, please visit our website by scanning the QR code below or email us at: nhggroup.college@nhghealth.com.sg

