

Developing Driver Diagrams

Building a Theory of Improvement

PROGRAMME DESCRIPTION

A Driver Diagram is a simple and useful planning tool that enables a team to visualise the underlying drivers that are necessary and sufficient for achieving the intended outcome and to identify improvement strategies towards the achievement of the goals for the project.

It is effective in engaging stakeholders or teams to think systematically about the challenges involved or the environment they wish to improve and to develop the strategies or improvement ideas together.

Ultimately, the driver diagram helps the team to understand where they are going in their work or improvement journey, with a clear link between action and effect.

A driver diagram allows you and your team to:



1. Understand the system or environment where the improvement takes place



2. Identify and organise their 'drivers' and change strategies



3. Define appropriate measures for monitoring



4. Communicate the shared knowledge and the desired changes visually to various stakeholders in your organisation succinctly



DURATION: 0.5 DAY

LEARNING OUTCOMES

At the end of the programme, participants will be able to:

- Understand the use of a Driver Diagram and its essential elements
- Learn how to create a driver diagram by:
 - Developing the overall goal statement and high-level measures
 - Developing primary and secondary drivers
 - Developing measures and their targets
 - Implementing pilots and avoiding pitfalls



TARGET AUDIENCE

Staff who are at a supervisory or managerial level or involved in programmes/initiatives at the system/organisation-level, including:

- Doctors (Resident/Registrar and above)
- Nursing (Senior Staff Nurse and above)
- Allied health professionals (Senior Allied Health Staff and above)
- Pharmacists (Senior pharmacists and above)
- Administrators (Managers and above)

ABOUT THE ORGANISER

Officially established on 19 July 2002, the NHG College plays an instrumental role in facilitating the continuous learning and development of our workforce, as well as, promoting systems improvement and driving leadership development in NHG Health. NHG College collaborates with renowned institutions and industry partners to build the pipeline and collective capacities of our leaders, educators, healthcare professionals and staff to support NHG Health in serving and managing the health of our patients and the population.

For enquiries on patient safety and quality improvement courses, please visit our website by scanning the QR code below or email us at: nhggroup.college@nhghealth.com.sg

