

# Medication Safety(Basic)

## Enhancing Safe Medication Practices

### PROGRAMME DESCRIPTION

This programme offers a broad perspective of medication safety and equips front-line healthcare providers with the basic knowledge and skills for improving medication safety in their workplaces.



**DURATION: 1 DAY**

Participants will learn how medication errors occur, how to report and learn from medication-related incidents, and how to formulate effective system-level solutions in medication use/handling processes.

### LEARNING OUTCOMES

At the end of the programme, participants will be able to:

- Have a broad perspective of medication safety in the processes of medication management and use
- Understand why medication errors can occur and know the different types of human errors
- Understand the importance of recognising, speaking up, proactive reporting, and thorough analysis of unsafe medication practices, medication errors, and near-misses
- Write an incident report
- Understand "Just Culture"
- Learn from errors, improve current processes and prevent recurrence
- Engage patients and caregivers in safe medication use
- Use established communication tools for routine patient care scenarios and activities



## TARGET AUDIENCE

- Pharmacy Technicians
- Pharmacy Assistants
- Senior Enrolled Nurses
- Enrolled Nurses

## ABOUT THE ORGANISER

Officially established on 19 July 2002, the NHG College plays an instrumental role in facilitating the continuous learning and development of our workforce, as well as, promoting systems improvement and driving leadership development in NHG Health. NHG College collaborates with renowned institutions and industry partners to build the pipeline and collective capacities of our leaders, educators, healthcare professionals and staff to support NHG Health in serving and managing the health of our patients and the population.

For enquiries on patient safety and quality improvement courses, please visit our website by scanning the QR code below or email us at: [nhggroup.college@nhghealth.com.sg](mailto:nhggroup.college@nhghealth.com.sg)

