

# BECOMING A PATIENT SAFETY LEAD

## Moving Beyond Basics of Patient Safety to Ensure Safer Care

*(Formerly The Patient Safety Intermediate Course)*

### ABOUT THE COURSE

This workshop goes beyond the basics, to equip and expand the pool of Patient Safety Officers or equivalent with adequate knowledge and skills to strongly support organisation leadership in the quest for high reliability and resilience.

Participants will apply the principles of human factors, reliable systems and critical analytical skills to identify unsafe areas and practices, so as to bring about cluster-wide change by creating a culture of safety through collaboratives (large scale cross-institutional Quality Improvement projects) and using relevant tools and techniques to create reliable systems.

Participants will also learn about the links between clinical risks and patient safety as well as the challenges that new technologies bring, impacting safe care and communication.

#### Participants are expected to:

- Read the pre-reading material for all 5 modules
- Complete 2 Self-Assessment Surveys on safety attitude and safety behaviour prior to Module 1
- Complete pre-course assignments for Modules 2, 3 and 4
- Meet their institution's Quality Director or nominee to complete the Module 4 assignment

### LEARNING OBJECTIVES

**At the end of the programme, participants will be able to:**

- Gain insights, knowledge and skills to create patient safety culture and reliable systems
- Understand the importance of clear, concise and standardised communication and teamwork
- Understand the use of systems-based approach in ensuring patient safety

- Understand and apply human factors and models in day-to-day operations
- Understand the approach, knowledge and skills to develop and implement strategic patient safety plans
- Understand the principles of large-scale improvements to bring about necessary cluster-wide changes without compromising patient safety

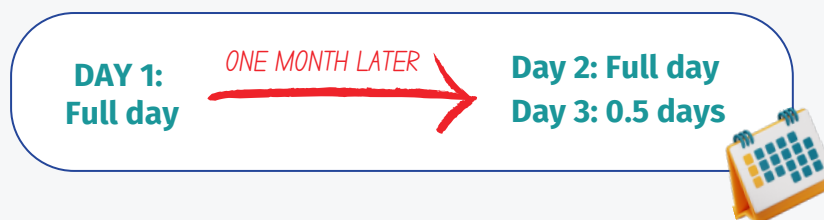
## TARGET AUDIENCE

**All staff including:**

- Staff designated to carry out patient safety officer roles or equivalent and those with potential to lead patient safety initiatives
- Staff who work with quality departments or equivalent
- Staff who are at supervisor or managerial level and are involved in patient safety management or are passionate about patient safety and wish to make their institutions ultra-safe and move towards "Zero Harm"

## COURSE DURATION

2.5 days



## PRE-REQUISITES

1. Participants must have attended a basic Patient Safety Workshop (e.g. Patient Safety Foundation Course and/or equivalent such as the Institute for Healthcare Improvement (IHI) Online Open School Patient Safety Modules).
2. Exposure to patient safety-related work in the institution/hospital is an added advantage.

**SCAN ME**



For enquiries, kindly visit our website at:

<https://corp.nhg.com.sg/QnS/Pages/Training.aspx>

Or email us at: [ihq@nhg.com.sg](mailto:ihq@nhg.com.sg)