

QUALITY IMPROVEMENT(QI) ESSENTIALS FOR HEALTHCARE PROFESSIONALS

The Basic Toolkit for a QI Journey *(Formerly the QI Tools Course)*

ABOUT THE COURSE

The 'Quality Improvement Essentials For Healthcare Professionals' course will equip participants with the basic principles and tools needed to support changes in clinical practice and process improvements. It will help participants to advance their personal development, so that they can work more confidently, efficiently and effectively in the evolving healthcare environment.

LEARNING OBJECTIVES

At the end of the programme, participants will be able to:

- ▶ Understand and apply quality improvement principles
- ▶ Learn the basics of quality improvement diagnostic tools: Ideal Team Composition, Flow chart, multi-voting, Ishikawa (fish bone) diagram, Pareto chart and Run chart
- ▶ Understand the Model for Improvement (MFI) and the steps involved in the improvement cycle
- ▶ Develop appropriate solutions/ Interventions and prioritise them



TARGET AUDIENCE

All staff who wish to learn the basics of Quality Improvement including:

- Doctors
- Nurses
- Administrators
- Allied Health Professionals
- Ancillary Staff

COURSE DURATION

1 day

PRE-REQUISITES

There are no pre-requisites for this course.

SCAN ME



For enquiries, kindly visit
our website at:

<https://corp.nhg.com.sg/QualityImprovement/Pages/Training.aspx>

Or email us at: ihq@nhg.com.sg

