

# Volunteer Ambassadors

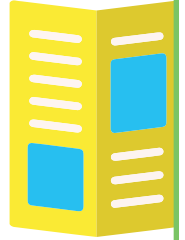
## Work Well in a Team

- Things run smoother when we work together.
- Open and transparent communication.
- Leverage each other's strengths.



## Provide Accurate Information

- Keep a copy of programs, schedules, or maps.
- If you don't know, find someone to ask.
- Having additional resources can enhance visitor experience.



## Greet and Talk to Visitors

- Say hello! Ask if people need help.
- Be visible.
- Initiate conversation and actively listen.



## Help Answer Questions

- Including parking, directions, and public transit.
- Keep maps or notes with you to help.
- Use landmarks, signage, and key locations.



## Create a Welcoming Environment

- Smile!
- Give visitors time and attention.
- Foster inclusivity by making visitors feel valued.



## Know How to Handle Issues

- Know what you can do, and when to escalate.
- Keep your list of contacts handy.
- Stay calm, patient, and attentive.



## Communicate Clearly

- In both words and actions.
- Use maps, programs, or visual aids to help.
- Ask clarifying questions and follow up after.



Volunteer ambassadors play an essential role in our events, and we appreciate your commitment and experience. With your help we can leave our visitors with a great impression of Saskatchewan!

### Event Information

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### Important Things to Remember

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### Other Information

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