

PROGRAM GUIDELINES

Marketing and Events Partnership Program Fall 2024

Program Overview:

The Marketing and Events Partnership Program (MEPP) provides the opportunity for provincial tourism-focused businesses and organizations to partner with Tourism Saskatchewan. The program supports the promotion of <u>market-ready</u> tourism products, services, attractions, and events to audiences within and outside of the province. The program also supports the creation of quality content marketing assets.

Support is available through the following categories:

- Content Development
- Digital Marketing and Development
- Traditional Media Advertising
- Marketplace Tradeshow (Outfitters)

Assistance:

- The program is competitive and application based. Exceptional applications from approved partners may receive up to \$15,000 in support.
- Applications submitted without a marketing plan or supplier quotes will not be considered for funding support.

Eligible Applicants:

- Legally registered Saskatchewan-based tourism organizations that have been in operation on or before August 1, 2023.
- Incorporated community non-profit organizations.
- Urban and rural municipalities.
- Indigenous, First Nations and Métis communities/groups.
- Community associations.
- Resort Accommodations offering experiences and packages...
- Private operators.
- All eligible applicants must be in good standing with Tourism Saskatchewan and all Government of Saskatchewan ministries, Crown Corporations and agencies.

Ineligible Applicants Include:

- Charity fundraisers
- Retail businesses and consortiums
- Anniversaries, reunions, and homecomings
- Canada Day celebrations
- Seminars and clinics
- Religious and political gatherings
- Accommodations
- Restaurants, nightclubs & bars
- Regional parks and privately-owned campgrounds
- Travel agencies

- Golf courses
- Farmer's Markets
- Applicants with an active MEPP agreement

Program Requirements:

- Marketing and content development activities must promote a tourism business, attraction, experience, festival or event. Packaged activities and travel offers are preferred.
- Preference will be given to applicants who demonstrate a commitment to digital marketing, content development and have identified their target market.
- Traditional Media Advertising activities must occur at least 40 km outside of the business/event/organization's location and be designed to attract tourists to the promoted event, business, attraction or experience.
- Traditional Media Advertising will only be considered for support as part of a larger marketing plan.
- Activities proposed for support must take place between November 1, 2024 and October 31, 2025.

Ineligible Expenses:

- All product, experience development and infrastructure costs. Such requests should be directed to Tourism Saskatchewan's Tourism Development Program.
- Any expenses subsidized fully or partially by other programs offered by Tourism Saskatchewan or any Government of Saskatchewan ministry, Crown Corporation or agency.
- Taxes, such as GST and PST.
- Capital assets video production or photography equipment, software, private highway signs, display units and other associated marketplace items and operating costs.
- Services or work directly undertaken or provided by the applicant, such as salaries and benefits, travel costs or sales to a third-party supplier.
- Services or work provided by applicant's family members, current employees, the business owner or business partner as sub-contractors or service providers.
- In-kind contributions (e.g. travel time or travel expenses to accompany a third-party supplier, food, or accommodations for a third-party supplier).
- Commercial sales and/or promotion of real estate.
- Prizes, giveaways, and merchandise.
- Salaries, wages, and management fees.
- Mobile app creation and development.
- Domain registration and monthly hosting fees.
- Logo/brand development costs.
- Research subscriptions.
- Self-published marketing material (such as, but not limited to, posters, brochures, signs, handbills, tickets, rack cards and event programs).
- Self-promotion of consumer marketplace attendance.
- License fees.

Application and Evaluation Process:

- The MEPP 2024 Fall Intake will close at 5:00 p.m. CST October 9, 2024.
- New and Returning Applicants to start an application, click here.
- If you have questions about the MEPP application, please reach out to MEPP@tourismsask.com.
- Online application forms must be completed by 5:00 p.m. CST October 9, 2024. An example of the application can be found here. Please note, only applications submitted online will be accepted. No other format will be accepted. Only one application per applicant will be considered.

- Preference will be given to applications that include a fully developed, evidence-based marketing plan. Review the <u>Marketing Plan Criteria</u> provided for MEPP applicants to ensure you meet the market planning requirement.
- Tourism Saskatchewan reserves the right to postpone or suspend MEPP without notice.
- Tourism Saskatchewan reserves the right to validate the qualifications for third-party service providers before services are rendered.
- Applications will be reviewed by the Marketing and Events Program Adjudication Committee for: Marketing plan quality and ROI, digital presence, supplier integrity, applicant financial commitment to marketing activities.
- All applicants will receive a response within two months of the program's closing date.

Table A - MEPP 2024 Eligible Expenses

Funding Support Category	Marketing Activities Eligible for Funding Support
Content Development Description: Development activities that result in visual or written content for business website development, online presence development, advertising and promotional materials.	Content Asset Creation Written content, photography, and videography. Includes: • Video production services (pre and post).
	Social Media Content Creation and Account Management (supplier-managed)
	 Social media page account creation, page set-up and design for Facebook, Instagram, YouTube and LinkedIn.
Supplier Requirements: All eligible activities must be delivered through a qualified third-party service provider.	 Monthly cost to have a qualified supplier create, schedule, and post content on behalf of the business, on their social media pages.
	Content Strategy Development
	 Costs related to the development of an evidence-based strategic plan specific to social media activities for business accounts (excludes consultancy fees and market research costs).
	Social Media Influencer Campaigns
	 Costs related to the creation and delivery of an Influencer's social media campaign.

Marketing Activities Eligible for Funding Support

Set-up costs and campaign management fees for all items

Digital Marketing and Development

Description:

Digital marketing activities that promote marketing channels owned by the business such as the business website, landing pages and social media pages or channels.

Marketing development activities that improve business online presence in the areas of website user experience, social audience engagement, and online reviews.

Supplier Requirements:

Activities can be managed and delivered either in-house **or** through a qualified third-party service provider.

Targeted Digital Advertising Campaigns

Display or video advertising on websites that target a defined consumer audience.

Search Engine Marketing Campaigns (SEM)

Online search advertising such as Google Ads.

Social Media Marketing Campaigns (SMM)

Social media advertising such as Facebook ads and/or boosts.

Search Engine Optimization (SEO)

Online Software Platform Subscriptions (Self-managed)

Annual and semi-annual subscriptions to online software platform services that help the business self-manage day-to-day tasks related to customer engagement and business reputation:

- Customer Relations/Feedback Management e.g. MailChimp, Constant Contact, SurveyMonkey.
- Social Media Account Management e.g. Hootsuite, HubSpot.

Online Reputation Management, including account set- up and platform orientation (onboarding) fees.

Website Development

- Website build or rebuild.
- Mobile website upgrades.
- Website content updates (includes translation costs).

User-experience upgrades such as: website add-ons/plugins enabling customer interactions with the business website in real- time (e.g.. online reservations, booking and payment).

Website content management services

(Excluding domain registration and monthly hosting fees)

Online Software Platform Management (Supplier-managed)

 Monthly cost to have an eligible subscription based online software platform managed by a qualified supplier on behalf of the business.

Digital Marketing Strategy Development

Costs related to the development of an evidence-based strategic plan specific to Digital Marketing activities (excludes consultancy fees and market research costs).

Funding Support Category

Traditional Media Advertising

Description:

Marketing activities that promote your tourism business. These activities **must** be part of an integrated, multi-faceted marketing campaign that includes eligible Digital Marketing activities.

Supplier Requirements:

Activities **must** be delivered through a qualified third-party service provider.

Maximum Support Level: up to 50%

Marketing Activities Eligible for Funding Support

- Television Commercials (includes online pre-roll video ads).
- Radio Commercials.
- Display Ads in publications (Newspapers, Magazines, Periodicals, etc.).
- Billboards Standard & Digital (includes production and placement costs where applicable).

Funding Support Category

Marketplace Tradeshows (outfitters)

Description:

Attendance at consumer marketplace events or tradeshows for up to two attendees.

Supplier Requirements:

Asset development activities **must** be delivered through a qualified third-party service provider.

Maximum Support Level:

up to \$3,000 per show

Marketing Activities Eligible for Funding Support

Attendance costs:

- Booth space rental.
- Booth furnishings rental.
- Transportation.
- Accommodations (individual).
- Meals.

Display booth asset

development:

Display unit design and artwork costs.

Associated costs/service fees:

- Advance booking deposit fees.
- Advance shipping costs and onsite storage of display units.