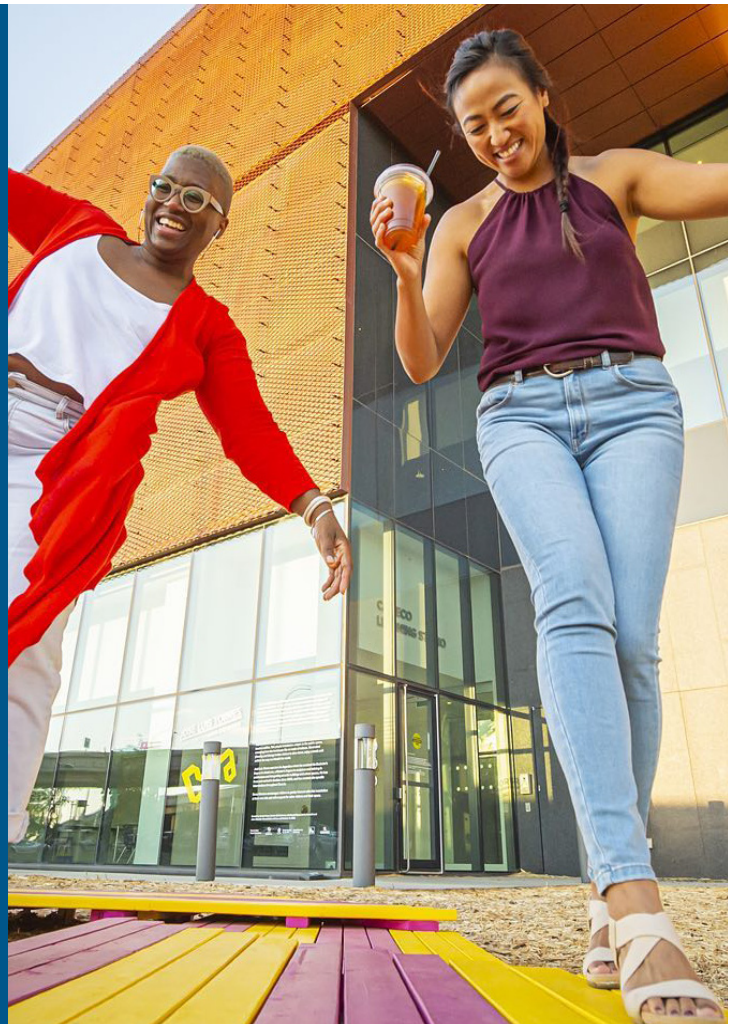


BUILDING SASKATCHEWAN'S TOURISM WORKFORCE: Work Readiness Credential Pilot Program

To compete successfully in a globally competitive environment, an adequate supply of skilled workers is critical. As the tourism and hospitality industry in Saskatchewan grows, so does the shortage of employees with the knowledge, skills and attitudes to fill current and projected job vacancies.

To help address this need, Tourism Saskatchewan is partnering with settlement and employment organizations across the province to offer tourism specific Work Readiness Credentials through Emerit.



TRAINING BY INDUSTRY FOR INDUSTRY

Emerit training and certifications are based on National Occupational Standards (NOS) and are validated by thousands of tourism professionals working across Canada. Emerit programs reflect the most current skills, knowledge, and practices required to ensure Canada's tourism workforce remains a competitive world leader.

SUPPORTING SASKATCHEWAN TALENT

The Work Readiness Credential consists of two training components and two exams.

Participants start by completing Workplace Essentials, which consists of nineteen modules covering Canadian workplace culture, communication skills, professionalism, and customer service. Following which, one of three occupation-specific training courses can be selected: Front Desk Agent, Housekeeping Room Attendant or Line Cook. Once both courses are complete, participants write an all-skills exam and an occupation specific micro-exam to achieve their credential.

The goal of this program is to develop interest in the industry and nurture untapped talent in Saskatchewan communities by providing a credential to encourage frontline careers in tourism. Funding for participants is supported by the Ministry of Immigration and Career Training.

INTERESTED IN CONNECTING WITH FUTURE EMPLOYEES?

The Workplace Readiness Credential Pilot Program is currently being offered through partnerships with organizations in Saskatoon, Regina, Moose Jaw, North Battleford and Balcarres.

Tourism Saskatchewan's Workforce Development team is looking for opportunities to connect successful participants with industry in these regions. To learn more, contact: training@tourismsask.com