

# INTERNATIONAL SERVICES



World-class care  
from one of America's  
top hospitals



UCSF Medical Center is among the  
Nation's Best Hospitals

**UCSF** Health

“The International Services team at UCSF Health has been amazing! I was set up with care that meets my needs and scheduled in an extremely timely fashion. They respond to emails promptly and truly listens to my needs as an international patient.”

**Neurology patient**  
Canada



- 1 [International Services](#)
- 2 [UCSF Health by the Numbers](#)
- 4 [World-Class Care for Adults](#)
- 8 [World-Class Care for Children](#)
- 11 [Advancing Health Worldwide](#)
- 12 [Access Our World Class Care](#)

# Contents

# INTERNATIONAL SERVICES



## 88 COUNTRIES

To date, patients from 88 countries have benefited from UCSF Health's world-class care coupled with concierge international services tailored to those patients' individual and cultural needs.



### Personalized, compassionate service

All patients receive care in an environment that respects diverse cultural traditions and backgrounds. For each patient and his or her family, a dedicated senior patient liaison coordinates care with our premier physicians and assists with any special needs before, during or after the visit, including recommending the following services:



INTERPRETERS AND TRANSLATION SERVICES



SPIRITUAL AND RELIGIOUS GUIDANCE



ACCOMMODATIONS AND LODGING



RESTAURANTS AND SHOPPING



TRANSPORTATION



BANKING

“We are grateful to the international team. From our initial contact with the liaison, they were professional, prompt, helpful and kind. Trying to arrange a surgery in a foreign country was daunting but they made the process smooth. Everything was done in an efficient manner.”

**Patient from**  
Australia



# UCSF HEALTH BY THE NUMBERS



## EXCEPTIONAL NURSES

UCSF is among only 10 percent of American hospitals to earn the prestigious Magnet designation for excellence in nursing from the American Nurses Credentialing Center.



## Top 20

Ranked among the best hospitals in the U.S. (UCSF Health)\*

1 (tied)

Ranking among adult hospitals in California (UCSF Health)\*

1,507

Licensed beds (adults & children)

3,567

Physicians

7,155

Nurses

17,106

Employees

2,577

Babies delivered at UCSF Birth Center

52,953

Surgical Procedures

44,598

Hospital admissions

104,396

Emergency Department Visits

1,950,792

Outpatient visits

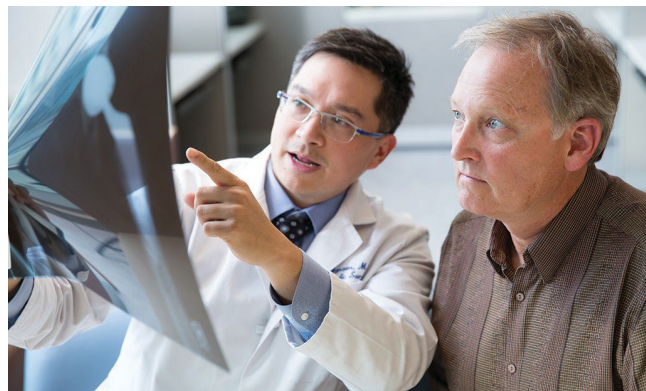
All numbers are from FY25. Except where noted, all numbers reflect combined totals for UCSF Health and UCSF Benioff Children's Hospitals.

\*U.S. News & World Report, 2025-26 Best Hospitals Honor Roll

## Six Nobel Prize Winners



UCSF has been home to a total of six Nobel laureates in Physiology or Medicine. They are J. Michael Bishop and Harold E. Varmus (1989), Stanley Prusiner (1997), Elizabeth Blackburn (2009), Shinya Yamanaka (2012) and David Julius (2021).



# WORLD-CLASS CARE FOR ADULTS



## UCSF Medical Center is among the Nation's Best Hospitals

**#1 in the U.S.  
for the number  
of brain tumor  
patients treated**

### **Neurology and neurological surgery**

Ranked #2 in the nation for neurology & neurosurgery according to U.S. News & World Report's 2025-26 Best Hospitals publication, the neurologists and neurosurgeons of the UCSF Medical Center work collaboratively to translate discoveries in the lab into new and more effective treatments for patients with even the most complex brain disorders. Using the most advanced imaging and diagnostic techniques available, our specialists treat a broad range of neurological conditions, including epilepsy, movement disorders, Parkinson's disease, multiple sclerosis, brain tumors and more.

For more than 20 years, UCSF has received more National Institutes of Health (NIH) funding for neurology and neurosurgery research than any other hospital in the United States. With one of the largest brain tumor program in the nation, the largest stroke and cerebrovascular program in California, and more epilepsy surgeries performed than any other center in the West, the neurology and neurosurgery team at UCSF continually pushes the frontiers of brain medicine to improve the lives of our patients.

"I highly appreciated the coordination and support given. Their empathy toward the patient and professionalism gave me the confidence that UCSF is the right, high quality hospital that I can trust."

**Neurosurgery patient**  
China

## The UCSF Weill Institute for Neurosciences



The UCSF departments of neurology, neurological surgery and psychiatry comprise the UCSF Weill Institute for Neurosciences. The institute is fostering the next generation of innovative collaborations among neurologists, neurosurgeons, psychiatrists, neuroradiologists, neurointerventional radiologists and neuro-oncologists. The UCSF Weill Institute leverages UCSF's unrivaled bench-to-bedside excellence in the neurosciences.

## Cancer care

The UCSF Helen Diller Family Comprehensive Cancer Center builds on UCSF's long tradition of excellence in cancer research, including the Nobel Prize-winning work of J. Michael Bishop and Harold Varmus. The National Cancer Institute has designated UCSF a Comprehensive Cancer Center. In addition, UCSF is ranked #1 in California and #7 in the U.S. for cancer care according to U.S. News & World Report's 2025-26 Best Hospitals rankings. We have expertise in all types of cancer and treatment approaches, including:

- Blood cancer
- Breast cancer
- Colorectal cancer
- Endocrine cancer
- Gastrointestinal/pancreatic cancer
- Gynecologic cancer
- Head and neck cancer
- Integrative oncology
- Liver cancer
- Lung cancer
- Neurologic cancer
- Radiation oncology
- Skin cancer
- Soft tissue and bone cancer
- Urologic cancer

Our treatment options – many of which are available in very few hospitals in the world – include the most advanced surgeries, radiotherapies, chemotherapies and immunotherapies. Our state-of-the-art molecular profiling enables us to target many of these treatments to a tumor's specific genetic profile. For patients who don't respond to standard treatment, we are actively involved in more than 250 cancer-specific clinical trials, spanning all cancer types. Our pioneering Symptom Management Service has led the way in addressing issues such as pain, fatigue and depression.

“Throughout our communication I felt not only strong professionalism but also warm, sincere human support, which means a lot to our family.”

**Cancer patient** Lithuania



## Orthopaedics

UCSF Health is ranked #6 in the nation in orthopaedics according to U.S. News & World Report's 2025-26 Best Hospitals rankings. We are one of the nation's leaders in National Institutes of Health (NIH) research funding – continually advancing surgical techniques and devices that improve the quality of our patients' lives. Our Institute for Global Orthopaedics and Traumatology is a groundbreaking initiative that partners with international health care workers and systems to address the underlying causes of orthopaedic- and trauma-related injuries.



# WORLD-CLASS CARE FOR ADULTS



## TOP 10 IN 7 SPECIALTIES

UCSF Medical Center is ranked in the top 10 in the nation for Neurology & Neurosurgery; Geriatric Care; Pulmonology & Lung Surgery; Orthopedics; Cancer; Rheumatology; and Ophthalmology.

### Solid organ transplants

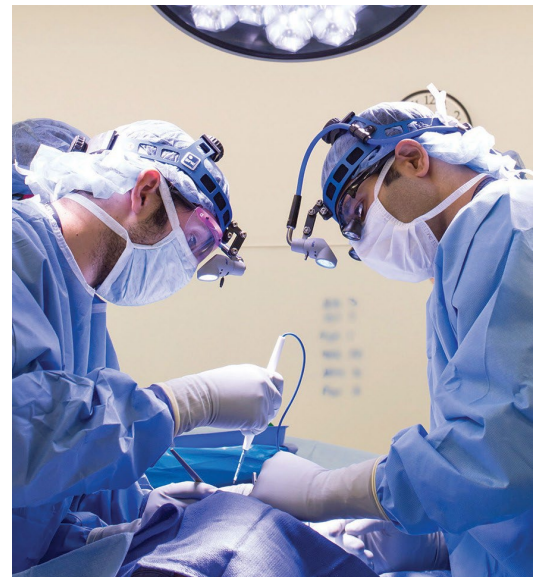
Over the last half century, our interdisciplinary transplant service – one of the most active and most highly regarded in the world – has completed more than 20,000 organ transplants. Since the founding of our interdisciplinary transplant service in the 1960s, our work has grown to include heart, kidney, liver, lung and pancreas transplants. Our Center for Living Donation is the largest on the West Coast, performing more than 170 living donor transplants per year. We have one of the largest heart transplant programs in the country and have the only active program in Northern California that implants fully Total Artificial Hearts. UCSF's liver and lung transplant programs consistently achieve one-year patient survival rates that exceed national averages, according to the Scientific Registry of Transplant Recipients,\* and we have completed more kidney transplants at UCSF Health than any other institution in the world. U.S. News & World Report ranks UCSF Medical Center:

- No.3 in the U.S. and Best in California for pulmonology
- Best in Northern California for urology
- Among the nation's best for diabetes & endocrinology
- Among the nation's best for gastroenterology & GI surgery
- Among the nation's best for cardiology & heart surgery

\*Scientific Registry of Transplant Recipients. Find & Compare Transplant Programs. [srr.org](http://srr.org).

“UCSF is by far the best hospital I have been to. This is why I travel all the way from the Philippines to get cared for.”

Patient from  
Philippines



## Advancing precision medicine



UCSF's Institute for Human Genetics provides whole exome sequencing for UCSF clinicians. By sequencing just 2 percent of the genome, we can detect approximately 85 percent to 90 percent of known disease-causing genetic variants and, increasingly, use those findings to target treatments.

## Cardiovascular care and prevention

The UCSF Heart and Vascular Center is home to a world-class team of cardiologists, heart surgeons, vascular surgeons, transplant surgeons and other specialists, all working collaboratively to provide the highest-quality care for patients. U.S. News & World Report regularly ranks our cardiology and heart surgery programs among the top such programs in the nation due to our combination of innovative research, advanced diagnostic tools, quality outcomes and state-of-the-art treatment options.

We have expertise across all areas of heart and vascular care, from the most common conditions to the most rare and complex. Some of our notable expertise includes:

- Adult congenital heart disease (ACHD)
- Advanced heart failure and mechanical circulatory support (VAD, ECMO)
- Cardio-oncology
- Heart and lung transplant
- Hypertrophic cardiopathy (HCM)
- Limb preservation
- Minimally invasive coronary artery bypass grafting (CABG)
- Structural heart and valvular disease

## Blood and marrow transplant

UCSF Health blood disorder specialists provide the best care possible for patients with acute and chronic blood conditions. This includes being a national leader in blood and bone marrow transplants. Our expert transplant team is composed of doctors, nurses, social workers and other health professionals who work together to care for individuals and their families throughout the transplant process. We have been named an “over performer” for allogeneic stem cell transplants by the Center for International Blood and Marrow Transplant Research, meaning that we exceed expectations for patient survival rates.

## World leaders in women’s health

The UCSF Women’s Health Center is recognized internationally for its expertise in providing comprehensive, specialized care for women’s health issues. We are the only U.S. Department of Health and Human Services-designated National Center of Excellence in Women’s Health in Northern California. Our team includes board-certified experts in obstetrics and gynecology, reproductive endocrinology and infertility, as well as outstanding genetic counselors, psychologists, male reproductive health specialists, nurses and office staff. Doctorate-level embryology staff help maximize success for all individuals and couples who choose to undergo in vitro fertilization through our program.



# WORLD-CLASS CARE FOR CHILDREN



## AMONG THE BEST

UCSF Benioff Children's Hospitals, Oakland and San Francisco, rank among the nation's best in all 11 specialties, including cancer, cardiology & heart surgery, diabetes & endocrinology, gastroenterology & GI surgery, neonatology, nephrology, neurology & neurosurgery, orthopedics, pulmonology, urology, and behavior health.

### Pediatric Brain Center

By bringing together experts from all specialties related to brain health in children, the UCSF Pediatric Brain Center is advancing the standard of care for young patients with complex brain disorders. Taking advantage of UCSF's world-class research efforts, our center links our clinical and research teams to ensure that our patients are the first to benefit from new knowledge. UCSF Benioff Children's Hospitals are nationally ranked for pediatric neurology & neurosurgery according to U.S. News & World Report's 2025-26 Best Children's Hospitals publication, with notable expertise that includes:

- Epilepsy treatment, including surgery
- Gene therapy
- Movement disorder treatment, including deep brain stimulation with surgical intervention
- Stroke and neurovascular care



## Pediatric Heart Center

Ranked among the top pediatric cardiology centers in the nation, the UCSF Pediatric Heart Center is an integrated program of experts working together to offer comprehensive, patient-centered care to the fetus, infant, child and adolescent with heart disease, as well as to adults with congenital heart disease. Our surgery and interventional cardiology programs have a special focus on repairing the hearts of infants with the most complex problems, such as hypoplastic left heart syndrome. Our clinicians are also world-renowned for their skills in using echocardiography, cardiac MRI and 3D modeling to diagnose and help treat heart defects, both before and after birth. Areas of focus include:

- Cardiac catheterization
- Neonatal congenital heart surgery
- Electrophysiology
- Pulmonary hypertension
- Heart failure

## Pediatric cancer services

We deploy teams of world-renowned childhood cancer experts who care for patients with every type of childhood cancer. Our doctors are at the forefront of developing new therapies through a variety of research projects and clinical trials. U.S. News & World Report ranks our program among the top pediatric cancer programs in the nation, and best in Northern California. Our expertise includes:

- Leukemia
- Metaiodobenzylguanidine (MIBG) therapy for neuroblastoma
- Neuro-oncology



[ucsfbenioffchildrens.org/care/heart](https://ucsfbenioffchildrens.org/care/heart)



# WORLD-CLASS CARE FOR CHILDREN



## HIGHLY RANKED SPECIALTIES

UCSF Benioff Children's Hospitals ranks sixth nationwide in newborn specialty care (neonatology) and is the top-ranked children's hospitals in Northern California for pediatric cancer care.

### Fetal Treatment Center

UCSF is a world leader in diagnosing and treating birth defects before delivery. Since its founding in 1981, the Fetal Treatment Center has expanded its vision to incorporate dynamic new methods for diagnosis and treatment based on the emerging fields of maternal-fetal genetics and precision medicine.

Located in UCSF Benioff Children's Hospitals, the center offers coordinated, comprehensive, family-centered care from prenatal diagnosis to long-term follow-up. Our large patient volume provides us with the depth of experience needed to provide the best care possible.

With advanced diagnostics, if interventions are needed, our multidisciplinary approach draws on the expertise of leaders from many specialties, including perinatology, neonatology, genetics, surgery, cardiology, radiology and anesthesia.

Our Neonatal Intensive Care Units provide superior care to these newborns and infants with complex medical conditions.



# ADVANCING HEALTH WORLDWIDE



## TOP RECIPIENT OF NIH GRANTS

In 2025, UCSF received more biomedical research funding from the National Institutes of Health (NIH) than any other public institution, continuing a 19-year trend, according to annual figures from the NIH. In addition, UCSF was the second-highest grant recipient among all public and private institutions nationwide.

UCSF leads hundreds  
of cutting-edge  
clinical trials that are  
shaping the future of  
medical care.

## Clinical Trials & Research

UCSF is actively involved in more than 1,700 clinical trials uncovering ways to prevent and treat diseases, including cardiovascular disease, neurological disorders, cancer, diabetes, genetic disorders, and immunological and infectious diseases.

Our clinicians and physician scientists are consistently pioneering ways to apply our scientific discoveries to real-world treatments. We also nurture start-ups for scientists so that they can bring medical inventions to market, and we've partnered with leading biotechnology and technology companies such as Genentech, Pfizer, GE and Samsung to leverage the best public and private sector expertise to solve the biggest problems in health.

## Global Research

Our global research projects include the work of more than 600 UCSF researchers conducting projects in more than 190 countries. These diverse research and training projects encompass the fields of behavioral science, bench science and clinical trials, diagnostics and drug development, epidemiology and policy.



# ACCESS OUR WORLD-CLASS CARE



## AN INTERNATIONAL HUB

San Francisco International Airport, one of the leading international gateways on the West Coast U.S., offers direct flights from most major cities around the world.



## FIND A DOCTOR

### UCSF Health/UCSF Benioff Children's Hospital San Francisco

For help finding a specialist or a primary care physician in San Francisco:

Phone: (888) 689-8273 (888-689-UCSF)

Email: [referral.center@ucsfmedctr.org](mailto:referral.center@ucsfmedctr.org)

Web: [ucsfhealth.org/find-a-doctor](https://ucsfhealth.org/find-a-doctor) (adults)

[ucsfbenioffchildrens.org/find-a-doctor](https://ucsfbenioffchildrens.org/find-a-doctor) (children)

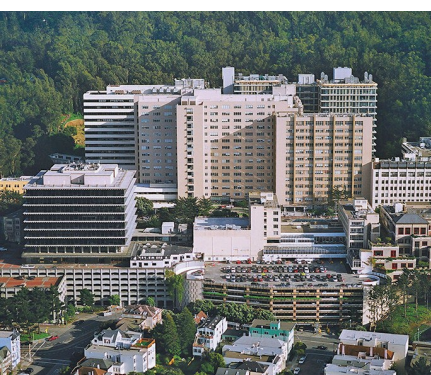


## SPECIALTY CARE CLINICS

Doctors from UCSF Health treat patients at specialty care clinics located throughout Northern California. These clinics, which are affiliated with doctors, medical groups and hospitals in communities throughout the region and beyond, allow patients to receive our services closer to home.

Adult clinics: [ucsfhealth.org/specialtyclinics](https://ucsfhealth.org/specialtyclinics)

Pediatric clinics: [ucsfbenioffchildrens.org/specialtyclinics](https://ucsfbenioffchildrens.org/specialtyclinics)



## REMOTE SECOND OPINION PROGRAM

If you are facing a complex medical issue or difficult treatment decision, receiving a second opinion from a world-class academic medical center can provide valuable guidance and peace of mind. Our online second opinion program ([ucsfhealth.org/secondopinion](https://ucsfhealth.org/secondopinion)) offers patients and physicians access to leaders in all major specialty areas at UCSF Health no matter where you live. The process is simple, convenient and completely confidential.

[ucsfhealth.org](https://ucsfhealth.org) | [ucsfbenioffchildrens.org](https://ucsfbenioffchildrens.org)



## SPIRITUAL CARE AT UCSF

UCSF Health attends to the spiritual needs of our patients, with our chaplains representing many faith traditions and our hospitals providing dedicated spaces for prayer and meditation.



"I want to express my heartfelt gratitude for the exceptional care and support I received at UCSF Health. Their dedication to patient care and unwavering commitment to ensuring a smooth experience are deeply appreciated. Your compassion and expertise made a world of difference!"

**Patient from Brazil**

# INTERNATIONAL SERVICES

## **International Services**

1500 Owens St., Suite 360  
San Francisco, CA 94158 USA

+1 415-353-8489

+1 415-353-3672 (fax)

[international@ucsf.edu](mailto:international@ucsf.edu)

[ucsfhealth.org/international](https://ucsfhealth.org/international)



04.2025