

#### **About Home Infusion**

UChicago Medicine Home Infusion offers patients the convenience of receiving intravenous (IV) therapy in the comfort and privacy of their own home. Our team of medical professionals, including pharmacists and infusion-trained nurses, will create a personalized medication therapy plan for you, provide education for both patients and caregivers and work closely with your doctor and caregiver to ensure the safe and effective delivery of your infusion therapies.

We accept a variety of insurance plans, including most Medicare, Medicaid, and Commercial insurance plans, to make the process as convenient as possible for you.

#### How to reach UCM Home Infusion

Phone: 773-702-8977

**Fax:** 773-795-5100 or 773-702-6574 **Email:** HomeInfusion@UChicagoMedicine.org



## Scan the QR code to visit us online



1551 Huntington Dr. Calumet City, IL 60409

#### **ATTENTION PROVIDERS**

To send a home infusion referral, place a "Pharm10" Home Infusion Referral order directly in Epic.

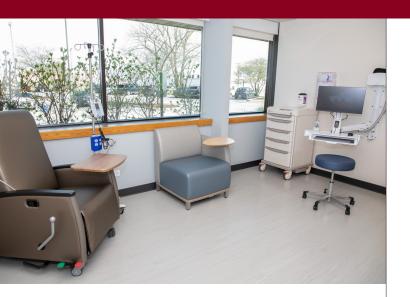
#### **EPIC POOL**

P Rx Home Infusion Referral Pool



# Home Infusion Services





#### Areas we serve

We serve patients throughout Illinois and Indiana with home infusion services.

We also offer infusion therapy at our Calumet City medical facility, which has 9 private suites featuring free internet and TV. Free parking is also provided.

**UChicago Medicine — Calumet City** 1551 Huntington Dr. Calumet City, IL 60409

#### Therapies that we provide

- » Biologic Infusions
- » Immunoglobulin Infusions (IVIG & SCIg)
- » Specialty Infusions
- » Oncology Infusions
- » Please ask for our comprehensive home infusion drug list

#### **Benefits**

- » Continuity of care all under the same UChicago Medicine team
- » Our pharmacists and nurses are an extension of the patient's UChicago Medicine care team
- » Our clinical team provides clinical monitoring and management of the IV therapy care plan and provides frequent updates to the care team

#### **Medication delivery**

We offer fast and easy delivery to your home, workplace, or desired location. Our team will contact the patient prior to the therapy date to review the patient's clinical status, coordinate the treatment and arrange delivery.

#### 24/7 support

A pharmacist is here 24 hours a day, seven days a week. We are always here to answer any questions or address any concerns. Call us at **773-702-8977**.

#### Access to Epic (electronic medical record)

- » As part of UChicago Medicine, our team can access the patient's Epic medical record directly, eliminating the need for additional clinical documents to be sent by the care team
- » Nursing documentation is entered directly into Epic

#### We make the referral process easy

- » We conduct all of the following to free time for your team:
  - Insurance benefit investigations
  - > Prior authorizations
  - > Denials and appeals support
  - > Reauthorizations
- » Investigate and assist in enrolling patients in financial assistance programs to make treatments more affordable
- » If UCM Home Infusion is out-of-network with insurance, we can help transition the patient to an in-network provider



### Compassionate and individualized high-quality care

- » Our pharmacists and nurses provide counseling, education, training, monitoring, and support to ensure positive outcomes and experiences
- » Our clinical staff is available 24 hours a day, seven days a week, to assist with any needs that may arise during care