

Financial Assistance Summary

The University of Chicago Medicine knows that patients and their families may need help paying for health services if they do not have health insurance or if their insurance does not cover their entire bill. We offer discounts based on financial need that may cover all or part of a patient's account balances.

All patients may apply for financial assistance if they have a balance due after their insurance has paid its share of any bill. In some cases, such as for children, the person responsible for paying a patient bill (known as the guarantor) can apply for financial assistance.

Financial Assistance Criteria

Proven financial need, household income, family size and other resources determine if a patient can get a discount on the account balance that is due.

- Patients with household income at 200 percent or less of the federal poverty level can get a 100 percent discount.
- Patients with household income above 200 percent but below 600 percent of the federal poverty level can get an 80 percent discount.
- Patients whose UChicago Medicine medical bills for one year total 20 percent or more of their annual adjusted gross income will not have to pay more than 20 percent of their income for all of those bills.
- Discounts only apply to emergency treatment and medically needed health care services. Services that are not medically needed, such as cosmetic procedures, are not discounted.

Patients who get financial assistance cannot be charged more than amounts usually billed by UChicago Medicine.

Go to our website to get a Financial Assistance Application in English or Spanish, a copy of our Financial Assistance Policy, or a Spanish Translation of this summary.

Website On Line

Go to the website: www.uchicagomedicine.org

1. At the top of the page, click on the words **Patient and Visitors**.
2. Click on **Billing** (under "patient information")
3. Click on **"Financial Assistance"** (under billing and financial assistance)

Or go to: <https://www.uchicagomedicine.org/patients-visitors/patient-information/billing/financial-assistance>

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How to Apply for Financial Assistance

1. Download and fill out the application for financial assistance. The application can be downloaded in English or Spanish.
2. Sign the application and return it with required documents as soon as possible to the following address:

The University of Chicago Medicine
150 Harvester Drive Suite 300
Burr Ridge, IL 60527-5965
3. Return with the application all required documents listed on the application, including copies of tax returns and proof of income (such as pay stubs).
4. We will look over the application and back-up documents and contact you if more information is needed.
5. You will get written notice of an approval for financial assistance or a denial (and the reason the request is denied), often within 10 business days after we have received all required documents.

For Non-English Translations

For the UChicago Medicine Financial Assistance Policy, a Financial Assistance Application, and the Plain Language Summary in Spanish or some other languages call (844) 843-3594.

Para la Póliza de Asistencia Financiera de UCMC, una Aplicación para Asistencia Financiera, y el Resumen en Pleno Lenguaje (en español) o en otros ciertos idiomas, llame al (844) 843-3594.

**For questions about bills and financial assistance
contact (844) 843-3594**