## **CareCredit Information**

## **Frequently Asked Questions**

Applying for CareCredit is quick and easy. Simply choose the option you prefer.

### **Online Application**

- · Go to www.carecredit.com
- Fill out the patient application
- Receive a decision immediately
- Contact our practice to schedule treatment or care

### **Automated Phone Application**

- Call (800) 365-8295 and follow the prompts
- Receive an immediate decision
- Contact our practice to schedule treatment or care

#### Use CareCredit to treat your entire family.

You can use CareCredit to pay for treatment for yourself and your entire family at over 55,000 participating healthcare practices nationwide for:

- Dentistry
- Vision Care (including LASIK)
- Veterinary Medicine
- Audiology
- Cosmetic Surgery
- Chiropractic Treatment
- Medical Spa Treatment
- Hair Restoration
- Weight Loss
- Orthotic and Prosthetic
- Other Healthcare Specialties

To find a provider in your area please visit: www.carecredit.com

#### What is CareCredit?

CareCredit is a convenient, monthly payment program for yourself and your family specifically designed to pay for healthcare expenses not covered by insurance including co-payments, deductibles, and elective treatment and care.

# Can I use my CareCredit card for other family members?

Yes. You can use CareCredit for your entire family's healthcare needs (even the family pet) without having to reapply.

# Can I use my CareCredit card again with No Interest?

Yes. You and your entire family can take advantage of No Interest Payment Plans without having to reapply provided that you have credit available.

# Will using CareCredit cause problems with my insurance?

No. CareCredit is a revolving line of credit designed specifically to help you pay for healthcare expenses not covered by insurance and does not affect your insurance coverage in any way.

### Can I begin treatment and care right away even if I haven't received my CareCredit card?

Yes. You can use your CareCredit account immediately. You will receive your card in the mail within three weeks.

# Is the information I provide CareCredit confidential?

Yes. Your privacy is important to us. We guarantee all personal information you provide will be kept strictly confidential.

#### How do I pay my monthly balance?

You will receive a monthly statement. Simply pay your monthly balance by mail with a check or money order. Or you can pay online at www.carecredit.com.

#### Who do I call if I have questions?

We have Customer Support Representatives available to assist you with your account needs at (866) 893-7864.