

Financial Assistance – Plain Language Summary

Oklahoma Center for Orthopaedic & Multi-Specialty Surgery, LLC (OCOM) understands that it can be difficult for some patients to afford to pay their medical bills. For this reason, OCOM provides financial assistance for qualifying patients who receive medically necessary and generally available care from OCOM. This summary provides a brief overview of OCOM's Financial Assistance Policy.

Who is Eligible?

Financial assistance is generally determined by your total household income as compared to the Federal Poverty Level. Patients with family incomes less than or equal to 150% of the current Federal Poverty Level are eligible for 100% charity write-off of the portion of the charges for which you are responsible. Patients with family incomes between 150% and 300% of the Federal Poverty Level, are eligible for discounted rates on a sliding scale. To qualify for financial assistance, patients must complete a financial assistance application, provider requested documents to verify financial need and meet other eligibility criteria. Patients who are eligible for financial assistance will not be charged more for eligible care than the amounts generally billed to patients who have insurance coverage covering such care. You may be asked if you have insurance of any kind to help pay for care. You may be asked to show that insurance or a government program will not pay for care.

What Services Are Covered?

Finance assistance is only available for healthcare services that are both medically necessary and generally available and provided by OCOM. The terms are defined in the financial assistance policy.

How Can I Apply?

You must apply for financial assistance by completing a written application and providing requested documentation, as described in the Financial Assistance Policy and the Financial Assistance Policy Application. The Financial Assistance Policy Application will be made available upon the patient's request. Patients may apply for financial assistance before or after the medical services have been provided.

The Financial Assistance Policy Application and instructions may be accessed and printed directly from the OCOM website (ocomhospital.com). Patients may also request a copy by mail or phone. To request a copy of the documents by mail or phone, patients should call the OCOM business office at (405) 602-6595.

How Can I get Help with an Application?

For help with a Financial Assistance Policy Application, you may contact us by phone (405) 602-6595.

After the completed application has been reviewed, a determination of eligibility or non-eligibility will be made, and you will be notified of the decision.

How Can I Get More Information?

Our financial counselors can be contacted at (405) 602-6595 to provide additional assistance as needed. Additionally, information is available upon request at our admissions area at any OCOM facility.

What If I Am Not Eligible?

If you do not qualify for financial assistance under the Financial Assistance Policy, you may qualify for other types of assistance. Please contact the OCOM business office at (405) 602-6595.

Provider List:

This policy covers hospital services billed through OCOM at its hospitals and ancillary locations and does not cover the services of non-employed providers.