

Disclosure of Ownership

South Denver Surgery Center is a joint venture facility owned by PorterCare Adventist Health Systems, United Surgical Partners International and independent physicians. We will inform you of your physician's involvement with SDSC or provide a list of current physician investors upon your request.

Reporting Concerns or Complaints

The staff of South Denver Surgery Center strive to exceed all of your expectations and make your surgical visit a safe, comfortable and pleasant experience for you, your family and visitors.

If you should have a concern or complaint regarding any services rendered at our center, please let us know so that we have the opportunity to make improvements for you and others we serve. Any concern, complaint or formal grievance may be communicated to the facility Administrator at (720) 360-3400 or in writing to:

South Denver Surgery Center Attn: Administrator 300 E Mineral Avenue #9 Littleton, CO 80122

Complaints or grievances may also be filed through the State of Colorado Office of Public Health at:

Director, Health Facilities Division
Colorado Department of Public Health & Environment
4300 Cherry Creek Drive South
Denver, CO 80246-1530
(303) 692-2000
http://www.cdphe.state.co.us

OR

Accreditation Association for Ambulatory Health Care, Inc. (AAAHC) 5250 Old Orchard Road, Suite 200 Skokie, II 60077

Medicare beneficiaries may also file a complaint or grievance with the Medicare Beneficiary Ombudsman at: http://www.medicare.gov/claims-and-appeals/medicare-rights/get-help/ombudsman.html

Complaints or grievances regarding care or treatment by a medical professional may be filed with the Department of Regulatory Agencies (DORA).

Department of Regulatory Agencies 1560 Broadway, Suite 110 Denver CO, 80202 (303) 894-7855 or (800) 886-7675 Toll Free www.dora.colorado.gov